IDS Advisory Committee Meeting Minutes September 12, 2011

Present:

Cary Moller, CAPS
Christina McCollum, CAPS
Debby Davis, Options
Dwight Bowles, CAPS
Geoff Heatherington, PCMH
Lona O'Dell, ESCTC
Marcus Berglund, CCS
Paul Logan, NWHS
Rod Calkins, MCHD

Sandy Stewart, MCHD Scott Richards, MCHD Steve Allan, Options Steve Kuhn, CAPS Terry Dethrow, NPC Tim McGee, ESCTC Tim Murphy, BRS Vicki Steinley, Options

Absent: Kathleen Boyle, VMH, Tim Markwell, NPC

Guest:

I. Announcements and Introductions

- Debby Davis from Options announced that they are interviewing for the Office Manager position. They should be moving sometime between October 15th and November 1st. There will be an open house once they are settled.
- Cary Moller announced that we are starting to gear up for our Certificate of Approval site visit renewals.
 - AMH has been revising their procedures and combining Mental Health and Alcohol and Drug
 - o AMH is trying to simplify the process
- Cary Moller would also like any insight you might have for the new contracts that are due December 31st.
 - o Incentives
 - o Administrative performance incentives
 - o If you have any ideas please email them to Cary Moller

II. Review Minutes

• Approved with changes.

II. Service Development – All

Building Capacity

- Easter Seals adding a Bilingual Bicultural QMHA to do some parenting groups and provide some assistance to the intake process. After she is established they will bring on another QMHA for the parent child program and Autism. They are also adding a ½ day to services in Silverton at the Eugene Field Elementary school.
- Options added 1 therapist in Woodburn. They will have 1 bilingual intern from Portland State starting soon. Schools have been starting to contact Options for counseling. They are also working on starting some groups for mothers, female teens, DBT.
- Sandy Stewart talked about the difficulties they are having with the same day appointments for assessments. They are having a much higher "no show rate" than they expected.
- Scott Richards reported that the PCP consults are starting slowly.

Interest from Silverton Hospital

- There was a meeting to discus the needs for Silverton, Mount Angel, and Woodburn. The Hospital feels there is a lack of Access in their area.
- Silverton's concerns and or needs:
 - o Primary need is basic OIP services for adults
 - Not looking for medication services (they believe the PCP's will manage this)
 - o Offering the McClaine Street site for 5 days a week
 - o Would like at least a QMHP to be stationed out there and has offered a space.
- Silverton hospital indicated Woodburn's interest in PCP integration. The primary needs in Woodburn are:
 - Quick access
 - o Bilingual
 - o Primary for adults
 - o QMHP
- Silverton hospital also indicated Mount Angel's interest in PCP integration. These services would come after Silverton's and Woodburn's are established.
- Some of the concerns from the IDS Providers are:
 - o It is not a payment supported plan
 - Can't open a client without a mental health condition
 - Can't get paid if it isn't and open client
 - Short term is hard to get paid
 - Two or three sessions isn't enough

Polk County

- Still waiting on the permits
- Dalke was chosen as the contractor

• There is a recruitment out for the Supervisor position

III. AMH – System Change Design – Rod/All

- Rod Calkins stated the group spent a lot of time looking over the current bylaws. The system is moving, but they aren't sure how it is all going to work in the end. It is mostly about how to better relationships.
- Rod Calkins is also sitting on the sub-committee for Senate Bill 238 about removing Administrative burdens. At the beginning of the last session there was a review of Administrative rules from DHS and OHA and they came up with a list of things to change. A list was provided to AMH for consideration, but it didn't appear favorable. This Bill requires AMH to go through the rules line by line to make them look at making the rules more efficient.
 - o 16 recommendation were given to AMH and they were only agreeable to 4
- Tim from Bridgeway is on the Collaborative OHP and Indigent
 - o The role of the mental health authorities should be expecting some changes

IV. IDS Reports - Dwight Bowles

- Cost per client
 - o Bridgeway, Marion County, Options kids, VMH kids decreased
- Engagement
 - o Bridgeway at 31% improvement for the year
- Administration
 - CCS turn around has increased
 - o Easter Seals billing and authorization errors has increased
 - o ABH had an increase in billing errors, but decrease in claims submission
 - o NWHS decrease in claims submission
- Access
 - o Christina reported to the BCN a 85% in services
 - o Providers are using the "Information Only" category well
 - o 2/3 of the agencies were above 70% in the first 14 days
- Reminder that Dwight can look at your error reports in more detail for billing or authorizations if needed.
- Authorization Activity
 - o Closed out 175 last month
 - o Opened 301 last month

V. Financial Model – Cary

Level of Care

• How is it going?

- New Perspectives concerned with how we keep a record of all of the people leveled until January when the system goes into effect.
 - Cary is working with Dean and PhTech on the authorization and enrollment database changes
 - We can expect to use the new system as soon as it is ready hopefully in December and have levels entered for rollover
- New Perspectives Also having a problem being able to level at the first assessment, would like to level after they have seen the client a few times.
 - CAPS expectation is the leveling will be completed by the end of the initial Assessment and then can be re-leveled if needed after a few sessions. This does not include outside entities such as DHS, PCC
 - Secondary Authorizations will be folded into the new levels. Will need to have a portion of the money set aside from each client to help counter the billing for secondary authorizations
 - Tracking the money by the individual is going to be hard for the agencies. Need to find a way that it is not individuals, but groups of individuals.

Next Meeting October 10, 2011 Minutes by Janette Cotton