

Systems Management Group
Meeting Minutes
July 9, 2007

Present:	Bonnie Malek – CAPS	Gary Heard – MC Drug Tx
	Trish Davis – Bridgeway	Linda Matthais - RAP
	Ron Lagergren – CAPS	Debby Davis-CCS
	Jim Russell – MVBCN	Dean Andretta–MVIP
	Geoff Heatherington–Polk Co.	Doris Reyes - CAPS

Absent/Excused:

Guest: Janet Dutke- CAPS

Christie Edwards – Bridgeway

Kris Cooley - Bridgeway

I. Announcements:

- ❖ Geoff- Ray has resigned; this will be his last week.
- ❖ Linda-The CAC picnic is at the end of the month
- ❖ Gary-methadone is moving this week to 2035 Davcor, which is where Friendship House was located.

II. Minutes Review – Ron

- ❖ Minutes were approved.

III. Monthly Report for July - Dean

See handout

- ❖ Membership – 33,559
 - ❖ PM/PM - \$3.68
 - ❖ Amount Due - \$123,632
 - ❖ Cases Paid –
 - ❖ Methadone – \$33,559
 - ❖ OOP/FFS – \$4,050
 - ❖ MOMS – \$5,887
 - ❖ Balance due - \$36,487
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- ❖ The number of members are starting to go up, otherwise there are not a lot of changes
 - ❖ The monthly average of patients served is 240
 - ❖ The denial rate has improved; it looks like agencies have fixed most of the problems with authorizations.

- ❖ Dean will track number 15's to see if these go up or down.
- ❖ Ron-Are there issues with claims coming in?
- ❖ Dean-June is a little behind, May is good and Marion County has had a lot of utilization in May.

IV. Extended authorization and review process (see handout)

- Revisiting the dollar threshold
 - Supporting specific evidence-based practices- setting limits
 - Consumer with exceptional needs
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- ❖ From June 6th to July 6th, there have been 31 extended authorization requests, 30 for adult women, 1 adult male and 1 adolescent male.
 - ❖ Most of the requests are for women in their mid to late 20s or early 30s. 10 have DHS involvement, 10 have a methamphetamine dependence diagnosis, and there are four that are either pregnant or have recently delivered. The vast majority of cases are people with co-occurring disorders, interpersonal and/or systems trauma and/or a combination of these factors.
 - ❖ Clinicians are generally doing well with the requests and the engagement/alliance scales. One problem area is the number of additional sessions requested. It is often blank.
 - ❖ Dean will send Bonnie a list on who is getting close to the \$1450.00 cap
 - ❖ To date, \$1450.00 seems to be adequate in covering a general course of treatment.

V. Self-help projects

- CAC picnic
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- ❖ Linda gave an overview of last years event and the purpose of the picnic.
 - ❖ Everyone approved the money for the picnic.
 - ❖ The picnic will be on July 28th at Bush Park and will start at noon.

VI. QI Initiatives:

- Attaching a mentor to detox and to high-risk consumers identified by MVIPA as frequent users of crisis and hospital services – Bonnie

See handout – AOD – Alcohol and other Drug
Salem Hospital

- ❖ Bonnie gave an overview of the Salem Hospital/MVBCN group focused on outreach for high-utilizers of emergency room and detox services.
- ❖ Currently, people are slipping through the cracks between PCC, Detox and the ER. Typically they come to the ER requesting opiates and/or benzodiazepines and then

don't engage in outpatient services or with primary care physicians. Essentially a small group of patients are putting a strain on crisis/hospital/detox resources and the majority appear to be very appropriate for treatment.

- ❖ The group is asking SMG to consider adding a mentor to work with people in this group in getting them connected to community-based services and the recovering community.
- ❖ Currently, Bridgeway is the only program with a mentor component and has had exceptional success with high-risk corrections involved folks and the MOMS program. This would be an expansion of the program.
- ❖ After discussion, it was agreed that, if possible in the future, mentors should be spread throughout more than one agency.
- ❖ Everyone agreed to go forward with the mentor program/process.

-August meeting canceled-

Next meeting is September 10, 2007

Minutes by: Doris Reyes

Adjourned at 3:04pm