

IDS Advisory Committee  
Meeting Minutes  
April 12, 2010

**Present:**

Steve Allen, Options	Tim Murphy, BRS
Gwen Welch, Options	Kathleen Boyle, VMH
Rebecca Frey, CCS	Janie Veenhuizen, VMH
Paul Logan, NWHS	Rod Calkins, MCHD
Tedra Mandell, ESCTC	Scott Richards, MCHD
Lona O'Dell, ESCTC	Cary Moller, MCHD, CAPS
Tim Markwell, NPC	Dwight Bowles, MCHD CAPS
Terry Dethrow, NPC	Steve Kuhn, MCHD, CAPS
Geoff Heatherington, PCMH	Christina McCollum, MCHD CAPS
Sandra Stewart, MCHD	Bob Hammond, CAPS
Patrick Brodigoen, MCHD-CAPS	Leslie Stainbrook, CAPS

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**Meeting called to order at 11:10 am**

**I. Announcements**

- ❖ Terry Dethrow announced that many clients live in the outskirts of Marion County are receiving a letter from Trip Link asking them to locate a provider closer to their area of residence. The letter indicates the member has 30 days to locate this provider. The way to handle these is for the agency to contact Trip Link and explain the services in Salem are the closest for these members who are using their Mental Health Benefits.
- ❖ Steve Kuhn announced New Solutions had received the grant for the state wide wrap around initiative. There will be 5 facilitators located at child welfare.
- ❖ Gwen stated that Options has hired 3 new employees that are starting over the next few weeks. The agency has re-opened their services and has reported 3 openings this week.
- ❖ Scott said they have added additional child psychiatry time. Dr. De Jesus will be adding one day a week to their medication management time
- ❖ Rebecca stated that the Catholic Community Services will be closing New Step on June 1<sup>st</sup>. The agency is working on transferring cases to other facilities.
- ❖ Kathleen announced that Valley is still closed to all adults but that they have opened back up for children. They are available for secondary authorizations for medication management, counseling, and specialty services, such as EMDR.

- ❖ Rod stated the BCN is considering a pilot program for the Adult Residential system. This pilot will have residential contracts come to the region to be capitated. This will cause a focus for more local control. The goal is to move people through the system towards independent living.
- ❖ Geoff stated that Kerry Bloum joined the child's unit for New Solutions for Polk County.
- ❖ Cary reminded everyone of the ISSR training on April 14, 2010 at the Black Bear Inn

## **II. Minutes Review – Corrections: Geoff was at March meeting**

## **III. Residential Facilities**

- ❖ Acumetra is conducting a review/study of the residential services here in Marion County. This will consist of looking at clinical records (as far as 6 months back), any residential records, as well as interviewing the people who live at these residences.
- ❖ Cary said that there were 10 sites chosen but 3 might be dropped
- ❖ Leslie added that any person who moves into the homes at the time the study/review is being conducted; they will be subjected to the review.
- ❖ At this time, HOAP and the Health Department are only agencies involved in Acumetra's review.
- ❖ Rod added that they are looking at what it would take to move people through the system towards more independence. Also that there is no supportive housing for the clients who want to move out on their own.

## **IV. Budget**

- ❖ Dwight reviewed the April reports explaining where each agency is at the end of the 1<sup>st</sup> Quarter of 2010.
- ❖ He walked through the reports to tie in each portion of the report to the budget.

## **V. Health Kids Connect**

- ❖ Dean stated that the Health Kids Connect was awarded a contract, for the children with no insurance, the enrollments started February 1, 2010, there are 570 that the state enrolled, suppose to end up covering 20-30 thousand people.
- ❖ Dean added and explained that Pacific Source is statewide, Clear One is the Bend area, Kaiser only in their service areas, Samaritan is Lynn/Benton county, and Trillium is Lane county
- ❖ Dean also stated that Clear One is a PPO plan which means they don't have to pick a primary doctor they can choose where they would like to go
- ❖ Dean also added that the enrollment process for the Healthy Kids Connect is very slow right not because the application process is taking up to 120 days to get information needed to finish the process, this has to do with the fact that

each client has a different income so here for each client also has a different benefit plan that has to be configured

## VI. Access

- ❖ Christina stated that it is a slow period right now; there were not very many calls in the last couple weeks. Majority is counseling they only phase 46% in 234 calls and last time it was at 37%
- ❖ Cary stated that they are going to schedule a follow up access meeting

## VII. Agency Reports

- ❖ **Options Counseling:** Steve stated that they have had a significant turn over with their therapists. Currently, they had 3 of their 7 therapists resigned in a period of a few weeks. Steve interviewed these therapists and found their challenges as a therapist for Options was the start up process and training. Options current physical space is challenging for their clients
- ❖ Gwen added that the transition is hard for the clients. Some of these clients have had many therapist changes. She is currently working with client's who have gone into crisis while they are waiting for a new therapist. Clients like to be seen in their schools
- ❖ **Bridgeway Recovery Services:** Tim said that Bridgeway had its first Certificate of Approval review and it went very well, it was organized and well staffed, clients felt very respected, the over all experience was great
- ❖ Tim added that they are having challenges with filling positions and they are also busier than usual. They are trying to raise the awareness for their Gambling funding but even with the news going out to the public the funding still has not increased but the calls for the services have increases dramatically.
- ❖ **New Perspectives Center:** Tim Markwell stated they are having difficulties with being able keep their Psychiatric Nurse Practitioners. They have had some newer nurses but they don't seem to be working out as they had planned. They currently hired a new adult prescriber but are still looking for a child provider
- ❖ **Catholic Community Services:** Rebecca said that it has been challenging with Stacy Fennel leaving, but they still have a strong team. The hope is to hire a new director by mid May. With more interns coming on board in May, capacity should open up
- ❖ **Valley Mental Health:** With the agency being closed to new intakes, the clinicians subcontracted through Valley Mental Health are nervous. The plan is to open services to children/adolescents. At this time, Valley Mental Health will be open for secondary authorization situations.
- ❖ **Easter Seals Children's Therapy Center:** It has been a smooth transition for clients who were seeing the Nurse practitioner who left the agency at the end of March to their new provider. To increase productivity with their clinicians, they have expanded their intake slots.

- ❖ **Northwest Human Services:** Paul states they are making “Headway” in their consult practice with Dr. Suckow.
- ❖ **Marion County Health Department:** with the transition of leadership 2 years ago, the agency has become more stable. We are doing better with prescriber time. Spacing has become an issue with the increase specialty services the Mental Health programs provide.
- ❖ With the discussion of productivity, it was requested, that this topic be put on a future agenda. Many providers would like to gather ideas and information on how to increase productivity within their own agencies.

#### **VIII: SPMI Data**

- ❖ There was a brief discussion on a hand out on unique clients who have an SPMA diagnosis. This data was pulled based on the primary diagnosis. This item will be added as a future agenda item as we ran out of time.

**Meeting adjourned at 1:05**

**Next meeting on May 10, 2010**

**Minutes by Shayla Weiher**