Agenda

	Exceptions Reporting Data Meeting
Marion County OREGON — Health & Human Services	**Date/Time: October 4, 2023, 1:00pm-2:00pm** **Virtual Microsoft Teams** **Facilitator: Matt Neuvenheim Recorder: Matt Neuvenheim**

Attendees: ☒ Shawn Baird   ☐ Dan Mullen   ☒ Mike Corless   ☒ Jordan Donat   ☒ Sherry Bensema   ☐ Katrina Griffith   ☒ Scott Heesacker   ☐ Kyle McMann   ☒ Matt Neuvenheim   ☒ Jim Trieweiler   ☒ Kyle Amsberry   ☒ Darrin George   ☒ Stephanie McClung   ☒ Danny Freitag   ☒ Frank Ehrmantraut   ☒ Brian Butler   ☒ Toni Grimes   ☒ Rebecca Shivers   ☒ Mike Berger

Time	Agenda Item (Who) Information/Discussion	Description
1:00pm-1:05pm	Welcome and Introductions - **Matt**	
1:05pm-1:30pm	Current Exception Reporting	Matt: In this discussion we should not only look at the current reporting needs of our ASA, but also look at possible future items that may be helpful as our county grows and may require different reporting to maintain system health. We may also have to adjust to new state requirements as OHA reviews OAR's that have not been updated in many years.
	Mutual Aid Response	Which agency should report as mutual aid? Should the agency who owns the ASA or the responding agency providing aid? Darrin: Scott:
	AVL Response	Matt: How should AVL be reported? Darrin: The agencies involved in AVL model response with Salem Fire and Falck have put it on hold at this time. Scott: AVL response should be put on hold for the time being. AVL response model is difficult to report in an ASA model due to across boundary responses having the possibility of happening so often. No requirements decided on special AVL response reporting.
	Change in Response Code: Call Acuity Reduced	Comment: Mike C.: Who decides the call acuity level or decides if a response should be code 3, 2, 1?

		Sherry: It is determined by the responding agency. Danny: I encourage our responding units to not use lights and sirens whenever possible. Shawn:
	Second and Subsequent Units to a Response	Comment: Matt: Once the first ALS unit is on the scene the clock should stop. Scott: If Woodburn Fire arrives to a scene first. The ASA plan allows for a 2-minute extension of response time for the next responding unit (ALS).
		Sherry: ALS vs. BLS staffing?
	Hazardous Materials: Delay due to hazardous materials at scene.	Stephanie: This situation happened to us when our agency was responding to a scene and did not know there was hazardous material until we got to the scene. This is a necessary category for a situation that does happen.
	Language Barrier, Incorrect Address, Adverse Weather, Road Conditions, Vehicle Problem.	No comments regarding any necessary changes.
	Exception reporting items that may not be necessary. Multiple Patient Incident	Matt: I believe this would trigger mutual aid and fall under that category for reporting purposes.
	Unsafe Scene/Staging Area	Matt: The clock would stop when the responding unit arrived at the scene for staging. This should not affect response time, therefore would not be necessary to use as an exception.
	Hospital Divert.	Darrin: This is a necessary exception because it could be a draw down on available responding units because of the effect it has on all agencies within the ASA.
	Extended Paramedic Holds with Patients at the Hospital	Matt: This exception would also fall under the same explanation as the 'hospital divert due to its effect on the entire ASA.
	Incident Crowd Control: Scene Blocked by Large Crowds	Darrin: This is a needed category that may be listed as a 'system delay' (barrier).
1:30pm-1:35pm	Suggestions for relevant exception reporting categories.	Comment:

			Darrin: Agency staffing is an industry wide issue that can affect response time compliance. This may not be the time to talk about it, but it is a huge concern that could affect response time. You can find multiple articles related to the Portland AMR response time issues as a result of staffing shortages. Email: There may be an opportunity for data gathering for performance data through the tracking of lower acuity calls. Instead of only tracking code 3 calls, code 1 and code 2 calls could be tracked to gather response time data for system improvement.
1:35pm-1:50pm	Roundtable Discussion		Matt: Open discussion for any topics we have not talked about or any comments on previous discussions relating to exception reporting. Sherry: What is the status of the county data reporting tool and the raw data reporting from dispatch agencies? Matt: The project has been on hold due to issues with a new dispatching system. We have yet to have a meeting with dispatching agencies to determine what type of data the county would get from them. Sherry: The groups concern over the public viewing of raw data may have a solution based on an OAR if the data is being used for QI/QA purposes. Under this rule, the data would be excluded from public viewing if there was a previous written plan for QA/QI use prior to the gathering of the data.
1:50-1:55	Closing Comments		Matt: Thank you all for participating in this meeting. I hope you feel it was productive in clarifying some of our exception reporting and data reporting. I will follow up with Sherry regarding the data exclusion suggestions. Thank you.

Next Meeting: N/A