



City of Salem Municipal Court Framework for Strategic Planning

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## Why Create a 4-Year Plan?

Because the court's future depends on doing the right things, not just doing things right.



Strategic planning is a reliable tool to assess the current environment, envision the future, and develop commitment to the court's mission.



A strategic plan anticipates needs and provides responses to changes in the environment for the foreseeable future.



It identifies strategic issues and establishes broad goals to be used in developing objectives.



It formulates consensus on strategies and objectives to accomplish the court's mission.

## What Are The Components Of The Plan:

Finding the Answers to Four Core Questions



## What Are The Steps In Creating The Plan?

(Timeline Revised October 2016)

Gather Facts

SWOT Analysis

Review Inputs

Strategic Matrix Define Strategies

Present Plan

March-July

From Stakeholders

Surveys

Community
Outreach

**Best Practices** 

**Industry Analysis** 

**Environmental** 

**Court Data** 

July-August

Internal Analysis
Strengths
Weaknesses

External Analysis
Opportunities
Threats

**Strategic Questions** 

Strategic Issues

August-September

**Survey Results** 

Community Outreach

SWOT

**Best Practices** 

Environmental Scan September-October

Define strategies to address SWOT

October-January 2017

**Key Objectives** 

Strategies Short and Long Term Goals

**Operations Plans** 

February – April 2017

Stakeholder Presentation

**Review Strategies** 

**Review Goals** 

Implementation Options

Adjust as Necessary

# Core Question Number One ... Why do we exist?



## The Roles and Purposes of Salem Municipal Court is

to:

Do individual justice in individual cases.

Appear to do justice.

Provide a neutral forum for the resolution of legal disputes within the scope of our limited jurisdiction.

Protect individuals from the arbitrary use of government power.

Provide a formal record of legal status.

Deter criminal behavior.

Rehabilitate persons convicted of crime.

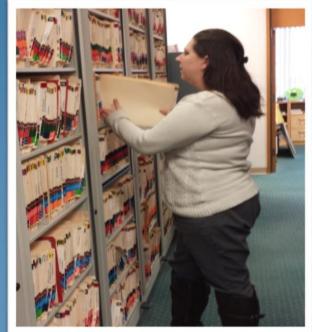
Separate convicted persons from society when necessary.

Core Question Number
Two ...
Where are we now?









## 2015 - CASE MIX AND VOLUME

#### Parking:

27,056 Citations filed

#### **Violations:**

15,258 Citations filed

#### **Criminal cases:**

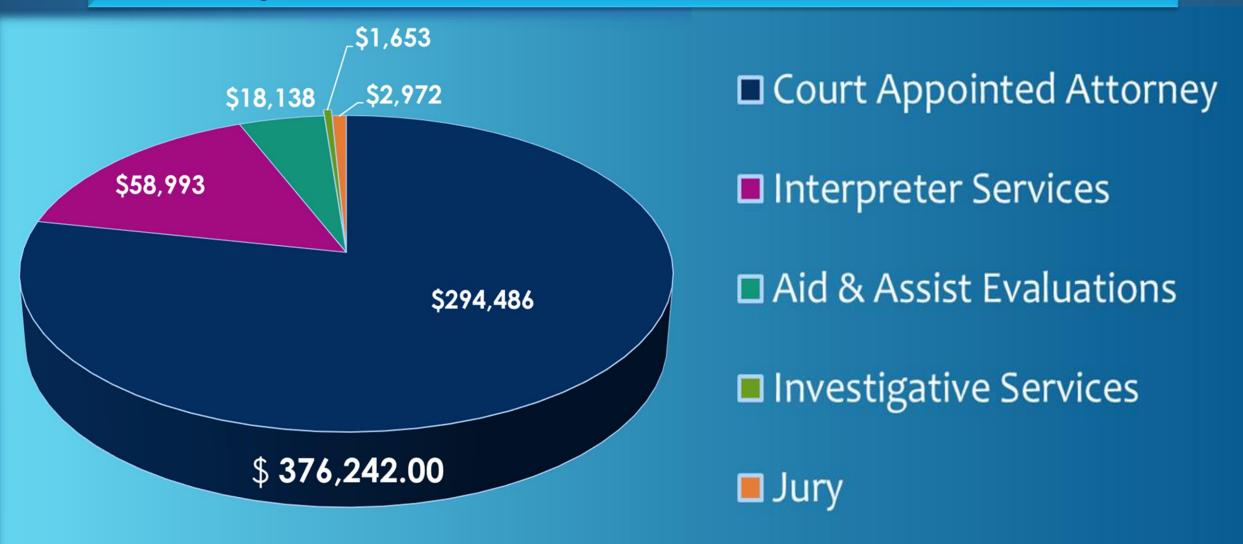
1,401 Cases filed

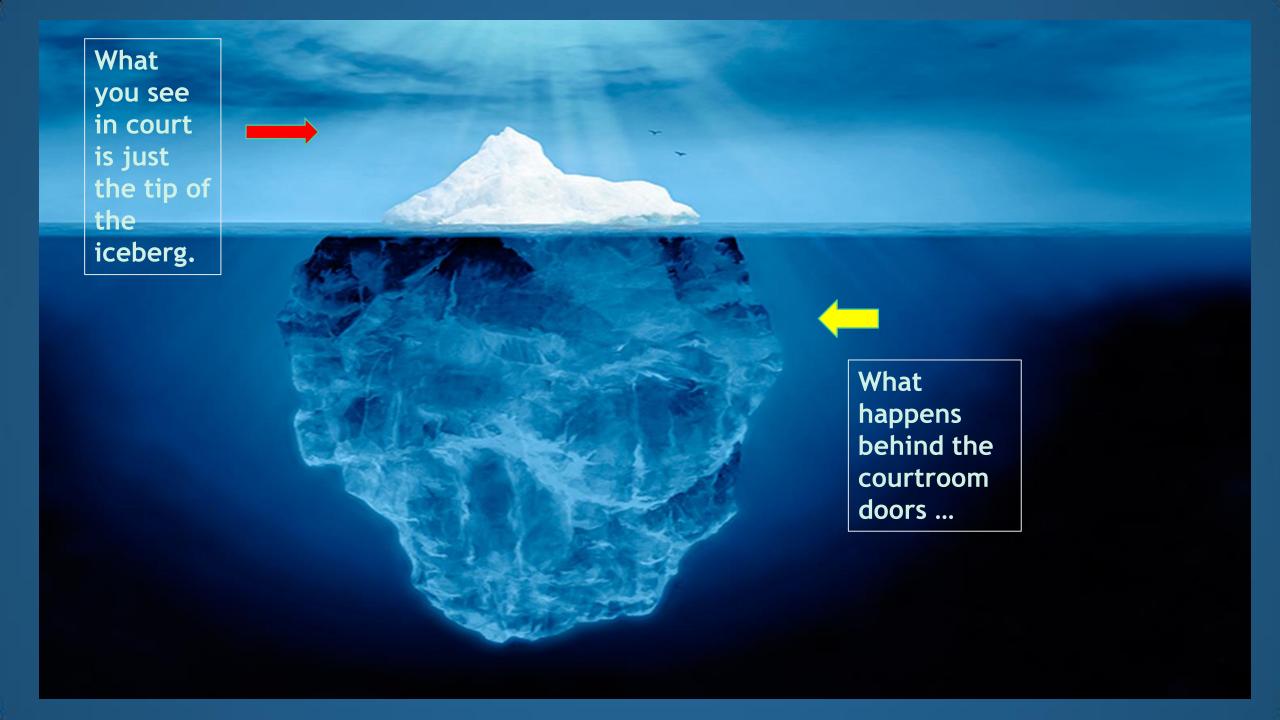


- 1 Elected Judge
  - 7 Pro Tem Judges 28 Hours Weekly ( .70 FTE\* )
    - 1 Court Administrator
    - 1 Administrative Analyst
    - 5 Senior Clerk Operations Specialists
  - 6 Court Operations Specialists
- **\$** Fiscal Year 2016-17 Budget: **\$1,874,520**

#### **Mandated Court Costs:**

From our \$1.8 M budget, 20 percent is expended for court appointed council and other legal court services.





# Core Question Number 3 ... Where do we need to go?

Rule of Law, Equal Protection, and

**Due Process:** 

Collaboration with Justice System Partners and

Stakeholders

**Accountability:** 

Integrated Performance Measures.

Interdependence and Leadership:

Court leaders must be independent, cooperative, and have a passion for justice and integrity.

Courts as **Institutions:** 

Operational Needs: Space, Technology, Security, Governance, and Training.

## Space

Court staff area cramped, 1/3 of staff not "on site"

Public lobby too small Lack of space for security screening

Second courtroom space

No space for defense attorney/client to meet

Ergonomic & ADA Accommodations

## Technology

Critical gap needs assessment

Software solutions

Judicial Bench Tools

On-line tools

Public Portal Access

Connectivity with justice system partners

E-court

Paper on demand

#### Security

Courtroom vulnerabilities

Lobby area vulnerabilities

Records management, retention & access issues

#### Governance

Impartiality & independence

Judicial independence

Flexibility in budget:

- Preparation
- Presentation
- Management

Accountability tools
Transparency

## Training

Professional staff development/training

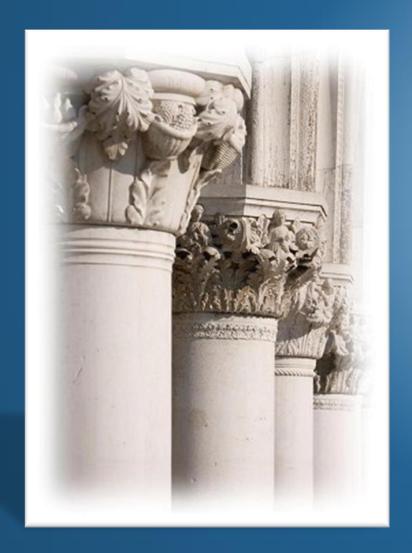
Court Administrator Professional Development

Judicial Education & Training

Succession Planning

Other: collaborative training needs

## Four Pillars of Procedural Justice:



Fairness

Impartiality

Giving Voice

Transparency

Core Question
Number Four ...
How might we get
there?

Leadership Organization

ProActive Management

**External Relationships** 

Security & Business Continuity

**Mission Critical Operations** 

Hierarchy of Court
Administration\*

\*"The Art and Practice of Court Administration" by Alex Aikman

#### URGENT

M P O R T A N T DUII
Hit & Run
Reckless Drive
Attempt to Allude

Trespass
Vagrancy
Alcohol in Public
Alcohol in Parks
Urinating/Defecating in
Public

Driving While Suspended

Fail to Carry and Present Drivers License

Disorderly Conduct

Miscellaneous SMC Ordinances- Misdemeanors

Prioritizing Caseloads

#### The Event

- August 2014: Police shooting of Michael Brown in Ferguson, Missouri

#### Justice System Response

- March 2015: U.S. Department of Justice Civil Rights Division Report
- December 2015: White House Summit
- Joint Task Force on Fines, Fees, and Bail Practices
- OMJA/OJPA 2015 Fall Judicial Education Conference-Presentation

#### Salem Municipal Court Existing Practices and Response

- Provide training for Pro Tem Judges and court staff
- Continue Compliance Court Docket
- Review practices for establishing payment plans and alternative community service options
- Implement monthly payment reminder notices for new payment plans

