

## HOMELESS/RECENTLY HOMELESS INDIVIDUALS AND FAMILIES

1. WHERE DID YOU SLEEP LAST NIGHT?	
Next to building	11
In vehicle	1111
In tent along the river	11
Simonka Place	11111 11111 11111 11111 11
Grace House	1111
Friend/family - couch	11
Field/park	1111
Shed	1
Stairwell	1
Oxford House	1
Home	11
Outside	11
Salvation Army	1
UGM	1

2. IS IT SAFE?	
Yes	11111 11111 11111 11111 11111 11111 11111 11111
Safer than downtown	1
Kind of safe	1
No	11111 11111 111
IF NOT, WHY?	People driving by. 1 Law enforcement. 11 Trespassing. 1 Vagrancy – asked to leave. 1 No protection. 1 Scary people/strangers. 111 Man beaten over head with crowbar by thief. 1 Junkies in shelter. 1 Too many people.1

	Thieves: 11 Bed bugs/insects. 1 Salem is not safe at night. 1 Weather. 1
--	---

**3. IS IT WARM?**

Yes	11111 11111 11111 11111 11111 11111 11111 111
No	11111 11111 11
Kind of warm	1

**4. ARE YOU FINE WITH THIS OR IS THERE SOMEPLACE YOU'D PREFER TO SLEEP?**

Yes	11111 11111 11111 111 A chronically homeless man prefers to sleep on the street.
No	11111
Prefer	Own apartment: 11111 11 Sleeping inside: 11 A lot of other places: 1 To sleep at family's house: 1 Anywhere away from people: 1 Someplace else: 111 With friend: 1

**5. ARE YOU CHILDREN IN YOUR CARE?**

Yes	1
No	1

**IF NOT IN YOUR CARE, WHO DO THEY LIVE WITH?**

Don't know	

**6. WOULD YOU LIKE TO HAVE SOMEONE HELP YOU AS YOU ATTEND APPOINTMENTS?**

Yes	11111 11111 11 This would be good for many clients.
No	11111 11111 11111 11111 11111 11111 11111 11
Maybe	11

**PLEASE SPECIFY**

Would give confidence, someone on your side, not alone.  
Rides to appointments. 1

**7. WHAT IS THE MAIN REASON YOU ARE HOMELESS, IF YOU CAN IDENTIFY IT?**

Lost job/unemployed	11111 111
Addiction	11111 111
Poor choices	111
Former incarceration/criminal background	11111 1
Bad relationship	1111
Medical issues	11111
Loss of income/no money	11
My choice	11
Lack of opportunities	1
No place to rent	11
Eviction record/Poor rental history	1111
No ID	1
Punishing myself – don't deserve anything good	1
Section 8 voucher revoked	1
Lack of determination/incentive	1
Mental health issues	111
Inadequate court system and legal aid	1
Abandonment	1
Bad credit	1
Unsafe living condition	1
Lost house	1
Waiting for disability insurance	1
Past abuse	11

No family to stay with	11
------------------------	----

<b>8. WHAT HOMELESS SERVICES ARE USEFUL BUT NOT AVAILABLE?</b>	
Housing	11111
Transitional housing for women	1
Christian counseling covered by OHP	1
OHP difficult to get and difficult to work with	1
Telephone	
Transportation	11
Dental/Medical treatment - medication	111
Mental health treatment	1
Not lacking in any services	11
Free monthly bus pass	11111 111
Chiropractic care	1
Physical fitness	1
Eye glasses	1
Arches	11
Simonka House (program limits availability)	1
One-night shelter – drop in	1
Reduction of fines/way to pay them off - community service (fines accumulated during incarceration)	11
Shelters	11
Not many are useful	1
Housing Authority – shorter waiting lists	11
Clothing	11
Showers	11111
Laundry	1111

Help with ID	1
Bug spray	1
Legal services/rides to court	11
Advocates for court proceedings	1
Evening snack	1
Help getting housing/Housing authority go to Simonka Place	11
Weekend bus service	11
One-on-one counseling	1

9. WHAT KEEPS YOU FROM RECEIVING THE SERVICES YOU NEED?	
Lack of transportation	11111
Not enough income	1
Mental illness	1
Turned down	1
Waiting list for housing	1
Shelter at capacity	1
Conflicts with staff/others at shelter	1
Not knowing about them	11111
Availability of programs/services	11111 1
Waiting lists	1
Need expungement	1
Health issues	11
Stubbornness/pride	11
Not enough time served in the military	1
Shoes	1
Having to share sleeping and shower space with others	1
Nothing	1

Lack of self-respect/self-esteem/motivation	111
Myself	1
Need a good advocate	1
Timing	1
Housing	1
Unemployed	11

10. WHAT WOULD MAKE THE AVAILABLE SERVICES EASIER TO ACCESS?	
There is already easy access to needed services	1
More understanding	1
Knowing about services/resources – more info	11111
More shelters/more staff	1
More waiting list openings or more agencies providing similar services	1
Transportation	1111
Having services available (types of services not specified)	1
A bike	1
Mandatory classes for food stamp recipients to let them know what's available.	1
Internet/telephone	11
A case manager	11
Encouragement	1
Gas	1
Ability to get downtown/to services	1

11. WHERE DO YOU AND YOUR FAMILY MEMBERS GET EACH OF THESE SERVICES?	
Physical Health Care	HOAP: 1 OHP: 11111 11 Physicians Building: 11 Salem Clinic: 11111 1 West Salem Clinic: 11111 11111 11111 11 West Valley Medical Center: 1

	<p>WVP Clinic: 1  Bridgeway: 11  Salem Health: 1  NW Clinic: 1  Stayton Family Practice: 11  Willamette Health Partners: 1  Chemawa Indian Clinic: 1  Lancaster Family Physicians: 1  Salem Health Parkside: 1</p>
Mental Health	<p>N/A: 1  Willamette Valley: 1  Salvation Army: 1  Valley Mental Health: 111  OHP: 11  Bridgeway: 111  West Salem Clinic: 11111 11  Simonka Place: 1  Willamette Health Partners: 1  Catholic Community Services: 1  Options: 1</p>
Food	<p>Food Stamps: 11111 11111 11111 11111 1  Salvation Army: 11111  UGM: 11111  Store: 1111  Grace House: 111  Free meal sites (under the bridge/parks): 11111  Self-sufficient: 1  Food banks/boxes: 11  Arches: 11111 111  Home: 1  Churches: 1  Panhandling: 1  Shelters: 1  Simonka Place: 11111 11111 11111 111  Restaurants: 1</p>
Shelter	<p>Tent: 11  Cars: 1  UGM: 11111  Salvation Army: 111  Grace House: 11111  Oxford House: 1  Tenant based assistance voucher: 1  Family/friends: 111  Street: 111</p>

	<p>Vehicle: 1  Arches: 1  Simonka Place: 11111 11111 11111 11111 111</p>
Spiritual	<p>Church: 11111 11111 11111 11111  Everywhere: 1  Grace House: 11  AA Meetings: 1  Self: 111  Simonka Place: 11111 11111 1111 111  Mentor: 1</p>
Dental	<p>OHP: 11111 11  Chemawa Indian School: 1  Salem Denture Center: 1  Not covered through OHP: 1  Gentle Dental: 1  Smile Keepers: 11111 1  HOAP: 1  Dental van: 1  West Salem Clinic: 111  Capitol Dental: 1  Healthy Smile: 1  Willamette Dental Group: 11  Oregon Dental Studios: 1  McFee Family Dentist: 1</p>
Showers/Laundry	<p>Grace House: 11111  River: 1  Park water faucet: 1  HOAP: 111  Suds City Depot: 1  Oxford House: 1  Home: 1  Family/friends: 11111  Arches: 11  Salvation Army: 11  UGM: 11111  Shelters: 1  Simonka Place: 11111 11111 11111 1111</p>
Clothing	<p>Grace House: 111  Helping Hands: 1111  Vocational Rehab: 1  Clothing closet: 11  Clothing giveaways: 1  UGM store: 11111 11111 11111 11</p>



	<p>Thrift stores: 11111  Family/friends: 11  Churches: 1  Salvation Army: 1  Homeless Connect: 1  Sidewalk/Found: 11  Walmart: 1  Simonka Place: 11111</p>
Employment	<p>Goodwill Job Connection: 11  NW Auto: 1  WorkSource: 11  Friend: 1  Employed: 1  Don't need it: 11  Simonka Place: 111</p>
Drug/Alcohol Treatment	<p>Willamette Valley Comprehensive Treatment Center: 11  Bridgeway: 11111 11  Polk County program: 1  AA: 111  Simonka Place: 11111 11111 11  Recovery program at church: 1</p>
Transportation	<p>Walk: 11111 1111  Own vehicle: 11111  Vocational Rehab: 1  Trip Link: 11111 11  Bus: 11111 11111 11111 1111  Train; 1  Church: 1  Family/friends: 11  Bike: 11111 11  None: 1  Skateboard: 1  Mentor/Case manager: 11</p>
Internet/Phones	<p>Personal cell phone: 11111 11111 1  Lifeline phone/Obama phone: 11111 11111  Oxford House: 1  Family/friends: 11111  Prepaid phone: 1111  Library: 11  Starbucks: 1  The ROCC: 1  Learning Center: 1  Simonka Place: 1</p>

IF YOU DON'T RECEIVE THESE SERVICES, INDICATE THE REASON.	
Physical Health Care	Don't like the options.
Mental Health Care	
Food	Poor food quality. 1 Safety at facility. 1 No transportation. 1
Shelter	Mission is dangerous. 11 High drug use at mission. 1 Trying to get in to Salvation Army. 1 Losing house. 1
Transportation	Difficult to get bus passes. 1 Difficult to ride a bike with all belongings. 1 No transportation. 1 Can't afford car insurance. 1 Driver license revoked: 1
Internet/Phones	Library is too far without transportation. 1 Can't afford: 1 Stolen: 1
Employment	Looking for a job. 1 Criminal history. 1 Unstable environment. 1 Injuries: 1 On SSDI/applied for SSDI: 11111 Can't work: 1
Dental	Not covered by OHP. 1
Showers/Laundry	Need a shower. 1

12. WHAT IDEAS DO YOU HAVE FOR MAKING SERVICES BETTER FOR PEOPLE WHO ARE HOMELESS?
<p>Get information to people who don't know where to turn: 11</p> <p>More shelters: 11111 11</p> <p>Better places to stay while waiting for an apartment. 1</p> <p>Make sure they get the medical/psychological help they need. 1</p> <p>More free bus passes. 1</p> <p>Fast placement: 1</p> <p>Resource center (showers/food/laundry/counseling): 1</p> <p>More hope for the homeless: 1</p> <p>Accessibility: 1</p> <p>More clean bathrooms: 1</p>

More affordable housing: 11  
More services (not specified): 1  
Showers: 11  
Outreach: 1  
Activities (walking groups, trips to the falls, etc.): 1  
Employment help: 1  
Education: 1  
Look at what Eugene does: 1  
Advocate/case manager to help: 1  
More places where the police don't bother you: 1

**13. DO YOU THINK ANY GROUPS OF PEOPLE EXPERIENCING HOMELESSNESS ARE TREATED ANY BETTER OR WORSE?**

No, most agencies in Salem are wonderful at meeting the needs of the homeless: 1  
Some places treat the homeless poorly, but not all: 1  
Equal: 1  
People with addiction are treated worse: 111  
Society looks down on the homeless in general: 1111  
People with kids get more resources more quickly: 1  
People that don't look homeless have better opportunities. 1  
People without criminal history treated better: 1  
People with mental illness treated worse: 1  
Violent people are treated worse: 1  
Varies depending on area of the community: 1  
Some are treated worse: 1

**14. WHAT ONE THING DO YOU NEED MOST NOW TO HELP YOU GAIN A PERMANENT PLACE TO LIVE?**

Employment/steady income: 11111 11111 1  
Housing: 1  
Housing for felons: 1  
Help with a housing voucher: 1  
Arches to help: 1  
Money/financial assistance: 11111  
Someone willing to rent: 1  
Help with deposits: 11  
References: 1  
Someone willing to work with barriers: 1  
Resources to agencies: 1  
Shower: 1  
Laundry: 1  
Surgery: 1  
Affordable rent: 1  
Stricter guidance: 1  
Medication: 1

**15. WHAT SOURCES DO YOU TURN TO FOR EMERGENCY, FINANCIAL, OR EMOTIONAL SUPPORT?**

Church	11
Salvation Army Many people hang out in lobby	1
Friends	11111 11
Family	11111 1111
Grace House	11
OHP	1
Bridgeway	1
Arches	11
Food stamps	1
Resource Center	1
DHS	1
Mid Valley Pain Clinic	1
Arches	1
Self	11
AA sponsor	1
God/prayer	11
ROCC	1
Panhandling	1
Whatever is available	1

**16. OTHER COMMENTS**

Grace House accommodations are excellent until I can get my own place. 1  
 OHP pays for eye exams but there is no help for acquiring glasses. 1  
 Difficult to work when Bridgeway classes are spread out throughout the week. 1  
 If not at Grace House would be at drug house or trading sex for place to sleep: 1  
 Mentors not allowed at Coffee Creek. 1  
 The ground is cold and wet: 1  
 Anyone with mobility can get food, this town has the ability to feed people. 1  
 Homeless client was denied services for not having enough barriers. 1  
 Have more housing tiers to accommodate different levels of need. 1  
 Housing should be more accessible. 1

Wish Grace House was an 18-month program. 1  
 Formerly incarcerated and addicted people have hard time finding housing. 1  
 Some people need longer time for recovery than programs allow. 1  
 Someone is trying to take my home: 1  
 I'm afraid of being homeless, homeless women get raped: 1  
 Take care of the mother to take care of the child. 1  
 There are a lot of programs, but limited on who they can help. 1  
 Being homeless is hard, being denied and having nothing made it worse. 1  
 Any services available for the middle class should be available for the homeless: 1  
 Lockers needed: 1  
 No one goes hungry in Salem: 1  
 Why don't I meet the criteria for rental classes at Arches? 1  
 Advocates: 1  
 High rent prices make is difficult to survive on SSDI. People need help getting to government offices to apply for benefits.  
 Many people have said getting services is too complicated or too far away since they don't have money for a bus pass. They don't do what they should, like dental work or medical treatment. Many cannot eat the food we provide at the food bank because of dental problems. 1

DEMOGRAPHIC INFORMATION	
City of residence	Salem: 11111 11111 11111 11111 11111 1 Dallas: 11 Keizer: 11111 11111 11111 111
Age	18-24 years old: 111 25-34 years old: 111 35-44 years old: 11111 11111 1111 45-54 years old: 11111 11111 11111 11111 1 55-64 years old: 11111 11111 1 65-74 years old: 11
Ethnic origin	Caucasian/White: 11111 11111 11111 11111 11111 11111 11111 11111 Black/African American: 1 Asian/Pacific Islander: 11 Hispanic/Latino: 11 Native American: 11 Mixed: 1 Decline to answer: 1
Gender	Female: 11111 11111 11111 11111 11111 11111 11111 1111

	Male: 11111 11111 11111 1
Military service	Yes: 1111 No: 11111 11111 11111 11111 11111 11111 11111 11111 11111 11111

## COMMUNITY PARTNERS

### 1. WHAT IDEAS ARE YOU EXPLORING TO HELP PEOPLE EXIT HOMELESSNESS IN OUR COMMUNITY?

A continuum of care from crisis, intervention, restoration and development.

Fund best practices and creative ideas in each area.

Identifying the biggest issue that causes them to be homeless and assisting them in resolving that problem.

Develop relationships, respect them as individuals.

Require they be actively involved in the solution.

Hold them accountable for their decisions.

### 2. WHAT TRENDS ARE EMERGING AND WHAT IS IMPORTANT TO TAKE INTO ACCOUNT AS A COMMUNITY?

Low availability of rental and transitional housing.

Increase in the number of homeless youth, especially from minority backgrounds.

Many homeless do not have mental health or addiction issues, they are unemployed.

**3. IN WHAT WAYS CAN WE ALL WORK TOGETHER DIFFERENTLY TO DEVELOP STRATEGIES TO HELP PEOPLE EXPERIENCING HOMELESSNESS?**

Positive intervention at every step to avoid greater crisis, incarceration and addiction.

Include homeless community members in discussions.

Identify what helps and what “helping” actually hurts.

Support solutions that increase independence.

**4. WHAT MUTUAL GOALS SHOULD WE SET?**

Ensure that goals do not harm the community.

Identify barriers to ending homelessness.

Track the number of men and women finding permanent homes, subsidized/unsubsidized.

Set a goal to increase the number of people finding housing by 20%.

**5. WHAT ARE SOME IMPORTANT DATA SETS OR PUBLICATIONS TO BE AWARE OF TO HELP OUR COMMUNITIES TARGET HOMELESSNESS?**

Communicating Across Barriers, Dr. Dona Beegle

When Helping Hurts, Steve Corbett

**6. WHAT DATA EXISTS THAT COULD HELP WITH PLANNING AND COORDINATION?**

Community Connect Report by Community Action Agency

**7. WHAT ARE PEOPLE EXPERIENCING HOMELESS SAYING WHEN THEY INTERACT WITH YOUR PROGRAM, THAT COULD HELP OUR COMMUNITY PLAN?**

Waiting list for housing seems hopeless.

They’ve given up hope.

Many want someone to support them so they can do what they want.

**8. WHAT SHORT-TERM STRATEGIES SHOULD BE IMPLEMENTED TO HELP PEOPLE EXPERIENCING HOMELESSNESS?**

Positive and managed safe parking places for those without homes.

Tiny house projects

Basic needs: shelter, food, clothing, safety.

**9. WHAT LONG-TERM STRATEGIES?**

Subsidized housing projects distributed across the city

Focus resources on people who are serious about changing their situation.

Develop mentoring programs.

**10. WHAT ARE THE BARRIERS OR CONSTRAINTS TO IMPLEMENTING ANY OF THESE STRATEGIES?**

Not enough shelter space for men and women with children.

Closure of the Salvation Army family shelter and Salem Outreach Shelter left a big hole in services.

**11. WHAT PROGRAMMATIC DIFFICULTIES DO YOU FACE IN PROVIDING HOMELESS SERVICES?**

A mindset – discouraged to depressed. Many are not willing to change.

**12. ARE THERE REGULATORY, ADMINISTRATIVE OR POLICY CONSTRAINTS INHIBITING DELIVERY OF SERVICES?**

People with mental health problems often deny the problems, and cannot get help until they prove to be a hazard to themselves or others. This often takes time and harms the person.

**13. OTHER THAN AVAILABILITY OF HOUSING STOCK, WHAT IS THE PRIMARY REQUEST THAT YOU ARE UNABLE TO PROVIDE TO PEOPLE EXPERIENCING HOMELESSNESS?**

Access to transportation

Employment or the ability to obtain sustainable income. Many lack job skills/education.

**14. WHAT OTHER ENTITIES OR ORGANIZATIONS SHOULD WE MEET WITH?**



Most organizations are coming to the table and working with the task force. Continue to look at best practices in other cities.

Local nonprofits, including those that are not faith based.

Community-centered organizations.

Shelter case managers.

Veterans Administration case managers.

**15. WHAT IDEAS TO YOU HAVE TO MAKE COORDINATION OF SERVICES BETTER ACROSS PARTNERING ORGANIZATIONS?**

Look for positive improvement of coordination and results.

Avoid looking for quick fixes or elimination of the problem.

Recognize the source of the problem is poverty, homelessness is a visible sign.

Transparency in services available.

**16. DO YOU THINK ANY GROUPS OF PEOPLE EXPERIENCING HOMELESSNESS ARE TREATED ANY BETTER OR WORSE?**

Homeless people that demonstrate unsafe behaviors or appear unsafe have limited access to services.

**17. ADDITIONAL COMMENTS**

I know people who needed warming shelters last year and now have jobs and housing.

NAME	ORGANIZATION
Jeanine Knight	UGM of Salem, Simonka Place
DJ Vincent	Salem Leadership Foundation

## COMMUNITY MEMBERS

<b>1. WHAT ISSUES DO YOU SEE THAT NEED TO BE ADDRESSED TO HELP PEOPLE EXPERIENCING HOMELESSNESS?</b>	
No one-size-fits-all solution	1
Not enough resources to deal with the demand.	1
Medical/dental needs – eye glasses	1111
Mental health issues/more treatment services, support (inpatient/outpatient)	11111 11111 11111 1111

Addiction issues/more treatment services	11111 111
Post incarceration counseling	1
Shelter	11111 1
Bathrooms	1
Laundry	1
Showers	11
Employment/job assistance	11111 11111
Mentor programs to assist people wanting to get out of homelessness.	1
Safety/safe housing	11111 1
Support for transition from homelessness	11
Affordable housing/low income housing/housing stability/temporary housing	11111 11111 11111 111
Allow accessory dwelling units	1
Sobering stations	1
They need to learn social courtesy and common sense	1
Individual plans for moving forward knowing what is reasonable to ask for help with.	1
Develop a homeless services system that is well coordinated, managed, measured, and monitored, instead of siloed.	11
Food	111
Transportation	111
Clothing	111
Dialogue about how we treat them, having dignity and compassion as a community. Stop seeing the homeless as less than human somehow deserving their fate.	111
Support for organizations like the HUB.	1
More day shelters	111
Quit enabling them by offering food without follow up by qualified workers such as UGM. We are sustaining their bad habits.	1
Beyond basic humanitarian assistance, further funds and increased services only encourages more homeless to come.	1
Legal camping with provisions for sanitation.	1
Shelters for fathers with children.	11

Friends willing to walk with them.	1
Many homeless people are just lazy and don't want to work. They keep getting freebies and services so they don't have to look for jobs.	1
Allow for involuntary commitment for the mentally ill.	1
Family strengthening programs.	1
Make panhandling illegal in the city.	1
Make public vagrancy illegal, or enforce existing vagrancy laws.	1
Get them off the streets. Create work camps on the prison or mental health properties. National Guard erect mess and shower tents and tents for different groups. Mentally ill should be in the State Hospital. State Hospital develop garden/farm area. Mayor should declare this an emergency and get the National and State Guard to run an organized operation. Police could help.	1
Financial counseling	1
Safe space to camp for people that choose homelessness.	1
More resources for single homeless women.	1
Housing First	1

<b>2. WHAT SERVICES OR RESOURCES ARE BEING MADE AVAILABLE THROUGH COMMUNITY MEMEBERS?</b>	
Lots of resources, difficult for people to access them.	1
Individual volunteer efforts	11
Free meals First Christian Church (Marion St.) – snack bags Monday/Tuesday Salem Alliance weekly lunch program Salem House of prayer monthly breakfast	1111
Veteran services	1
Clothing	1
Furniture	1
Hygiene items	1
Sleeping bags	1
Back-pack program	1
Chemical toilets	1

Birthday parties for homeless children	1
Cooking classes	1
Firewood	1
Community philanthropists support programs	1
Salvation Army	1
The HUB bicycle ministry	1
Church at the park	11
City Vibe	11
Grace House	1
You enable them to be lazy and dirty.	1
Interfaith hospitality network	1
Church without walls	1
Churches	1
UGM/Simonka Place	1

<b>3. WHAT WAYS CAN WE COMBINE OUR EFFORTS AND RESOURCES TO DO EVEN MORE?</b>	
Lower rents	1
Better communication/information sharing among providers.	1111
Start a "Homeless Assistance Network" to create a formal time to talk about the issues.	1
Support shelter services with security, security training, onsite mental health and drug treatment practitioners, peer mentors.	1
Coordination among the mainstream provider community is needed.	11111
Create a community conversation, to connect and discuss how downtown neighbors and homeless people can co-exist. Homeless people walk through properties and try to take things. Connecting and understanding how everyone is in this together.	1
Consider the consequences of doing "more". Homeless assistance at only one location with available resources would streamline efforts.	
Keep the task force strong and active.	
Get the newspaper to report more often.	

Secular support is needed; assistance should not be conditional/tied to religious expectations.	11
Make them find work if they want to eat. Don't keep giving them handouts that I pay for through taxes and hard work.	
City assist in coordinating	1
Provide more case workers to help navigate the system.	1
Provide adequate housing infrastructure for low income people.	1
Work with State Hospital on intervention program for mentally ill.	1
Educate the public on the issues of poverty, racism, sexism, addiction, abuse, and lack of educational resources. Build empathy.	11
Many ad hoc groups provide food in public places. There should be a clearing house site where all can find out when/where these happen.	1
Work with mental health professionals, local food banks and job training centers.	1

<b>4. WHAT SHORT TERM STRATEGIES SHOULD BE IMPLEMENTED TO HELP PEOPLE EXPERIENCING HOMELESSNESS?</b>	
Coordination – networking	11
Housing first	1111
Finding common solutions	1
Housing Establish a tiny house community or tent city Legal camping/RV sites Utilize a portion of the state fair grounds to provide basic needs on a time limited basis. Partner strategically with community resource providers to ensure care can be given at that site. Low cost prefabricated housing structures on public land with wraparound services. Family shelters, including shelters for single men with children.	11111 1111
Leaders admit what caused the housing shortage and homelessness	1
Cooling/warming stations	111
More shelter beds/short term housing options/family shelters Shelters that will take pets/shelters for people not welcome elsewhere	11111 11
Hygiene help/sanitation services	111

Shower/laundry facilities	111
Teach work ethic/make them get jobs	11
Create and Opportunity Center - a facility with showers, lockers, laundry, computer center, job counseling, and co-located services for adults in a central location.	11111 1
Community Connect event	1
Dental vans	1
Need more alcohol/drug treatment programs.	1111
Need more mental health treatment options to meet people where they are.	111
Ways to mitigate fines that compound and make it impossible for people to get on their feet.	11
More law enforcement for violations. When the rules are clear, the homeless actually suffer less and are less preyed upon by others.	1
More Porta-Potties/Arta-Potties	111
Reinstitute the "Give Hope, Not Money" campaign.	1
Banks donate some properties for families	1
Small scale, scattered group living and tiny apartments for individuals.	1
Volunteer peer mentor program – basic instruction: budgeting, how to maintain a clean safe home, time management, parenting classes, etc.	11
Convert vacant buildings into low income apartments	1
Counseling services through the state and city for mentally ill.	1
Community dinners.	1
Increase funding for Interfaith Hospitality Network – best short term strategy	1
Community education. Give community members ideas on how to help people.	1
Confer with Kate Brown's office?	1
<b>WHAT ACTION SHOULD BE TAKEN FIRST?</b>	
Communication between service providers.	11
Direct outreach.	1
Better communication between providers.	1
Find locations for tent city/tiny house community.	11

Case workers/social service providers go to them.	
Remove zoning barriers.	1
Support services for people with mental health/addiction issues.	11

<b>5. WHAT LONG TERM STRATEGIES SHOULD BE CONSIDERED TO HELP PEOPLE EXIT HOMELESSNESS?</b>	
--	--

Affordable, available rental housing – better housing options near transit and jobs	
Consider a long-term public bond that would allow increased spending on public housing. Rent subsidies.	11111 11111 1
Housing first	1
Connect people with family	1
Provide jobs/job training/help finding a job	11111 1111 11
Internships in exchange for assistance	1
Have different levels of housing available, including tent communities	1
Change zoning to allow ADUs	1
Expansion of services like Arches	1
Transitional housing with case management services	11
Teach people how to regain independence	1
Make them accountable	1
Food	1
Housing counseling	1
Make it illegal to stop a vehicle and give the people begging on the corner money, etc. It is a waste and dangerous.	1
More mental health case workers/services (inpatient and outpatient)	11111
Financial management classes	1
Partnerships with volunteer professionals to for a local network of resources.	1
You can't help those that don't want to help themselves.	1
Micro loans	1
Stop criminalizing poverty	1



Rent caps	1
Provide ongoing mental health/medical support.	11
Provide stipends or bridge funding as people regain self sufficiency	1
Partner with members of the community committed to the long term success of people reentering the workforce.	1
Require developers to build low income housing at the same rate as high end housing.	1
Help applying for services disability/veterans' services.	1
Improved transit system	1
Raise taxes to build low income housing.	1
Give people hope and fewer barriers to navigate the system.	1
Start working with people that are homeless for the first time.	1
Increase taxes to fund mental health services.	1
Revamp education system with emphasis on practical opportunity.	1
Mentors for people once they're in housing.	1
Substance abuse treatment.	11
Housing where people can receive services.	11
Tenant based protections to keep people in their homes	1
Change property codes in Marion/Polk counties and municipalities to put affordable housing above property tax revenue.	
Encourage development of high rise apartment complexes.	1

<b>6. HAVE YOU OR SOMEONE YOU KNOW BEEN HOMELESS?</b>	
No	11111 11111 11111 11
Yes	11111 11111 11111 11111 11111 11
<b>ARE YOU/THEY STILL HOMELESS? WHY?</b>	
Not sure.	1
No. They went to HOME, graduated high school and found work.	1

<b>7. HAVE YOU WORKED IN SERVING PEOPLE EXPERIENCING HOMELESSNESS WITHIN OUR COMMUNITY?</b>	
Yes	11111 11111 11111 11111 11111 11111
No	11111 11111 111
<b>IF YES, WHAT AND WHERE HAVE YOU DONE IT?</b>	
Warming shelter	1
Roberts School Students in Transition Education Program	1
Social work department at Salem Health	1
Serving meals in a shelter	1
Community Connect event/community dinners	1111
Salvation Army	11
ROC (now closed)	1
Room at the Inn at Christmas	1
Helped a neighbor with a homeless relative.	1
UGM Family Shelter (previously offered by YMCA)	1
Church/Interfaith hospitality network	11111 11
Mental health and disability services agency	1
Gleaners	1
HOME Youth and Resource Center	1
Free daily meal prep/service	1
Mental health case aid	1
Arches	1
Salem, West Salem, Dallas	1
St. Francis Shelter	1
Oregon State Hospital	1
Housed a homeless person	1
Marion Polk Food Share	1
Mentor	1

<b>8. WHAT OTHER ENTITIES OR ORGANIZATIONS OR PEOPLE DOING GOOD WORK IN THE COMMUNITY SHOULD WE MEET WITH?</b>	
Churches	11
Nonprofits	1
Kirk Seyfert	
The VA	1
DJ Vincent	11
Dwayne Hilty	
Craig Oviatt	11
Michelle Gorman 503-363-9273	1
Zach Tresch and Heather Wright at City Vibe	1
Salem Community Development Department	1
Chamber of Commerce – why do they oppose actions that will help? They have too much influence.	1

<b>9. WHAT IDEAS DO YOU HAVE TO MAKE SERVICES BETTER FOR PEOPLE WHO ARE HOMELESS?</b>	
Vocational tasks	1
Accountability	1
Coordination of services	11
Compassion	1
Additional funding	1
Individual-based solutions	1
Engage organizations with experience (e.g. UGM, Salvation Army, etc.) and fund them to manage transitional housing beyond their primary programs.	1
Sort out the chronic services users from those who appreciate the help.	1
Adopt a systemic approach to homeless services delivery.	1
More help for families. Shelters with support help for families with children.	1
Some people want to be homeless. We should respect their choice and treat them with dignity.	1

An incentive to participate, a small stipend to encourage alternative behavior.	1
They need addiction help, and to establish a reason to help themselves. Giving free money and food just enables them and increases the problem.	1
Employ tough love and encouragement rather than treating them like they are helpless.	1
Weekend bus transportation/improve transit system	11
Stop ticketing for quality of life crimes	1
Stop free food/services for those that can work but refuse.	1
Compose a task force of homeless and formerly homeless to advise us.	1
A site-based resource center that provides information and direction, giving hope and a starting point.	1
Stop enabling them to be homeless.	1
Allow the homeless to participate in menial labor for the city.	1
Travel vouchers for indigents stuck in the area.	1
Stop requiring addresses.	1
Concentrate services on each end of Salem. Satellite offices.	11
Give them hope and help them experience success so they don't give up.	1
Don't give up on people because they don't fit the funding stream.	1
New public restroom facilities in high utilization areas; e.g., Along the railroad track on 12 <sup>th</sup> Street.	1
Figure out what needs to be done to turn abandoned buildings into housing units.	1
Work with formerly homeless to help the homeless.	1
Need secure decent housing first, not shelters.	1
Not enough robust programs to provide for folks.	1

<b>10. DO YOU THINK ANY GROUPS OF PEOPLE EXPERIENCING HOMELESSNESS ARE TREATED ANY BETTER OR WORSE?</b>	
Single, mentally healthy men treated well.	1
Mentally ill treated worse.	11111
Women treated worse.	11

Children get more sympathy.	1
Addicted people treated worse.	111
There are fewer supports and programs for single men.	1
Concerned about elderly and youth.	1
Anyone in poverty is treated poorly compared to those not in poverty.	1
Single men have more options because historically we've focused on them.	1
Salem police do a remarkable job managing with kindness the mentally disoriented.	1
Police not sensitive, poorly trained to problems of homelessness.	1
Many youths on the street – outreach necessary before they are entrenched. Treated worse. Preyed upon for sex trafficking.	111
Families with children have more options than single adults.	11
Homeless people in general are stereotyped as dirty. People are afraid of them. People look the other way.	11
Single men treated the worst.	1
People downtown either ignore them or are pretty compassionate.	11
Transgender people.	1
Women and the elderly.	1

11. Do you give money to panhandlers?	
YES	11111 11111 11
Why?	<p>Because they have a difficult life and city officials ignore this.</p> <p>Don't give money to sign holding panhandlers but give food/money to those that seem to be in poor mental/physical health, wanderers.</p> <p>Everyone has a story. Everyone deserves a chance.</p> <p>Sometimes. Give food when need is obvious.</p> <p>Not often, usually food. 11</p> <p>Food and supplies.</p> <p>Depends on mood. Sometimes it just seems some could use my help.</p> <p>Go on gut reaction. Can't give to everyone. Usually don't give to young men</p>

	<p>who look like they can work.</p> <p>People know what their needs are and how to meet them. Would rather give directly to individual than shelter.</p> <p>Because I think they need it.</p> <p>Sometimes, especially if they have pets or kids. Some may be addicts, others just need the cash to live.</p>
NO	11111 11111 11111 11111 11111 11111 11
Why?	<p>Support programs not individuals. Expect better outcomes from my donation. Do not wish to encourage panhandling.</p> <p>Plenty of services to help. Panhandling is unhealthy for the individual and society.</p> <p>This is not a homeless issue.</p> <p>Money goes to drugs/alcohol.</p> <p>Some people are fake.</p> <p>Too many. Not all are homeless.</p> <p>It perpetuates the situation.</p> <p>People that live in the woods behind my house have panhandled in the same spot every day for three years. It's their full time job.</p> <p>A homeless friend said, "There's plenty of food in this town, the money goes to cigs, weed and booze."</p> <p>There are programs to help them. Would rather give to the programs.</p> <p>Provide items – gloves, food, water, socks. Not enough money to get them much.</p> <p>I know many of them, and some SSI checks even though they're able to work.</p> <p>I don't have money, but I gift food and clothes when I can.</p> <p>Give to organizations that serve the homeless.</p> <p>Give to UGM or give them food.</p> <p>Give to charities that help. Don't want to aid someone to buy drugs/alcohol.</p> <p>Prefer they use resources available to them.</p> <p>Give money to friends, some experiencing homelessness.</p>

	<p>They need to seek out services not money for booze, cigarettes and junk food.</p> <p>Don't know if they're needy or not. Doesn't help in the long term.</p> <p>It's ineffective at assisting them and usually counterproductive.</p> <p>I give them food.</p>
--	--

**12. IS THERE ANYTHING THAT WE HAVEN'T ASKED YOU THAT YOU WOULD LIKE TO TELL US?**

Address stigmas associated with homelessness.

Homelessness was created by the government turning out the mentally ill, allowing open borders, and lack of imagination for building cottage complexes. The mission has hundreds of white males who are homeless. The border is wide open. Why are there not housing projects for the homeless?

The homeless do not need or deserve more leeway or privileges than those living by the rules of society, especially when they expect and abuse what they are unwilling to work for.

The increase in vagrancy and associated behavior such as extreme littering, drug and alcohol abuse, and fights are apparent every day downtown. This impacts the quality of all lives.

Don't be fooled into thinking you're helping people without a well thought out program that gets to the root of the problem. We have done a disservice to the police and downtown businesses by allowing this to go on and not offering any real help. Salem is noted for its hordes of panhandlers and their filthy habits. Take a look at other cities and see how they have dealt with the problem.

Other than the mentally ill, the homeless should be given options and choices rather than handouts. Handouts keep the situation ongoing and discourage change.

I hope our community will find a way to move people into stable housing and not just move them away from here to be someone else's problem. Being homeless is not a crime.

Let's make real change, not a dusty report.

Look at the root of the problem. There are legitimate families that need help but many others are just lazy and want everything handed to them on a platter, and are very successful at it.

Since homeless people don't have to answer to anyone, they take the easy way. Some do try really hard to get help.

Appearance is a major factor – providing showers and clothing may help.

Make sure workers have cultural and mental health training.

Start a group like Cahoots in Eugene.

We owe it as a community to find ways to offer shelter and care to the homeless.

Address poverty and mental illness. Tax the rich at a higher rate to pay for services.

Grateful to be part of this, feel it will create greater awareness and help individuals in need.

I hope the homeless initiative meetings have good results.

Thanks for addressing these issues. Keep moving forward.

Help the community see people experiencing homelessness as neighbors and welcome them, help provide for them and encourage them.

Thanks to all who are working on behalf of the homeless community. Wish there were unlimited funds to help.

People experiencing homelessness are human beings with names, stories, joys and sorrows. Create an exhibit that features portraits of the homeless to help the community see the beauty that is hidden in plain sight.

Please help the homeless and citizens who live here.

This is a serious problem that needs a response at all levels of government.

This process is taking way too long. We should be doing something to actually solve the problem. Studying and talking is not helping anyone who is homeless.

We've totally fallen down on the job regarding taking care of our own fellow humans. Everyone that lives here should have the basic human necessities of life, starting with adequate shelter.

There is too much reliance on private organizations to take care of a public issue. It's unacceptable for people to be required to hear a religious ideology in order to get basic services. Would rather pay taxes to provide services/housing than for a 3<sup>rd</sup> bridge.

Thanks for addressing the issue.

DEMOGRAPHIC INFORMATION	
<b>City of residence</b>	Salem: 11111 11111 11111 11111 11111 11111 Keizer: 11 Grant: 1
<b>Age</b>	25-34 years old: 1111 35-44 years old: 1111 45-54 years old: 11111 1 55-64 years old: 11111 11111 11 65-74 years old: 11111 11111 11111
<b>Ethnic origin</b>	Caucasian/White: 11111 11111 11111 11111 11111 11111 1



	White/Latin: 1 Decline to answer:
<b>Gender</b>	Female: 11111 11111 11111 11111 11111 111 Male: 11111 111