

IDS Meeting Minutes
August 13, 2007
11:00am – 1:00pm

Present: Cheryl Osmus, CAPS; Rod Calkins, Marion County; Bob Hammond, CAPS; Debby Davis, Catholic Community Services; Lona O'Dell, The Children's Guild; Marybeth Beall, Marion County; Paul Logan, Northwest Human Services; Ron Lagergren, CAPS; Terry Dethrow, New Perspectives; Tim Markwell, New Perspectives; Patricia Tucker, Valley Mental Health; Erin Horst, CAPS; and Steve Kuhn, New Solutions

Absent/Excused: Patrick Brodigan, CAPS; Geoff Heatherington, Polk County

Meeting called to order at 11:05am

I. Announcements:

- ❖ Ron: Cheryl is retiring and this will be her last IDS meeting
- ❖ Cheryl: Thanks to everyone
- ❖ Marybeth: Currently negotiating with a Child Psychiatrist to primarily work with CBH, if everything works out she hopes to have the person starting October.
- ❖ Lona: Intern's are starting. Her PSU intern will be working with Healthy Start.
Benefit Concert with Steve Poltz is September 21, 2007 at the Children's Therapy Center, for more information or tickets contact Neda.
- ❖ Patricia: Valley is losing one child therapist and a Nurse Practitioner.
- ❖ Paul: interns starting, one works with the deaf. The replacement for Carol Visto will be starting at the end of the month.
- ❖ Debby: recruiting interns from the University of Oregon, 1 is bilingual.
- ❖ Rod: Informed the group that the Center for Medicaid and Medicare Services (CMS) will be conducting a managed care plan audit in Oregon in 2008. This is occurring sooner than expected. There is not enough information from DMAP or CMS on what they will be looking for and how providers will be involved. DMAP may be able to provide some pre-audit assistance. CAPS will be looking into this.
- ❖ Rod: Congratulations to all agencies for being awarded a contract from the RFP.

II. Minutes Review – All

- ❖ Minutes will be sent out at a later date

III. New Financial Management Model – Rod/Ron

- ❖ The new financial model was based on capitation payment by age group. Historical utilization data from 2006 was used, using the new reimbursement amounts, to determine average spending per client and numbers of clients that could be served by each age group. These were the numbers released in the RFP. This is a new way managing our capitation.
- ❖ We are still under spending children's and over spending adults. It is our hope that this new model will help give us a better way to match our expenditures to the capitation payments. Dollars cannot be transferred from one rate category to another.

Patricia, What happens if you have a client with zero cost to Marion County, but are counted in the reports? Ron will check with Dean and bring the information back next month.

- ❖ The new authorization year will start on October 1, 2007; any open clients as of that date will count as one of your numbers of clients. Clients will stay in their age brackets for the year i.e. if you have a 5 year old and they turn 6 within the year, they would be counted in the 5-year-old group until the end of the year and then moved into the next age group.
- ❖ As a system, things will be monitored monthly. If the system heats up, at that point Rod and Ron will look at things and make a decision on what to do. Rod and Ron want a fair and clean process across the board.
- ❖ If an agency hits the top of their ranges, there will be a process of requesting changes to the ranges. This will be outlined in the Provider Manual.
- ❖ The county will be held to the same standards as the other agencies.
- ❖ Two new agencies will be joining the IDS, Options and Cascadia Bridgeway. Options will be seeing primarily children and some parents of the children they serve and Cascadia will only see adults.
- ❖ There are many clients who are 'out of panel' and the hope is to be able to bring all of these clients back into the panel where appropriate. The hope is to not need to use out of panel providers in the future.
- ❖ Rod, the system needs to move a fair distance from where it is right now. To take money from children's services and move it into the adult category would not be good. As a system, if we don't spend monies allotted for kids on kids, we can run into a lot of trouble. The county will need to show the money spent on kids 0-5. If the system were more where it should be it would probably be less of a problem to move money around.
- ❖ Ron, This is the beginning point, to see where we go and how we do, we will re-evaluate next year and make changes as appropriate

IV. Review New IDS Management Reports – Ron/Erin/Cheryl

- If you need anything added or changed, email Ron or Erin.
- Erin will be meeting with Dean next week.
- CAPS will help train data managers.

V. No Shows and disruptive/abusive clients – how to manage as a system - Ron
(see handout)

- ❖ Ron handed out a suggestion for the verbiage that would go into the contract regarding the disruptive/abusive client's procedure.

Group Discussion:

Everyone gave input on what they thought this should say, whether it is needed, some current issues etc. Some of the items brought up were:

- If an agency has a policy in place, should that policy be followed or override the policy in the contract.
- Client dumping, this needs to be addressed and the current procedure needs to be followed.
- Some people didn't think there needed to be anything in the contract and that it felt like if this verbiage was in the contract that agencies wouldn't have any leeway.
- When can CAPS help, what is CAPS role?
- There was a concern on the wording of the information, that it should be worded more positively.

Response to questions and or concerns:

- If an agency has a policy in place it should/can be used along with the contracted policy
- There should not be 'client dumping' each agency should try to find a way to meet client's needs. If you have a client you just don't want to deal with, they shouldn't be dumped on another agency. If an agency can't treat or meet the client's needs then they should be referred to another agency. If there is a lot of client dumping, this is a Clinical issue and should be addressed. CAPS can be consulted to help with these challenging cases.

Everyone agreed on rewording the policy statement. The statement will be emailed to everyone after the meeting and everyone will get it back to Ron by tomorrow morning.

Next meeting: September 10, 2007

Meeting Adjourned: 1:20 pm

Minutes prepared by: Doris Reyes