



Woodburn Isolation Hotel Frequently Asked Questions

July 17, 2020

1. Why did Marion County enter into a room block agreement with the Super 8 Motel for individuals to isolate/quarantine?

The room block agreement fulfills a requirement under Oregon Governor Kate Brown's phased reopening framework and is intended to ensure the county is prepared to protect residents and prevent the spread of the COVID-19 as the state moves forward with reopening.

2. How will the county utilize the room block agreement?

The hotel is intended as a short-term location for Marion County residents with a possible exposure, or a confirmed case of COVID-19 with mild symptoms, to isolate/quarantine when they cannot otherwise do so safely.

3. Have any guests stayed at the hotel?

Yes. Family members from multi-generational homes and one individual are currently staying at the hotel.

4. I've heard that inmates from Oregon prisons will stay at the hotel. Is this true?

No. Guests may include individuals who have completed prison sentences and need to isolate/quarantine because they may have been exposed to COVID-19 at the facility they are releasing from. These individuals will be under the supervision of Marion County Community Corrections as are others who release from correctional institutions. Transportation will be coordinated to and from the city where the individual will reside.

5. Is there a safety plan for the facility, its guests, and the community?

The hotel is only open to guests who are isolating or quarantining and Marion County Health & Human Services and Sheriff's Office staff. Others entering the hotel, such as meal deliveries, will check-in at the front entrance. Each guest will be subject to a standards of conduct agreement. Guests are expected to remain in their rooms during their isolation/quarantine period to protect the health of our communities.

6. Will visitors be allowed at the hotel?

The hotel is only open to registered guests who are isolating/quarantining, hotel staff, and Marion County staff.

7. What will be the typical length of stay for guests?

The typical length of stay will be 14 days to isolate or quarantine; however, stays could be longer or shorter and will be evaluated on a case-by-case basis to ensure an individual is not contagious when they return home.

8. What is the anticipated daily occupancy of the hotel?

Based on current data, we anticipate about 10-15 individuals staying at the hotel at a given time. We do not expect to use the hotel's 81-room capacity. Potential outbreaks could lead to increases in these estimates; however, this is difficult to predict.

9. How will food and beverage services be provided?

The county has engaged local businesses for food delivery. The process will include delivery to the front of the hotel. Hotel staff will deliver food to the door of each guest and then call the guest to let them know it has been placed outside their door. The county will provide beverages and other snacks for each guest to keep in their hotel room.

10. What is the check-out plan for guests?

County public health nurses will check symptoms to ensure that individuals are not ill or contagious and can safely return home. At such time, the county will coordinate transportation for guests to their appropriate destination.

11. Will medical care be provided at the hotel?

A Marion County public health nurse will be at the hotel 40 hours per week to perform temperature monitoring and observe symptoms, but will not provide any medical services on the premises. Some services and supports, such as contact tracers, will be contacting guests via telephone.

12. What is the plan for guests to leave the hotel if they are ill?

Marion County has contracts in place with medical transportation providers if the need arises. Hotel staff or Marion County staff will coordinate as medically necessary.

13. Who can I contact if I have additional questions?

Please email MCCOVID-19@co.marion.or.us if you have additional questions or call the Marion County Board of Commissioners Office at (503) 588-5212.