

## How to Report Fraud

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- Call the Marion County Health Department Fraud, Waste and Abuse Compliance Officer at 503-588-5405 or 503-361-2765
- Call the Health Department Fraud, Waste and Abuse compliance anonymous hotline at 1-877-706-4445
- E-mail: [reporthhealthfraud@co.marion.or.us](mailto:reporthhealthfraud@co.marion.or.us)
- Visit the Marion County Health Department website at [www.co.marion.or.us/HLT](http://www.co.marion.or.us/HLT) to access the Fraud, Waste and Abuse Reporting Form
- Current Marion County employees can access the Fraud, Waste and Abuse Reporting Form via the Health Department Intranet Home Page at [intra.co.marion.or.us/HLT](http://intra.co.marion.or.us/HLT)

## Compliance Officers

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- Roy Deede (503-588-5405) and Sandy Stewart (503-361-2765) Division Directors
- Chairs the Fraud, Waste and Abuse Compliance Committee (FWACC)
- Represents the Health Department on external Fraud, Waste and Abuse Committees
- May act as the lead on investigations of fraud, waste and abuse



## MCHD's Anti-Fraud Strategy

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- Prevention
- Education and Training
- Detection and Investigation
- Reporting Fraud
- Establishment of a Fraud and Abuse Compliance Committee
- Designating a Fraud and Abuse Compliance Officer



## Fraud, Waste and Abuse Compliance Committee (FWACC)

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- To ensure MCHD meets all the requirements, the HD has created a Fraud, Waste and Abuse Compliance Committee
- Includes representation from all Divisions
- Responsible for ensuring reporting methods and trainings are available
- Participates in investigations and early detection



Marion County Health Department

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## Health Care Fraud, Waste and Abuse

“Understanding the Consequences”

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## Marion County Health Department



## Mission

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- To review and investigate all allegations of fraud and/or abuse, whether internal or external, to take corrective action for any supported allegations, and to report misconduct to the appropriate parties.
- MCHD is committed to the development and implementation of an aggressive prevention, detection, monitoring and investigation program to reduce fraud and abuse.

## Training

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- Marion County Health Department is required by Federal Mandate to make available Fraud, Waste and Abuse training for all employees and contracted providers

## What is Fraud?

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- The intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to him/herself or some other person

## What is Abuse?

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- Practices that are inconsistent with sound fiscal, business, or medical practices and result in an unnecessary cost to Medicaid, Medicare or the MVBCN, or in reimbursement for services that are not medically necessary or that fail to meet professionally recognized standards for health care

## What is Waste?

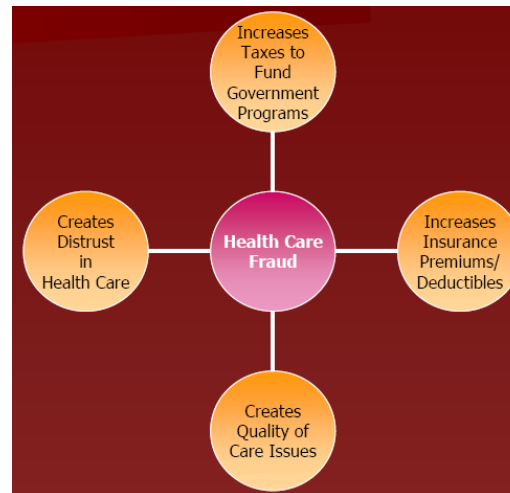
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- Health care spending that can be eliminated without reducing the quality of care. "Quality" waste is defined as overuse, underuse and ineffective use. "Inefficiency" waste is defined as redundancy, delays and unnecessary process complexity.

## Whose Problem is it?

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- Health Care Fraud Impacts **Everyone**
- While one in four American say it's OK to defraud insurers, consumers need to understand this type of thinking is costly and results in rising health care costs
- The average American household pays \$1,000 every year in out-of-pocket-costs as a result of insurance fraud
- Seniors and taxpayers pay up to \$1 billion a year in inflated drug prices due to potential fraud and loopholes in Medicare, representing 1/5 of Medicare spending in 2000



## Types of Fraud

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- Billing for services not provided (i.e. phantom services)
- 'Up-coding' or 'down-coding'
- Inappropriate documentation for services rendered

## Fraud Indicators

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- Limited time spent by providers with patients
- Inadequate treatment plan
- Consistently poor outcomes may be a sign of lack of treatment
- Unusual patient encounter ratios

## What Laws Regulate Fraud?

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- False Claims Act (FCA)
- HIPAA
- Deficit Reduction Act
- The False Claims "Whistleblower" Employee Protection Act
- Administrative Remedies for False Claims and Statements

## Reporting Protection

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- A company is prohibited from discharging, demoting, suspending, threatening, harassing or discriminating against any employee who, in good faith, reports acts of fraud or abuse

## Requirements

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- Employees **are** obligated to report potential fraud and abuse
- Anyone referring a matter to the Fraud, Waste and Abuse Compliance Committee or Compliance Officer has the right to remain anonymous