

CODE ENFORCEMENT



*Protecting the health and safety of
the county's residents, visitors and
the livability of the community.*



Marion County Sheriff's Office
Marion County Courthouse
100 High St. NE, Salem, Oregon
Phone: (503) 373-4333
Email:

CodeEnforcement@co.marion.or.us

What is Code Enforcement?

Code Enforcement is a section of the Sheriff's Office which investigates violations of county ordinances occurring in the unincorporated areas of Marion County.

Common issues we investigate include:

- Excessive Noise
- Road Hazards
- Solid Waste
- Zoning & Building Code Violations
- Right-of-way & Driveway Issues
- Abandoned Vehicles

Issues inside the Salem/Keizer Urban Growth Boundary

- Graffiti
- Backyard Burning
- Weeds & Tall Grass



What is the enforcement process?

We recognize each concern reported to Code Enforcement is unique, requiring our team to have flexibility to meet the community's needs and expectations. We use the following steps as a general guideline when investigating complaints:

Step 1: Receiving the complaint

Step 2: Assessing the situation and determining case priority.

Step 3: Research to determine jurisdiction, zoning, permit status, property ownership, other responsible parties, applicable regulations, and review of prior complaint history.

Step 4: Conduct site visit to verify alleged violations.

Step 5: Filing a report including observed violations, witnesses, and summary of contact with responsible party.

Step 6: Notice of violation letter is issued if property is not in compliance.

Step 7: Follow-up. If a property is in compliance the investigation will be closed. Non-compliant property owners will be given a reasonable opportunity to work toward gaining compliance.

Step 8: Issuing citations. We encourage voluntary code compliance by providing opportunity to comply with little or no penalty prior to issuing citations.

Step 9: File closure.

Frequently Asked Questions

What is considered "junk" or "solid waste"?

Items that fall into this category include: garbage, rubbish, waste paper, demolition or construction waste, abandoned vehicles or parts, discarded appliances, vegetable or animal waste, etc.

Where can I find a list of Marion County Codes?

Current Marion County Codes can be found by visiting <https://www.codepublishing.com/OR/MarionCounty/>

Who can I contact to help with property cleanup?

Garbage Haulers:

To find garbage service providers in your area call (503) 390-4000, or visit <https://www.co.marion.or.us/PW/ES/Page/s/haulers.aspx>

Where do I dispose of Household Hazardous Waste?

Household hazardous waste may be taken to Salem/Keizer Transfer Station. For available times and types of materials accepted please visit website.

Recycling and Disposal Sites:

For a complete list of locations contact Marion County Environmental Services, (503) 588-5169, or visit [Reduction, Recycling & Garbage \(marion.or.us\)](https://www.marion.or.us)

Do you accept anonymous complaints?

While anonymous complaints are accepted, we encourage complainants to provide contact information for our investigators. Within the confines of Oregon public records laws we do our best to maintain confidentiality of complainant information.

What Marion County departments does Code Enforcement commonly work with?

Planning Division (zoning and land-use)
(503) 588-5038

Building Inspection (building safety & permits)
(503) 588-5147

Health & Human Services (restaurant inspections & rodent issues)
(503) 588-5346

Dog Control (barking issues, loose dogs, and kennel operations)
(503) 588-5233

I live inside the City of Salem, where do I report a violation?

Marion County Code Enforcement only investigates complaints regarding properties in the unincorporated areas of Marion County. To file a complaint on property inside a city in Marion County, please contact that city directly.

City of Salem Compliance Services
503-588-6421



Where can I file a complaint?

Office

Marion County Sheriff's Office,
Marion County Courthouse
100 High St. NE, Salem; (in basement)

Phone

Call us at (503) 373-4333

Email

CodeEnforcement@co.marion.or.us

Mailing Address

Marion County Code Enforcement
PO Box 14500, Salem, Or 97309

A printable version of our complaint form can be found at:

<https://bit.ly/3R2IREZ>