Who Are We?

• METCOM is the result of a merger between 2 PSAP’s North Marion County and Santiam Canyon Communication Centers

Established July 2013
Who Are We?

• METCOM: The 9-1-1 Call Answering and Emergency Service Dispatch Center for the Greater Marion, Southern Clackamas, and Northern Linn County Areas.

• We provide Call Taking and Dispatching Services for 29 Agencies (31 communities)

• Police, Fire, EMS, Public Works, BLM and US Forestry
Governance Structure
ORS190

METCOM is Governed through an (IGA) Intergovernmental Agreement that represents all cities, townships and fire districts that we receive 9-1-1 Tax Revenue to provide 9-1-1 call answering.

Additional User Agreements are in place with Stakeholders for Emergency Dispatch Services.

Users have Equal Representation to the Agency.
Why ORS190 Agency?

Multiple public safety agencies and other non-profit organizations coming together collectively while building relationships to improve and provide a consistent level of service to our community while providing a safer Marion County.
Our 9-1-1 Jurisdiction is approximately 1300 square miles

(For Police, Fire, and EMS)
Our dispatch Jurisdiction is approximately 4500 square miles. When US Forest Service and The US Bureau of Land Management.
Comprised of 31 Entities
Staffing Level

* 19 FTE Dispatcher/Call taker
* 2 PT Dispatch / Call taker
* 2 Operation Supervisors
* Communications Technician
* Business Manager
* Executive Director

Range from 1 year to 39 years of Service
Who we are when seconds count . . .

Not pictured: Mary, Reva, Louise & Brad
Budget

$2.8 Million Annual Budget

82% of Budget is Personnel
12% Operation Expenditures
6% Capital Planning/Projects

Funding: 9-1-1 Tax Revenue = 18%
User Fees = 80%
Other = 2%
Dispatcher Skills

- Bilingual
- Multi-task
- Customer Service Skills
- Typing
- Computers
- Telephone
- Spelling
- Human Relations
- Read / Follow Directions
- Ability to Read and Comprehend
- Ability to work as a Team Player

- Recognize Colors
- Good Work Ethic
- Spelling, Punctuation
- Good Listening Skills
- Speak Clearly
- Punctuality
- Recognition of Colors
Dispatch Training

• On the Job Training at METCOM
  – Training Academy = 40 hours
  – CAD / Phone / Geography = 420 hours
  – Police Phase Training = 240 hours
  – Fire Phase Training = 200 hours
  – LEDS Manual = complete within 60 days
  – Shadow Phase = 80 hours
  – Total Hours of Training = 1040 hours (26 weeks)
Dispatcher Training

Training and Education Requirements

- Two Week Academy
- 3 Day EMD Training
- 1st Aid / CPR
- Hazardous Materials
- Emergency Medical Dispatch
- Annual Resertification Training
Multi - Tasking

The Ability to do more than one thing at a time –

METCOM Definition: is having the ability to talk on the telephone, type the information receiving from the telephone call into a computer, at the same time answering an unit on the radio and typing in their request information to the same computer and also knowing what your partner is doing at all times –
Multiple Applications
Center Call Statistics

**9-1-1 Calls:**

Over **47,819** 9-1-1 Calls answered in 2017

Average **3,985** 9-1-1 Calls a Month

Approximately **133** 9-1-1 Calls each Day

**All Calls (911, Non-Emergent and Administrative):**

In the year 2017 processed **172,116** Calls

Average **14,340** Calls a Month

Approximate **480** phone calls processed each day
# METCOM Phone Call Stat's

<table>
<thead>
<tr>
<th>Types of Calls</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calls Received:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administrative &amp; Ring Down</td>
<td>82,136</td>
<td>118,877</td>
<td>123,892</td>
</tr>
<tr>
<td>Land Line &amp; Cell 911</td>
<td>47,961</td>
<td>43,889</td>
<td>39,427</td>
</tr>
<tr>
<td><strong>Total Calls Received:</strong></td>
<td>130,097</td>
<td>162,766</td>
<td>163,319</td>
</tr>
</tbody>
</table>

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Aurora City Received</td>
<td>245</td>
<td>311</td>
<td>157</td>
</tr>
<tr>
<td>Gervais City Received</td>
<td>75</td>
<td>45</td>
<td>33</td>
</tr>
<tr>
<td>Jefferson City Received</td>
<td>183</td>
<td>228</td>
<td>221</td>
</tr>
<tr>
<td>MCSO Rural Received</td>
<td>1693</td>
<td>1483</td>
<td>1301</td>
</tr>
<tr>
<td>Sublimity City Received</td>
<td>619</td>
<td>645</td>
<td>547</td>
</tr>
<tr>
<td><strong>Total Potential Txfr to WVCC:</strong></td>
<td>2815</td>
<td>2712</td>
<td>2259</td>
</tr>
</tbody>
</table>

- 25% increase
- increase .003%
- decrease -17%

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>MCSO Transfers for Law Response</td>
<td>2760</td>
<td>4218</td>
<td>4654</td>
</tr>
<tr>
<td>911 Txfr % to WVCC for MCSO</td>
<td>2.10%</td>
<td>2.60%</td>
<td>2.85%</td>
</tr>
</tbody>
</table>
What to Expect When You Call...

CALL INFORMATION REPORT

Date/Time: 3/26/2008 3:55:59 PM
Console ID: 2202
Calling Number: (503) 982-2345

Location Information:
503-982-2345 03/26/2008 15:55:59
CITY OF WOODBURN
1060 Mt Hood Ave
Woodburn, OR 97071
CLASS: BUSN
TEL=QWSTC

LAT: LON: ELV: SPD: DIR:
ESN=00889

PSAP = METCOM 911
POLICE: WOODBURN
FIRE: WOODBURN
EMS: WOODBURN
Phone System
Plotting Calls
We Contract for Services

• I.T. Services – contract with City of Woodburn
• HR – In house resource
• A/P and Payroll – Contract Services with Bookkeeper
• Legal – Labor – Contract with Kathy Peck
• Legal – Contracts – SDAO Member
• Insurance [Liability, Bond, WorkerComp] Contract Scott Gustufson
• Health Insurance Benefits – WHA Insurance Co.
• Vehicle Insurance – SDAO
• Property Insurance - SDAO
The Oregon Accreditation Alliance is dedicated to providing its members with professional leadership in meeting organizational objectives regarding state accreditation.

We shall strive to ensure that all our members are served in a professional, ethical, and equitable manner. We aspire to increase the level of law enforcement professionalism among law enforcement agencies throughout the State of Oregon.

METCOM 9-1-1
ACCREDITED SINCE SEPTEMBER 2017
Why Accreditation?

- Established uniform set of “Best Practices” for public safety agencies
- Measurable and verified by an independent auditor
- Validates Compliance, and creates an accountability to the community, elected policy makers, and the line officers who are performing the day to day work.
- Best Practices are compliance requirements dealing with life, health, safety, and high liability exposures.

- Every standard:
  - Keeps the agency accountable
  - Keeps the agency professional
  - improves its services to the community
  - Transparency

There is no conceivable reason an agency would not want to comply with the standards whether or not they participate in a formal accreditation process.
Seven (7) Accredited 9-1-1 PSAP’s in Oregon

- **METCOM 9-1-1**
- Deschutes County 9-1-1 [DC911]
- Emergency Communications of Southern Oregon [ECSO]
- Washington County Consolidated Communications Center [WCCCA]
- Toledo 9-1-1 Communications Center
- Prineville 9-1-1
- Central Lane Communications [Eugene]
Consistent with Marion County Dist. Attorney Walt Beglau. Child Abuse Protocol Initiative - 2016

National Center for Missing & Exploited Children

Certificate of Recognition
presented by National Center for Missing & Exploited Children®
is hereby granted to METCOM 9-1-1

In recognition of the critical importance of 9-1-1 telecommunicators in protecting children and your agency’s commitment to follow best practices; and whereby it has been established that you have met the policy and training requirements established by the National Center for Missing & Exploited Children and its partners in the Missing Kids & 9-1-1 Readiness Project.

John F. Clark
President and Chief Executive Officer
National Center for Missing & Exploited Children®

William Hickle
Chairman
Missing Kids & 9-1-1 Readiness Project

All Staff must go through NCMEC Training & Certification to meet the 9-1-1 Readiness Project Best Practice
METCOM – Leaders in Technology

- One of first 7 PSAP’s in Metro Area to initiate Text to 911 in Oregon
- Accredited PSAP – 1 of 7 PSAP’s in Oregon
- Pictometry Integrated in CAD – 1 of 2 PSAP’s in Oregon
- Call integration with users of all disciplines
- Integrated / Auto Tone Encoding - Fire Users
- Webview Alerting for Public Safety Partners
Unique Technology

• Text to 9-1-1
• Neighboring PSAP CAD access
• Mobile Data Terminals
• COPLINK Interface
• Active 9-1-1 Interface / Use in House
• Mobile Applications
• Electronic Pre Arrival Instructions
• Fire House and Imagetrend Interface
• Mark 43 Interface
• Everbridge
This is our Radio Screen
Fire Page Screen – Radio System
Pre Arrival Card Instructions

**E1 ABDOMINAL PAIN/PROBLEMS**

**KEY QUESTIONS**
- Any Flu Symptoms?
- Nausea or Vomiting?
- Signs of shock? (Pale, cool, moist skin)
- Any Bleeding?
  - Rectal or vaginal bleeding?
  - Vomiting blood?
- Associated chest, jaw or arm pain?
- Location of pain and duration?
- Associated medical history
- Recent trauma?

**PRE ARRIVAL INSTRUCTIONS**
- Refer to #27 Influenza card
- Turn patient on left side.
- If it does not aggravate an injury, elevate feet and legs 6" - 10". Keep Patient Warm.
- Advise Responders.

**CALL BACK IF ANYTHING CHANGES**

**SUPPLEMENTAL INFORMATION**

Common Causes:
- Aneurysm
- Appendicitis
- Bowel Obstruction
- Colic
- Ectopic Pregnancy
- Gastroenteritis
CPR Instructions

B - CPR Sequence

I’m going to Help you - please you must remain calm
Listen Carefully, and do exactly what I say.

1. Go bring the patient near the phone or take the phone to them. Do it now and get back on the phone with me. I’ll help you.

2. First tap their shoulders and yell at them to make sure they are unconscious. Do it Now

Did the Patient move or respond?

<table>
<thead>
<tr>
<th>No</th>
<th>Yes</th>
</tr>
</thead>
</table>

How old is the patient?

<table>
<thead>
<tr>
<th>0 - 1 Year</th>
<th>1 - 8 Years</th>
<th>Over 8 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Go to Infant CPR</td>
<td>Go to Child CPR</td>
<td>Do you know CPR?</td>
</tr>
<tr>
<td>Yes - Go to Adult CPR</td>
<td>No - Go to compression only CPR</td>
<td></td>
</tr>
</tbody>
</table>

Position Patient on left side and tilt the head back to keep the airway open. Keep the phone line open.

Go to Home Info Page

Go to AED Instructions
Adult CPR (13 and older)

Pre-arrival sequence card
If the patient is the victim of drowning, overdose or respiratory event, start at step 5

**Step 1**
- I am going to help you.
- Please remain calm and do exactly what I say.
- Help is getting started.
- **Stay on the phone.**
- Take the phone next to the patient. I'll tell you what to do.
- If there is an A.E.D. available, send someone to get it [AED Instructions](#).

**Step 2**
- Place the patient flat on his/her back on a table or on the floor - NO PILLOWS
  - If unable to place on flat surface, continue anyway
- Kneel or stand on one side of the patient next to the head.

**Step 3**
- I am going to tell you how to open the airway
- Remove any dentures or any other object obstructing the nose or the mouth
- Place one hand on the forehead, and with the other hand gently lift the chin toward the ceiling
- Put your ear next to the patient's mouth
- Listen and feel for air coming out of the mouth or the nose, Watch and tell me if the chest or stomach rise?

**DO IT NOW AND RETURN TO THE PHONE**

<table>
<thead>
<tr>
<th>Is the patient breathing?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes - Go to step 7</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>If AED available go the AED card</td>
</tr>
<tr>
<td>If no AED AVAILABLE. Go to step 4</td>
</tr>
</tbody>
</table>

Continue with PAI
Police PAI

**METCOM 9-1-1**

Choose a Category:  
Go

**Police PAI**

**Burglary P12**

**DISPATCH PRIORITIES**

<table>
<thead>
<tr>
<th>Determinant</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlawful entry into a premise with intent to commit a crime</td>
<td>BURG 1 - IN PROGRESS/JUST OCCURD BURG COLD</td>
</tr>
<tr>
<td>Theft of property from an open structure</td>
<td>THEFT 1 - IN PROGRESS/JUST OCCURD THEFT COLD</td>
</tr>
<tr>
<td>Entering a vacant building</td>
<td>TRES</td>
</tr>
</tbody>
</table>

**KEY QUESTIONS**

- Where? Exact address of house or building? Apartment number?
- Is suspect inside now?
- Is suspect trying to break in now?
- Weapons? Type? Description?
- Where are you in the house or building? (upstairs, bedroom, etc.)
- Other people in the house or building?
- If another house or building is it occupied?
- How many suspects and descriptions?
- Where are the suspect(s) from officers perspective?

**PRE ARRIVAL INSTRUCTIONS**

- Suspects may still be on scene. Advise caller not to search building - wait for Police to arrive.
- If in progress, or if still on scene, do not confront the suspect(s).
- If in danger, leave telephone line open, move to safety, if able to safely remain in residence or building, move to another telephone extension. If cordless phone, leave line open and take with you.
- Explore escape alternatives with the caller - offer options (can you lock or barricade the door or leave by another exit)? let the caller select the method.

**SUPPLEMENTAL INFORMATION**

- Tell caller police will arrive as quickly as possible.
- Break inverted communications; for example, get location of suspects from the street, not from where the caller is, "(as I look at your house from the street, where are the suspect(s) breaking in?)"
- Give clear instructions as to location of suspect(s) or point of entry from officers' arrival point.
- Advise officers of all changes in location and movement of suspect(s), caller(s), etc.
- If safe and able to observe situation, have caller(s) give detailed descriptions and updates of what is happening. Advise officers of names and locations of caller.
- After incident, house, unit(s) should secure scene.
- If reported after occurrence, determine when facility was secured.
- If facility is unoccupied, notify owner(s) and have them assist in providing additional information.
Tyler New World CAD

- Executive Director serves on National CAD Advisory Team

- Executive Director Leads the Oregon User Group for Oregon NWS Users
  - Deschutes County Consortium
  - Grants Pass
  - Oregon Health Sciences University LEO
  - Lebanon
  - Tillamook
  - * Woodburn/METCOM Consortium
  - Milton-Freewater / Walla Walla Consortium
CAD SCREEN
(Computer Aided Dispatch)
Special Programs

- Public Education in Schools K-5
- Public Education – Community Events
- Career Fair – Chemeketa Community College, High and Middle Schools
- Interview Panel at High Schools
- Sit-A-Long Program
- High School Mentor Program
- Train with User Agencies
- Tactical Dispatch
- County Emergency Management Exercise Support
- Everbridge Program – similar to Reverse 9-1-1
  (all supported by our dispatch staff)
Marion County Partnerships

- Pictometry –
- Everbridge –
- Radio Communication -
- Training
Training in the Field with Users
Bring Training to Staff

Staff Meeting Training
EVERBRIDGE
EMERGENCY ALERT PROGRAM

“Opt In” to receive emergency alerts and notifications of events in your community.

Sign up at www.metcom911.com
Citizen Opt In
Provides more ways to contact than just Home Phone

Marion Area Multi Agency Emergency Telecommunications

Emergency Alerts: New User Sign-Up

1 2 3

Alerts You Want to Receive
- Emergency alerts
- Severe Weather Alerts
- Road closures
- Amber Alerts
- Air quality
- Pandemic Information

About You
- I am a resident
- I am registering a business

First name:* ____________________________ Middle: ____________________________ Language preference: ____________________________

Last name:* ____________________________ Suffix: ____________________________ Special needs: ____________________________

Yes

Locations You Care About
Location name: ____________________________ (e.g., Home, Work, School)

Street address:* ____________________________ (e.g., 123 Main Street)

Citizens may provide more contact information for emergency alerts only or opt to receive other important announcements (optional).

Citizens can register as residents or businesses.

Citizens may provide up to five locations within your coverage area.

Capture important details, such as language preferences, special needs, and even volunteering interest for community mobilization with customizable fields (optional).
Contacts to be Notified
Pin Point Location and Draw Boundary for Notification
### Oregon HOSCAP Terms and Conditions - Please Review

#### Region 2 - Western

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>ED Diversion</th>
<th>Trauma Service</th>
<th>Critical Care</th>
<th>CT Scan Service</th>
<th>ED Main Contact Number</th>
<th>24 Hour Phone Number</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Silverton Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td>Operational</td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Stanwood Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Port Townsend Medical Center</td>
<td>Open</td>
<td>Closed</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Providence Newberg Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Good Samaritan Corvallis</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Samaritan Albany General Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Samaritan Lebanon Community Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
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</tbody>
</table>

#### Region 1 - Central/SW WA

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>ED Diversion</th>
<th>Trauma Service</th>
<th>Critical Care</th>
<th>CT Scan Service</th>
<th>ED Main Contact Number</th>
<th>24 Hour Phone Number</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providence Portland Medical Center</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>VA Portland HC System VAPORHCS</td>
<td>Closed</td>
<td>Closed</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>PeaceHealth Southwest Med Ctr</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Legacy Salmon Creek</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Legacy Emanuel</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Randall Childrens Hospital at LEX</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Legacy Good Samaritan Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Doernbecher Childrens Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
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</table>

#### Region 1 - Eastern

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>ED Diversion</th>
<th>Trauma Service</th>
<th>Critical Care</th>
<th>CT Scan Service</th>
<th>ED Main Contact Number</th>
<th>24 Hour Phone Number</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providence Milwaukee Hospital</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Kanawha Valley Medical Center</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Legacy Mt Hood Medical Center</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
<tr>
<td>Providence Willamette Falls Med Ctr</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
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</tr>
<tr>
<td>Activated Medical Center</td>
<td>Open</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
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</table>

#### Region 1 - Specialty

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>ED Diversion</th>
<th>Trauma Service</th>
<th>Critical Care</th>
<th>CT Scan Service</th>
<th>ED Main Contact Number</th>
<th>24 Hour Phone Number</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unity Behavioral Health</td>
<td>Closed</td>
<td>Open</td>
<td>Open</td>
<td></td>
<td>(503) 213-1000</td>
<td>213-1000</td>
<td></td>
</tr>
</tbody>
</table>

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Note: For any hospital not listed, please contact the hospital directly for the most accurate information.
Wall of Honor
## BLM and FS Status Board

### OR/WA BLM

#### Status Board

<table>
<thead>
<tr>
<th>Status</th>
<th>First Name</th>
<th>Last Name</th>
<th>Work Phone</th>
<th>Return Time</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>NO - Out - Field</td>
<td>Mike</td>
<td>Adscock</td>
<td>541-683-6928</td>
<td>4/16/2018 4:30 PM</td>
<td>G62-32646, Supervisor Prentice, 14 18, 30, 56, 227, Horse Rock Ridge rep.</td>
</tr>
<tr>
<td>NO - Out - Field</td>
<td>Kasey</td>
<td>Ansley</td>
<td>541-683-6900</td>
<td>4/16/2018 6:13 AM</td>
<td>Bear ridge, Blading, Plane operator, Supervisor Dave McGinnis 541-394-3081 or 503-323-0832 (cell) Kasey cell 541-394-735 Kasey cell 541-394-7358</td>
</tr>
</tbody>
</table>

### SUWI National Forest

#### Status Board

<table>
<thead>
<tr>
<th>Status</th>
<th>First Name</th>
<th>Last Name</th>
<th>Work Phone</th>
<th>Return Time</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Out - Field</td>
<td>Steven</td>
<td>Tergidin</td>
<td>No Phone</td>
<td>4/16/2018 3:30 PM</td>
<td>Vehicle 3256, Repeater Hebo, Supervisor Brandon Hendrix working in perk of F308 E1508, will be operating in unit 67 off of the 117 road.</td>
</tr>
<tr>
<td>Out - Field</td>
<td>Terri</td>
<td>Allen</td>
<td>503-392-5128</td>
<td>4/16/2018 7:46 AM</td>
<td>Vehicle 9987, Repeater Hebo, SENOR SH 3, Supervisor Brandon Hendrix, With contractor, Warehouse, prework, then 2234, Sourgrass units.</td>
</tr>
</tbody>
</table>

CAREER DAY at NMHS
Public Education Events
Shared Back Up Center

METCOM & WVCC
Backup Center

Stayton, Oregon
Back Up Center
METCOM Working Position with CAD, RADIO and Phone
We truly have the opportunity to make a difference each day!
QUESTIONS?

Thank You.

Gina Audritsh
503.982.2344
gina.audritsh@metcom911.com
www.metcom911.com