

PSW Resource List

Marion County Developmental Disability Processing Unit is Moving!

Effective October 2, 2017, the Marion County DD Processing Unit is moving to:
3180 Center Street
Salem, OR 97301

Phone number, fax, and email address will stay the same:

Phone: 503-540-2128 (messages only)

Email: ddprocessing@co.marion.or.us

Fax: 503-576-4593

- Background Criminal Unit (BCU):
Address: P.O. Box 14870 Salem, OR 97309
Phone Number: 503-378-5470 or 888-272-5545
Fax: 503-378-6314
Email: bcu.info@dhsosha.state.or.us
Website: <http://www.oregon.gov/DHS/BUSINESS-SERVICES/CHC/Pages/index.aspx>
- Fieldprint (in case of fingerprint request from BCU):
Website: www.fieldprintoregon.com
Customer Service:
Phone Number: 877-614-4364
CustomerService@fieldprint.com
- DHS (Provider Relations Unit):
Email: psw.enrollment@dhsosha.state.or.us
- eXPRS User Enrollment:
Email: info.exprs@dhsosha.state.or.us
Fax: 503-947-5044
- eXPRS Technical Triage (for log in assistance):

Phone Number: 844-874-2788

Email: technical.triage@dhsosha.state.or.us

- PPL (Public Partnerships):
Website (BetterOnline):
<http://fms.publicpartnerships.com/PPLPortal/login.aspx>
Phone Number: 1-888-419-7705
Fax: 844-399-6593
Email: PPLORFMAS-CS@pcgus.com
- Oregon Home Care Commission:
Website: <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/PSW-HCW/Pages/Personal-Support-Workers.aspx>
PSW Registry: <https://or-hcc.org/Welcome/Login?serviceGroupId=2>
- Formal Complaint Contacts:
SEIU: 877-798-0008
PPL: PPLORFMAS-CS@pcgus.com (with complaint in the subject line) or
1-888-419-7705
- **Marion County Health Department I/DD Processing:**
Address: 3180 Center St NE Salem, OR 97301
DD Processing Fax: 503-576-4593
DD Processing message only: 503-540-2128
ddprocessing@co.marion.or.us
- Marion County Health Department I/DD Services:
Address: 2421 Lancaster Dr NE Salem, OR 97305
Phone Number: 503-588-5288
Fax: 503-588-5290
Resources Website:
<http://www.co.marion.or.us/HLT/DD/Pages/services.aspx>