



O R E G O N

MARION COUNTY BOARD OF COMMISSIONERS

# Work Session Summary Minutes

## Marion County Medical Records Discussion

August 7, 2025. 9:00 AM

Courthouse Square, 555 Court St. NE, Salem  
5th Floor, Suite 5232, Commissioners Board Room

### ATTENDANCE:

**Commissioners:** Kevin Cameron, Colm Willis, and Danielle Bethell.

**Board's Office:** Chris Eppley, Heather Inyama, Toni Whitler, Trevor Lane, Matt Lawyer, and Toni Whitler.

**Legal Counsel:** Steve Elzinga.

**Juvenile Department:** Troy Gregg, and Melissa Rounds.

**Health and Human Services:** Ryan Matthews, and Rhett Martin.

**Sheriff's Office:** Nick Hunter.

**Information Technology:** Gary Christofferson.

Commissioner Kevin Cameron called the meeting to order at 9:01 a.m.

### Systems Discussion

- Reviewed current use of Dr. Cloud, Sapphire, and other Electronic Health Record/Electronic Medical Record (EHR/EMR) systems across departments.
- Dr. Cloud was procured for the Health Department only:
  - Other departments were out of scope.
- Lack of interoperability between systems, leading to manual transfers:
  - Printing, faxing, etc.
- Need for a unified or interoperable system for seamless transfer of medical records between departments.
- Technical standards that could facilitate integration (Health Level Seven):
  - Practical and vendor-related barriers.
- Need Electronic Medication Administration Record (eMAR) functionality:
  - Currently lacking or insufficient in some systems.
- Considered cost differences between systems:
  - Sapphire is less expensive but possibly less comprehensive than Dr. Cloud.

### Discussion

- Frustration over siloed decision-making and lack of departmental collaboration.
- Need to serve clients holistically, especially youth transitioning between systems.
- Concern of system fragmentation impacting continuity of care and client experience.
- Balance between legal (HIPAA, releases of information) and technical barriers to data sharing.

- Need policy changes to require interdepartmental consultation before contract approvals.
- Challenges of funding, resource allocation, and prioritizing interoperability versus cost savings.

#### **Other**

- Hardware and infrastructure needs (e.g., iPads, computers, bandwidth) to support electronic systems.
- State-level barriers, like Oregon Health Plan coverage loss for youth in detention.
- Ongoing improvement of communication and collaboration between departments.
- Frustration among staff and leadership regarding system limitations.

#### **Next Steps:**

- Verify if Dr. Cloud can integrate with the Jail Management System (JMS).
- Obtain a quote for interfacing Dr. Cloud and Sapphire to enable data sharing.
- Ensure seamless electronic transfer of medical records between departments.
- Prioritize implementation of eMAR functionality in Dr. Cloud.
- Provide an update on the contract extension for Dr. Cloud and associated costs.
- Continue departmental discussions to improve system integration and client care.
- Consider policy changes to require interdepartmental collaboration before system procurement.

**Adjourned** – time: 10:05 a.m.

**Minutes by:** Mary Vityukova

**Reviewed by:** Gary L. White