

# Ambulance Service Area Meeting September 17, 2015

## Meeting Attendees:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Adam Maurer, Santiam Hospital                | <input type="checkbox"/> Kevin Henson, MCFD #1                                    |
| <input type="checkbox"/> Randy Jackson, Keizer Fire                              | <input type="checkbox"/> Rick Sherman, Marion County Health Department            |
| <input checked="" type="checkbox"/> Rod Calkins, Marion County Health Department | <input checked="" type="checkbox"/> Scott Shepherd, Jefferson Fire District       |
| <input checked="" type="checkbox"/> Shawn Baird, Woodburn Ambulance              | <input checked="" type="checkbox"/> Sherry Bensema, Stayton Fire Department       |
| <input type="checkbox"/> Steve Brown, Salem Fire Department                      | <input checked="" type="checkbox"/> Kate Crain, Falck Ambulance                   |
| <input checked="" type="checkbox"/> Dan Mullen, St. Paul Fire*                   | <input checked="" type="checkbox"/> Jack Krill, Idanha/Detroit Fire*              |
| <input type="checkbox"/> Jennifer Pratt, Salem Fire*                             | <input type="checkbox"/> Jon Remy, Turner Fire*                                   |
| <input checked="" type="checkbox"/> Loren Hall, Metcom, 911 Dispatcher           | <input type="checkbox"/> Mike Andrews, Rural/Metro*                               |
| <input checked="" type="checkbox"/> Mike Mayfield, Polk County Fire #1*          | <input type="checkbox"/> Patrick Wineman, MCFD #1*                                |
| <input checked="" type="checkbox"/> Toni Grimes, Woodburn Ambulance*             | <input checked="" type="checkbox"/> Kyle McMann, MCFD#1*                          |
| <input type="checkbox"/> Paul Iverson, Woodburn Fire District*                   | <input type="checkbox"/> Erik Anderson, Marion County Emergency*                  |
| <input type="checkbox"/> Chris Kidd, Turner Fire*                                | <input checked="" type="checkbox"/> Yana Conner, Marion County Health Department* |
| <input type="checkbox"/> Stephanie McClung, Jefferson Fire*                      |   |
| <input checked="" type="checkbox"/> Marshall Rash, Chief, Idanha-Detroit         |   |
| <input checked="" type="checkbox"/> Robin Chitwood, Salem Fire Department*       |   |
| <input type="checkbox"/> Terry Riley, Marion County Fire*                        |   |

\*Guest

\*\*Recorder

## I. Call to Order

## II. Review/Approval of April 2015 Minutes

- Approved

## III. Additions to Agenda

- Robin Chitwood announces that the City of Salem will be sending out a cease and desist letter to Metro West and AMR. They have violated Salem's code. They will be issued a citation if they continue their services here.

## IV. ASA Status Reports (Idanha-Detroit, Turner)

- Jack Krill introduces Chief Marshall Rash. He just took the oath two months ago and has been a great addition to the team.
- New management and Board.
- IGA with Lyons has been updated and signed.
- Great accomplishment – have not scratched a call in all of 2015. Four part-time EMTs and four EMR's. Hired four part-time EMT's for the summer.
- Mutual aid and automatic aid agreement with Gates and Breitenbush Fire Department. Gates is not responding to more of our calls. Working towards making Breitenbush a station of Idanha-Detroit. So far, it has been a success with some minor fixes.
- OHA inspection was held in June. The last major request has been fulfilled.
- Awarded Safer Grant to hire a full-time Recruitment Retention Coordinator for 4 year. This will help with staffing.

## **V. WVCH Introduction**

- Dean Andretta introduces himself and expresses his interest in partnering and being involved in the services that are provided.
- The CCO proposes an opportunity to meet with the ambulance service companies to discuss potential collaboration of emergency transportation services.
- There is an average of about 700 patient rides a month. 84% of those are in Marion County, 11% in Polk and the remaining 4% are other area in Oregon.
- WVP offers home health nursing. They cover all of Marion and Polk County. They have been some difficulties for providers getting out to area far away. This issue has been a main focus. We have been doing social calls to see how patients are doing after they have been released from the hospital.
- CCO is creating a quality committee as well as some subcommittees related to transportation. They are requesting involvement from the ASA committee. The quality committee is going to meet quarterly. They will begin in either October or November. This committee will then feed information to the subcommittees who will then go into more detail regarding emergency transportation.
- Shawn expresses that there will be some partners that will be very interested. The ASA committee will discuss who should represent the committee and will forward an email to Dean with a couple names.
- The committee requests a list of the case managers from Dean.

## **VI. Recommendation on IDRFPD's Proposal Plan for Alternative Ambulance Operations**

- The variance is summarized by Idanha-Detroit.
- All members voted and approved motion to support variance. Shawn and Rod will write a letter of support.
- Please refer to the "Proposed Plan for Alternative Ambulance Operations" handout for a draft of the variance.

## **VII. Recommendation regarding IDRFPD's Request for 2 year Contract 2016-17**

- A request has been made to the Board of Commissioners from Idanha-Detroit to go for a two year reassignment this December which then at the end of that term, they would be lined up consistent with the rest of the ASA assignments.
- Jack adds that they are stable in management, especially with the Safer Grant. Also, with the recent changes to the Board, they have been very supportive.
- All questions and concerns from the committee have been answered. As a result, the committee supports and recommends the two year reassignment.

## **VIII. Presentation from MCSO on Suicidal Threat Incident Response**

- Eric Hlad, Enforcement Division Commander, introduces himself and the traffic safety team. The sheriff's office would like to see an improvement on the communication between both parties.
- Matt Wilkinson is a part of the Crisis Outreach Response team. This is one of the collaborations we have with the Health Department. Matt receives all police reports from the county. In 2013, Matt received over two thousand mental health crisis reports. The team reviews these and reaches out to those who are in need of guidance. They focus on what needs to be done so they don't end up going back to the hospital.
- The mobile team works 2 o'clock to midnight, 7 days a week most weeks. They help the officer decide if this is a mental health or crime issue. After the reports are gathered from the mobile team, they are passed on to Matt and his team to review. Their first priorities are suicide attempts and getting those help and connect them with resources.

- Along with the mobile outreach team, there is an alcohol and drug mentor.
- Requests to access the Crisis Outreach Team do not have to go through law enforcement; all requests should come from WVCC.
- Contact Matt if you would like this training for you staff. There will be a 3 hour presentation at Breitenbush with the Crisis Outreach team along with the mobile team on October 29<sup>th</sup>.
- Lt. Nick Hunter explains the response to mental health and/or suicidal calls process has changed dramatically over the last 3 to 4 years. He also gives a couple situations as to why these changes to the procedure have been made.
- Please refer to the handout “Response to suicidal persons” for a draft of the procedure.

## **IX. EMS Compass Quality Measures**

- Shawn explains that the National Highway Traffic Safety Administration has provided the funding for the state EMS officials group to undertake an effort to identify and make into the public domain certain quality indicator benchmarks for EMS. This has been discussed a lot in the context of value based purchasing; Medicare, Medicaid. At some point, the feds will reach out to providers (EMS) and we would want to be able to identify some of our own data points that made sense to EMS that we had tested on ourselves first to see if information can even be provided.
- Shawn suggests that the quality group consider that the first measures come out in a draft form from the work groups that EMS compass is doing. Shawn would like this group to do a trial run to see if this data can be collected and if not, what we, as agencies, need to do to get this data.

## **X. ASA Membership – Loren T. Hall**

- The ASA committee welcomes Loren Hall, 911 Dispatcher and Metcom, as a new member to the committee. Loren has experience with Woodburn Ambulance and volunteer at Silverton Fire for several years. Loren was appointed on September 2, 2015. Loren will serve a 3 year term.

## **XI. Good of the Order**

- For those transporting from the west coming into Salem, there will be an island put in front of Station #1 that curves around so if your units are going through there, they may not be able to use that fire lane to get through.
- Sherry and Jack explain their issues with some organizations.

## **VIII. Future Agenda Items/Next Meeting**

Thursday, January 14, 2016

9:00-11:00

Falck Ambulance

1790 Front St

## **IX. Adjourn**