

IDS Advisory Council  
May 12, 2014  
11:00am – 1pm  
Community and Provider Services

**Meeting Facilitation: Cary Moller**  
**Minutes: Tanya Shackleford**

A	Tim Murphy - BRS	A	Debby Davis - Options	Guests:
X	Marcus Berglund - CCS	X	Janice Veenhuizen - VMH	Erica Alonso and Lupita Pena
X	Rod Calkins – Marion HD	X	Jackie Haddon - VMH	Sarah Fronza, Silverton Health
X	Scott Richards – Marion HD	X	Phil Blea - CBH	
X	Tim Markwell – NPC	X	Dawn Cottrell – Caps	
X	Terry Dethrow - NPC	X	Dwight Bowles - Caps	
X	Paul Logan - NWHS	X	Christina McCollum - Caps	
X	Steve Allen - Options	X	Janette Cotton - Caps	

Agenda	Document	Time	Intro	Discussion/Decision
Review Minutes	Handout		CAPS	
<u>Announcements</u>		11a-11:10	All	Jackie Haddon announced as Director of VMH.
Mental Health First Aid		11:10-11:30	Phil & Guest	Mental health first aid is an 8 hour training course designed to give members of the public key skills to help identify, understand and respond to signs of mental illness. Research has shown that training has helped to detect mental health issues sooner. Classes teach symptoms and uses interactive groups activities through workshops.
“Getting My Care Started”		11:30-11:50	Paul	Six session group offered for clients to help identify their needs. Sessions cover building supports and peer networks, expectations of care and connecting with Mental Health providers. Second phase more clinically oriented. Hoping to give clients tools/training that may keep them from long term therapy. Seeing increase in numbers attending groups. Sessions are strongly encouraged but not mandated.
Current Capacity & Provider Recruitment		11:50-12:10	Cary	Access – Outreach team connecting with members to offer available appointments.83% access reached within 14 days and 93% total access for April. Finding many members not interested or

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				<p>ready for appointments when contacted. 438 new members added in April.</p> <p>Provider Recruitment - Letters sent to out of panel contractors; six responded and seemed very interested. Full RFP in conjunction with BCN, hopefully by end of summer. Management of members would go through CAPS for referral to individual contractors.</p>
Lunch				
Behavioral Support in PCP		12:20- 12:40	Cary	<p>Survey went out to Primary Care clinics with/behaviorists. Survey respondents from YCCO &amp; WVCH. 8 questions total. Feedback was quite positive.</p>
<p>Committee – Reports</p> <ul style="list-style-type: none"> <li>• WVCH</li> <li>• Clinical Sups</li> <li>• Intake Coordinators</li> <li>• Data Managers</li> </ul>		12:40-1:00p	All	<p>Clinical Sup's – Behaviorists expectations discussed regarding sharing of clinical records/documentation. Communication needed between PCP's / behaviorists and outpatient mental health provider, especially in high risk and meds area. Discussion around intake and discharge documentation and where documents go once submitted.</p> <p>Capacity Pilot – 60 openings in April; 96% filled. Cancellations are offered back into system, however they are hard to fill because of quick turn time.</p> <p>ER utilization – report to be modified due to decrease in ER utilization.</p> <p>Outcome Rating System – Clinician and agency overall ratings can be captured. Moving forward with implementation. Will collaborate with programs using ORS (EASA). Details still need to be addressed.</p>

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Date	Action Items

**Next IDS Advisory Meeting: June 9, 2014**