

## PSW Resource List

- eXPRS User Accounts – Password or Account Lockouts, New Enrollments & Information Changes
  - Phone: 844-874-2788 Option #3
  - Email: [info.exprs@state.or.us](mailto:info.exprs@state.or.us)

**\*\*\*Note: All locked accounts are unlocked daily**
- Marion County DD Processing – PSW Credentialing & Timesheet Processing
  - Phone: 503-540-2128
  - Email: [ddprocessing@co.marion.or.us](mailto:ddprocessing@co.marion.or.us)
- PSW Forms may be found:  
<http://www.co.marion.or.us/HLT/DD/Pages/services.aspx>
- Criminal Background Checks & Fingerprint Requests
  - Phone: 877-614-4364
  - Email: [customerservice@fieldprint.com](mailto:customerservice@fieldprint.com)
- PSW Credentials – New or Renewing
  - Phone: 844-874-2788 Option #4
  - Email: [psw.enrollment@state.or.us](mailto:psw.enrollment@state.or.us)
- PPL – PPL Paperwork, Payment Status, Direct Deposits, W2 Changes & BetterOnline Accounts
  - Phone: 888-419-7705
  - Email: [pplorfmas-cs@pcgus.com](mailto:pplorfmas-cs@pcgus.com)
- Oregon Home Care Commission – PSW Resources & Training Information
  - Home Care Website: <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/PSW-HCW/Pages/index.aspx>
  - New PSW Orientation & Training:  
<http://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/PSW-HCW/Pages/PSW-Orientation.aspx>
  - PSW Registry and Referral System: <https://or-hcc.org>