


Governing Body:  MARION COUNTY COMMUNITY AND PROVIDER SERVICES (CAPS)	Function: INTEGRATED DELIVERY SYSTEM (IDS) HANDBOOK	
Subject: New Solutions – Services and Authorizations	Prepared By: CAPS OHP Team	Original Date: 10/01/2007 Revised Date:

PURPOSE AND SIGNIFICANCE:

New Solutions is a care coordination team that serves children from birth to 21 years of age who have a mental health diagnosis that has resulted in serious problems in social, educational, vocational, and behavioral adjustments, and where outpatient services have not met all of his/her needs. Services are individualized and provided through a Plan of Care established by a Child and Family Team.

New Solutions’ objective is to ensure that children and adolescents are served in the most natural environment possible and that the use of institutional care is minimized. The intensity, frequency, and blend of services are based on the mental health needs of the child.

The highest priority for New Solutions is creating a support base for the family and the child/youth using family members, friends, and other natural support systems. New Solutions involves parents and families in all aspects of care.

Many of the OHP Members served in New Solutions receive outpatient services through the IDS panel of providers. In this situation, the IDS Provider becomes a critical part of the support base for the Member. Once the support base for a family and child/youth is stabilized, New Solutions will step back and the IDS Provider may become more relied upon by the Member and family.

PROCESS AND/OR PROCEDURE:

Eligibility Criteria for New Solutions – The child/youth (up to 18 years of age) must be enrolled in the Mid-Valley Behavioral Care Network (MVBCN)/Oregon Health Plan (OHP) and a resident of Marion County. The child/youth may also be a resident of Marion County for whom coverage by publicly funded mental health services (OHP) has been requested. In addition to having Marion County residency and MVBCN/OHP coverage, the child/youth must have:

- A serious mental health need with a mental health diagnosis on or above the funded line of the OHP Prioritized List of Health Services. This must be the Axis 1 diagnosis and the focus of the Integrated Service Array and treatment plan, and
- A composite CASII (Child and Adolescent Service Intensity Instrument) score greater than 19 (Level 4-6), and
- Other risk factors documented in the Needs Assessment, including but not limited to:
 - Elevating or significant harm to self or others,

- Frequent or imminent admission to acute inpatient psychiatric hospitalizations or other intensive treatment services,
- Significant risk of an out-of-home placement due to mental health symptomatology or previous multiple out-of-home placements,
- Care giver stress due to child/youth's mental health symptomatology,
- School disruption due to mental health symptomatology,
- Exceeding usual and customary services in an outpatient setting,
- Multiple agency involvement

Expectations for IDS Providers Serving New Solutions' Children and Adolescents – IDS clinicians who have children/adolescents enrolled in New Solutions on their caseloads will be expected to:

- Coordinate care with New Solutions staff,
- Maintain a level of involvement in the child/youth's natural support base as requested by New Solutions staff, for example, attending Family Team Meetings,
- Coordinate intensive outpatient services within the clinician's IDS Agency to support the mental health service needs of the child/youth,
- Assure that coordination of care with New Solutions is part of the child/youth's treatment plan.
- Keep the child/youth enrolled in services at the IDS Agency until outpatient services are completed. It is not recommended that a child/youth be closed by the outpatient agency while he/she is still enrolled in New Solutions.

Initial Authorizations for Children/Youth Served in Both New Solutions and an IDS Provider – There are two scenarios in which a child/youth will ultimately be enrolled with both New Solutions and an IDS provider:

1. The child/youth was referred by New Solutions to an IDS outpatient Provider, or
2. The child/youth was referred by the IDS outpatient Provider and accepted into New Solutions.

In both cases, OHP Members will require an Initial Authorization in the MVIPA website. The IDS Outpatient Providers will have the necessary funding to support the intense service needs of New Solutions children and adolescents and to promote the child/youth receiving intensive services.

Initial Authorizations for Children/Youth served by an IDS Provider and screened out of New Solutions – In situations where a child/youth does not meet the criteria for New Solutions services, the child may be referred to an IDS Provider for Intensive Services or may be already enrolled with an IDS Provider.