



**Marion County**  
OREGON  
Health & Human Services

# Marion County Health and Human Services 2025 Service Overview Report

March 2026

***Our mission:*** We provide access to services and build partnerships to advance healthy communities.

# Executive Summary

Marion County Health and Human Services (MCHHS) provides a wide range of behavioral health, housing, and public health services to Marion County residents. This 2025 Service Overview Report summarizes enrollments, demographics, encounters, and staffing for select MCHHS programs, using service data documented in the DrCloud electronic health record (EHR).

This report covers service information for Addiction Treatment Services, Adult Behavioral Health, the Behavioral Health Crisis Center, Youth and Family Services, Housing Programs and Services, and Public Health. Together, these programs documented over 227,000 total encounters for over 7,200 unique individuals in 2025. Compared to 2024, this was a 3% increase in total encounters, but a 2% decrease in unique individuals with an encounter. Services ranged from outpatient behavioral health and substance use treatment to crisis intervention, housing supports, and public health clinical services. Service volume, staffing capacity, and program scope varied significantly by division, reflecting differences in service models and intensity.

## Key Takeaways by Division

### Addiction Treatment Services (ATS)

Individuals were primarily enrolled in DUI Treatment services, Adult A&D Outpatient Services, and Methadone Services (Figure 7). ATS documented encounters for 1,367 unique individuals throughout the year, a 13% increase from 2024. 952 different individuals attended group therapy sessions a total of 12,124 times, a 7% increase in sessions, and a 15% increase in individuals who attended compared to 2024 (Figure 13). For Medication Assisted-Treatment (MAT), there were 48,405 Methasoft Methadone encounters for 199 individuals, a 7% decrease in encounters and a 26% decrease in individuals with encounters compared to 2024 (Figure 13). The average filled FTE was 42.9 for 2025, a 6% decrease compared to 2024.

Figure 1

Addiction Treatment Services: 2025 vs. 2024 at a Glance			
	2024	2025	% Change from 2024
Total Encounters	103,144	94,928	-8%
Unique Individuals With an Encounter	1,215	1,367	+13%
Average Filled FTE	45.5	42.9	-6%
*Average DrCloud Direct Service Provider Filled FTE	32.7	34.0	+4%

\*Average DrCloud Direct Service Provider Filled FTE is based on service code assignments, which do not directly align with the organization assignments used for overall staffing. The 2024 average is based on months of Q3 and Q4 only.

## Adult Behavioral Health (ABH)

Individuals were primarily enrolled in Adult Behavioral Health Outpatient Services, Exceptional Needs Care Coordination, and ISP Supported Employment (Figure 16). ABH documented encounters for 1,048 unique individuals throughout the year, a 5% decrease compared to 2024. ABH provided individual therapy to 611 individuals across 4,287 sessions, a 10% decrease in individuals served, and a 14% decrease in sessions compared to 2024 (Figure 22). ABH completed over 750 mental health assessments, mostly as part of annual reviews, a 10% decrease compared to 2024 (Figure 22). The average filled FTE was 50.1 for 2025, a 12% decrease compared to 2024.

Figure 2

Adult Behavioral Health: 2025 vs. 2024 at a Glance			
	2024	2025	% Change from 2024
Total Encounters	56,136	55,961	-0%
Unique Individuals With an Encounter	1,102	1,048	-5%
Average Filled FTE	56.9	50.1	-12%
*Average DrCloud Direct Service Provider Filled FTE	43.4	38.9	-10%

## Behavioral Health Crisis Center (BHCC)

Individuals were primarily enrolled in Behavioral Health Crisis Services and Mobile Crisis Intervention Services (Figure 25). BHCC documented encounters for 2,662 unique individuals throughout the year, a 13% increase compared to 2024. BHCC provided 1,834 Crisis Psychotherapy sessions to 1,448 individuals, a 3% increase in the number of sessions and a 4% increase in individuals served compared to 2024 (Figure 31). BHCC also provided 1,166 Crisis Interventions to 603 individuals, a 6% decrease in the number of interventions, and a 12% decrease in the number of individuals served compared to 2024 (Figure 31). The average filled FTE was 56.3 for 2025, a 4% increase compared to 2024.

Figure 3

Behavioral Health Crisis Center: 2025 vs. 2024 at a Glance			
	2024	2025	% Change from 2024
Total Encounters	23,845	30,698	29%
Unique Individuals With an Encounter	2,362	2,662	13%
Average Filled FTE	54.1	56.3	4%
*Average DrCloud Direct Service Provider Filled FTE	52.1	52.0	-0%

### Table Notes:

\*Average DrCloud Direct Service Provider Filled FTE is based on service code assignments, which do not directly align with the organization assignments used for overall staffing. The 2024 average is based on months of Q3 and Q4 only.

## Youth and Family Services (YFS)

Individuals were primarily enrolled in Children's Behavioral Health Outpatient (Figure 34). YFS documented encounters for 905 unique individuals throughout the year, a 20% decrease compared to 2024. YFS provided 3,526 individual therapy sessions for 509 individuals, a 21% decrease in sessions, and a 9% decrease in individuals served compared to 2024 (Figure 40). YFS also completed 524 mental health assessments, a 13% decrease compared to 2024 (Figure 40). Admission of new individuals into Children's Behavioral Health was closed from May through August 2025 due to staffing constraints, which affected annual service volumes. The average filled FTE was 50.9 for 2025, a 4% decrease compared to 2024.

Figure 4

Youth and Family Services: 2025 vs. 2024 at a Glance			
	2024	2025	% Change from 2024
Total Encounters	26,838	27,221	+1%
Unique Individuals With an Encounter	1,136	905	-20%
Average Filled FTE	52.9	50.9	-4%
*Average DrCloud Direct Service Provider Filled FTE	34.0	34.1	+0%

## Housing Programs and Services

Housing programs documented encounters for 84 unique individuals throughout the year, a 42% increase compared to 2024. Housing programs provided 338 case management services for 51 individuals, a 4% decrease in the number of encounters, but a 19% increase in the number of individuals served compared to 2024 (Figure 49). 12 individuals attended activity therapy groups a total of 288 times, an increase in attendance of 49%, for the same number of individuals compared to 2024 (Figure 49). The average filled FTE was 21.7 for 2025, a 32% increase compared to 2024.

Figure 5

Housing Programs and Services: 2025 vs. 2024 at a Glance			
	2024	2025	% Change from 2024
Total Encounters	2,731	**10,709	**+292%
Unique Individuals With an Encounter	59	84	+42%
Average Filled FTE	16.4	21.7	+32%
*Average DrCloud Direct Service Provider Filled FTE	11.7	12.9	+11%

### Table Notes:

\*Average DrCloud Direct Service Provider Filled FTE is based on service code assignments, which do not directly align with the organization assignments used for overall staffing. The 2024 average is based on months of Q3 and Q4 only.

\*\*Encounters for Horizon House Shift Debriefs were added in February 2025. Excluding Horizon House Shift Debriefs, 2025 encounters totaled 3,716, a 36% increase compared to 2024.

## Public Health

Individuals primarily received services in the programs of Immunizations, Early Intervention and Outreach Services, and Sexually Transmitted Infections (Figure 52). Public Health documented encounters for 1,903 unique individuals throughout the year, a 13% decrease compared to 2024. Public Health provided 1,011 immunization visits to 870 individuals, an 18% decrease in visits and a 15% decrease in individuals served compared to 2024 (Figure 53). Public Health also completed 359 STI screenings for 324 individuals, an 11% decrease in screenings and a 14% decrease in individuals screened compared to 2024 (Figure 53). The average filled FTE was 69.0 for 2025, a 2% decrease compared to 2024.

Figure 6

Public Health: 2025 vs. 2024 at a Glance			
	2024	2025	% Change from 2024
Total Encounters	9,379	8,449	-10%
Unique Individuals With an Encounter	2,198	1,903	-13%
Average Filled FTE	70.3	69.0	-2%
*Average DrCloud Direct Service Provider Filled FTE	4.1	4.0	-2%

\*Average DrCloud Direct Service Provider Filled FTE is based on service code assignments, which do not directly align with the organization assignments used for overall staffing. The 2024 average is based on months of Q3 and Q4 only.

## Important Limitations

MCHHS provides a wide range of programs and services; however, this report does not include all MCHHS services. DrCloud is the primary electronic health record (EHR) used by MCHHS, and this report includes only service information documented in DrCloud. The following MCHHS programs are not included in this report:

- Addiction Treatment Services Prime+
- Behavioral Health Crisis Center Acute Inpatient and Jail Mental Health Services
- Communicable Disease Control
- Environmental Health
- Health Promotion and Prevention Services
- Health-Related Social Needs (HRSN)
- Intellectual and Developmental Disabilities (IDD)
- Vital Statistics
- Women, Infants, and Children (WIC)

To protect individual privacy, this report does not display identifying values of fewer than six.

To accurately reflect a program's capacity to provide services, temporary employees are not included in the staffing information. Hires and separations reflect employees who entered or exited county employment and do not include position changes within the county. For example, if an employee moved positions from Youth and Family Services to Housing Programs and Services, that would not be captured as a hire or separation.

Despite these limitations, this report provides a consistent snapshot of service activity and staffing trends for 2025 and is intended to support planning, monitoring, and informed decision-making.

## Table of Contents

Executive Summary .....	i
Key Takeaways by Division .....	i
Important Limitations .....	iv
Addiction Treatment Services (ATS) .....	1
ATS Enrollments .....	1
ATS Enrollment Demographics .....	2
ATS Encounters .....	3
ATS Staffing and Vacancy .....	3
Adult Behavioral Health (ABH) .....	4
ABH Enrollments .....	4
ABH Enrollment Demographics .....	5
ABH Encounters .....	6
ABH Staffing and Vacancy .....	6
Behavioral Health Crisis Center (BHCC) .....	7
BHCC Enrollments .....	7
BHCC Enrollment Demographics .....	8
BHCC Encounters .....	9
BHCC Staffing and Vacancy .....	9
Youth & Family Services (YFS) .....	10
YFS Enrollments .....	10
YFS Enrollment Demographics .....	11
YFS Encounters .....	12
YFS Staffing and Vacancy .....	12
Housing Programs and Services .....	13
Housing Enrollments .....	13
Housing Enrollment Demographics .....	14
Housing Encounters .....	15
Housing Staffing and Vacancy .....	15
Public Health .....	16
Public Health Encounters .....	16
Public Health Staffing and Vacancy .....	17
Conclusion .....	18
Glossary .....	19

# Addiction Treatment Services (ATS)

Addiction Treatment Services (ATS) helps people ages 12 and older who are having problems with drugs or alcohol. ATS offers different kinds of support, like outpatient care with medicine to support recovery, outpatient counseling for substance use problems, and special programs for teens and young adults.

## ATS Enrollments

There were 1,377 individuals enrolled in at least one ATS program at some point during 2025. Due to updates in the way enrollments are documented, it would not be accurate to make comparisons of enrollment data with 2024. The chart below shows how many individuals were enrolled in each program. Some individuals were in more than one program. “Unique Individual Count” counts each individual only once, even if they were enrolled in the same program more than once during the year. “Enrollment Count” is the total number of enrollments, including counting the same individual more than once if they were enrolled in the same program more than once during the year.

Figure 7

Program	Unique Individual Count	Enrollment Count
DUII Treatment Services	688	696
Adult A&D Outpatient Services	318	332
Methadone Services	211	221
Adult A&D Supported Employment	91	99
Alcohol and Drug Outreach	84	85
Student Opportunity for Achieving Results	78	83
Her Place Residential	27	27
His Place Residential	22	23
Adolescent A&D Outpatient Treatment	19	21
DUII Education Only	18	18
Her Place Outpatient	18	19
Suboxone Services	14	15
His Place Outpatient	*	6
Our Place	*	*

\*Suppressed

# ATS Enrollment Demographics

The graphs below show the demographics of individuals enrolled in ATS programs in 2025. The demographics shown are age group, sex, race, ethnicity, and living arrangement.

Figure 8

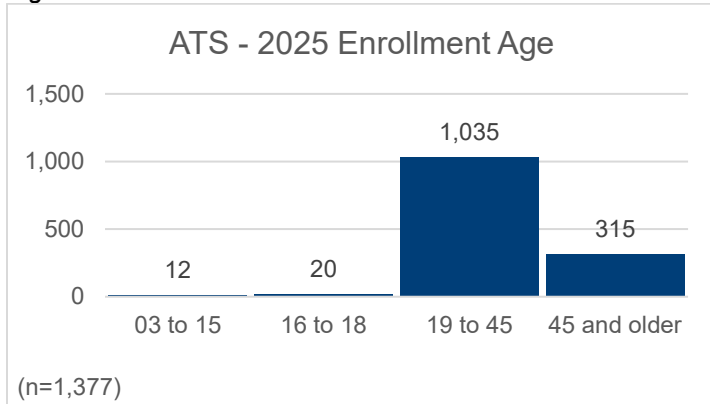


Figure 9

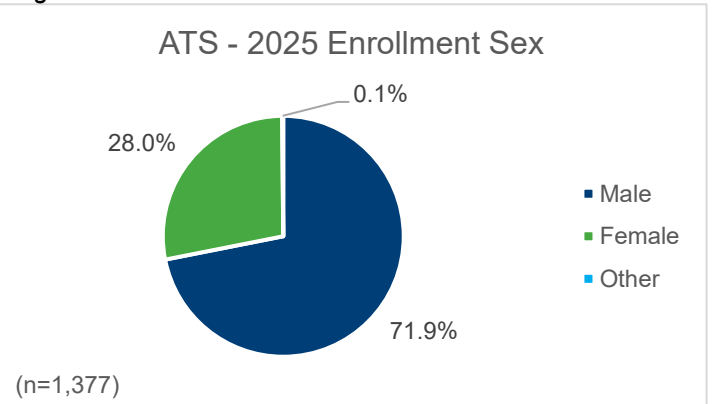


Figure 10

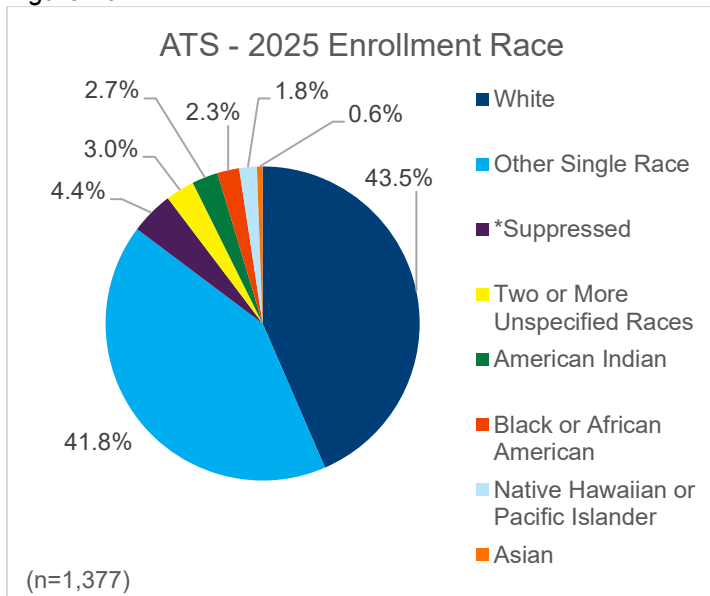


Figure 11

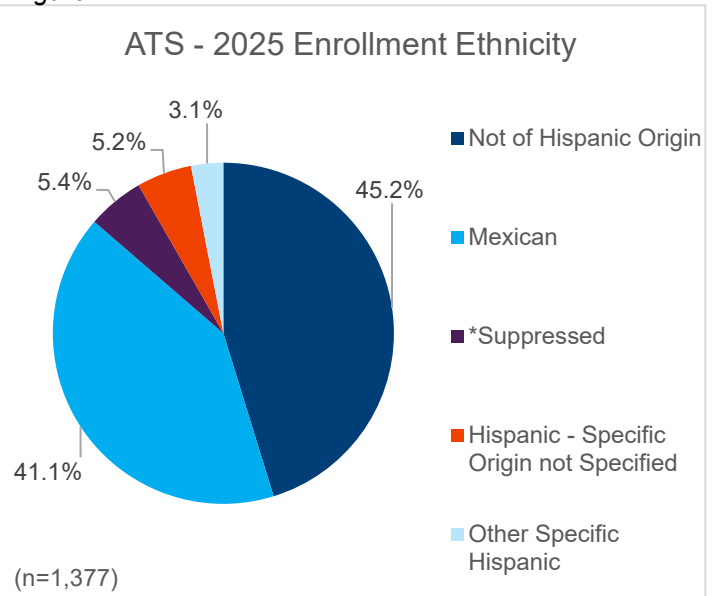
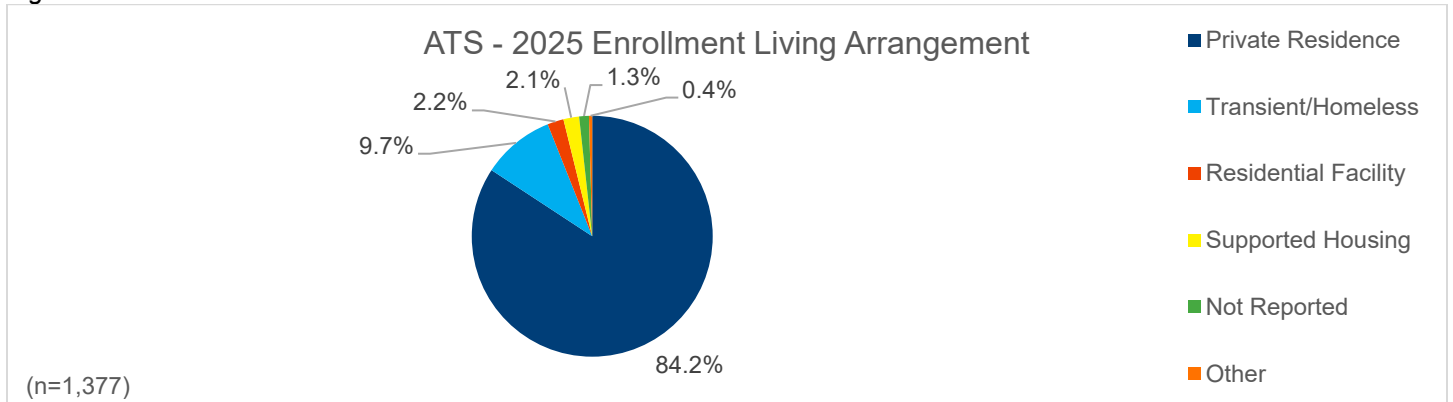


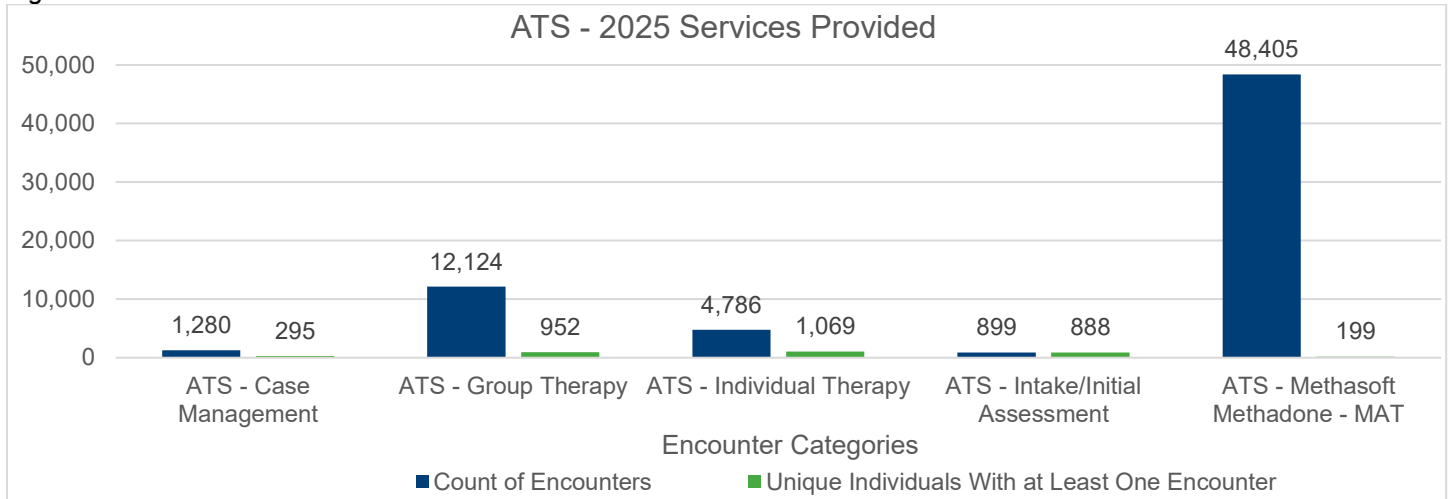
Figure 12



## ATS Encounters

ATS provides additional services beyond what is included in the graph below. The graph focuses on case management, therapy, assessments, and Methadone treatment. The graph below shows the number of encounters, and number of individuals with an encounter for select categories.

Figure 13



## ATS Staffing and Vacancy

The chart below shows the ATS 2025 monthly staffing, hires, and separations. Figure 15 shows ATS 2025 staffing averages for DrCloud direct service providers. Total FTE includes both filled and vacant positions. Temporary employees are not included in the charts below.

Figure 14

ATS 2025 - Regular (Non-temporary) Staffing					
Month	Total FTE	Filled FTE	Vacancy Rate	Hires	Separations
Jan	54.5	46.9	13.9%	0	1
Feb	54.5	45.9	15.8%	0	1
Mar	54.5	45.5	16.5%	0	0
Apr	53.5	45.5	15.0%	0	0
May	53.5	45.5	15.0%	0	0
Jun	49.5	45.5	8.1%	0	2
Jul	49.5	43.5	12.1%	0	3
Aug	49.5	39.5	20.2%	1	2
Sep	47.5	38.5	18.9%	1	0
Oct	46.5	39.5	15.1%	0	1
Nov	46.5	38.5	17.2%	1	0
Dec	46.5	40.5	12.9%	1	0
	<b>Average Total FTE</b>	<b>Average Filled FTE</b>	<b>Average Vacancy Rate</b>	<b>Total Hires</b>	<b>Total Separations</b>
	<b>50.5</b>	<b>42.9</b>	<b>15.1%</b>	<b>4</b>	<b>10</b>

Figure 15

*ATS 2025 - DrCloud Direct Service Provider Staffing		
Average Total FTE	Average Filled FTE	Average Vacancy Rate
<b>41.4</b>	<b>34.0</b>	<b>17.8%</b>

\*DrCloud Direct Service Provider Staffing is based on service code assignments, which do not directly align with the organization assignments used for overall staffing.

# Adult Behavioral Health (ABH)

The Adult Behavioral Health (ABH) team helps adults who are 18 and older. ABH helps people with serious mental health problems. These can include schizophrenia, schizoaffective disorder, bipolar disorder, and others. ABH listens to each person and works with them to make a plan that fits their needs. ABH services include therapy, skills training, case management, and peer support.

## ABH Enrollments

There were 1,072 individuals enrolled in at least one ABH program at some point during 2025. The chart below shows how many individuals were enrolled in each program. Due to updates in the way enrollments are documented, it would not be accurate to make comparisons of enrollment data with 2024. Some individuals were in more than one program. “Unique Individual Count” counts each individual only once, even if they were enrolled in the same program more than once during the year. “Enrollment Count” is the total number of enrollments, including counting the same individual more than once if they were enrolled in the same program more than once during the year.

Figure 16

Program	Unique Individual Count	Enrollment Count
Adult Behavioral Health Outpatient Services	918	928
Exceptional Needs Care Coordination	173	175
Exceptional Needs Care Coordination NB	137	145
ISP Supported Employment	132	136
Adult BH Assertive Community Treatment Services	92	94
Adult BH Developmental Disabilities	67	67
Supported Education	35	36
Older Adult Behavioral Health	27	27
Adult A&D Assertive Community Treatment	21	21
Preadmission Screening and Resident Review	19	19
Enhanced Care Services Nursing Center	14	14
Adult Psychiatric Security Review Board	13	13

# ABH Enrollment Demographics

The graphs below show the demographics of individuals enrolled in ABH programs in 2025. The demographics shown are age group, sex, race, ethnicity, and living arrangement.

Figure 17

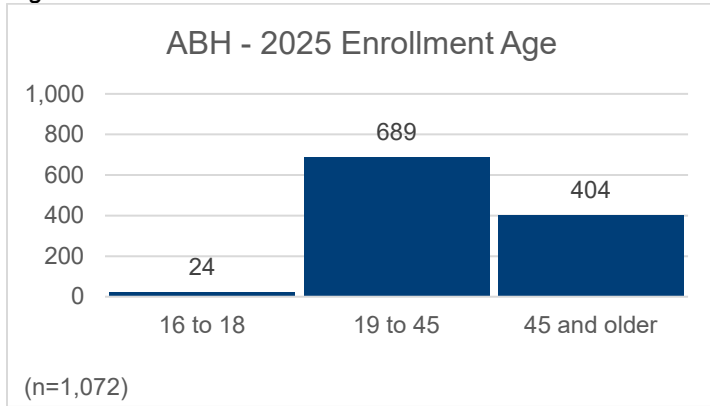


Figure 18

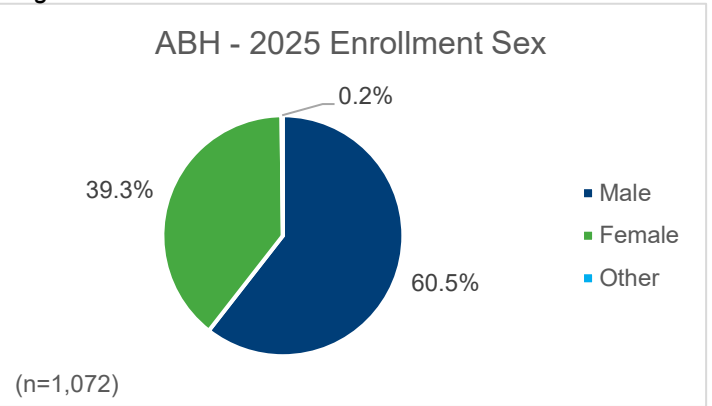


Figure 19

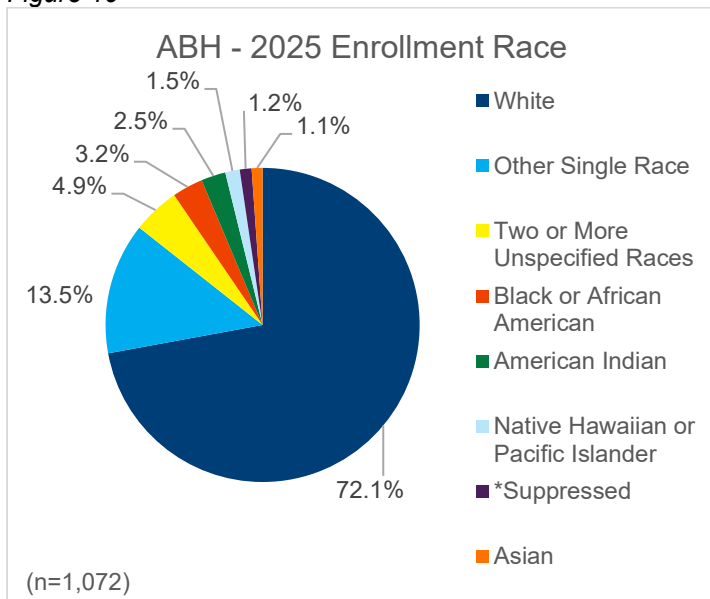


Figure 20

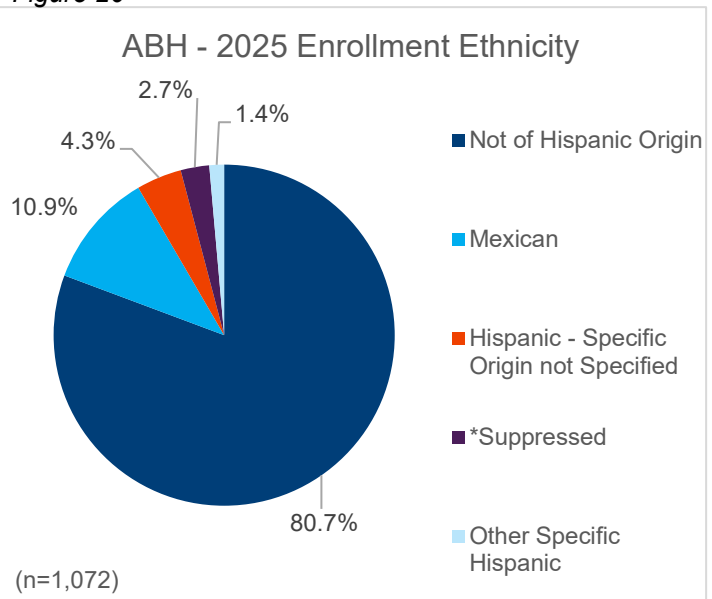
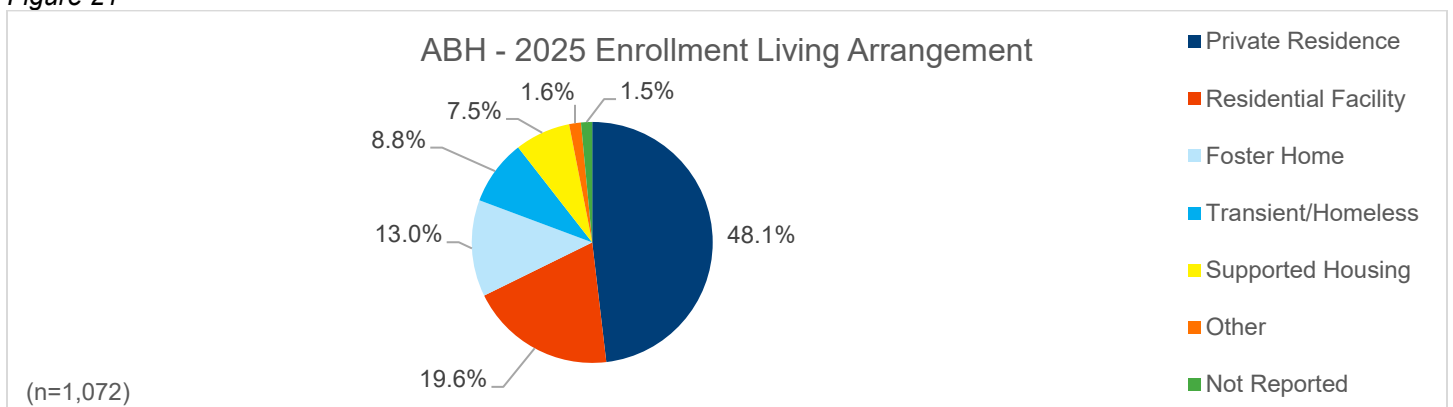


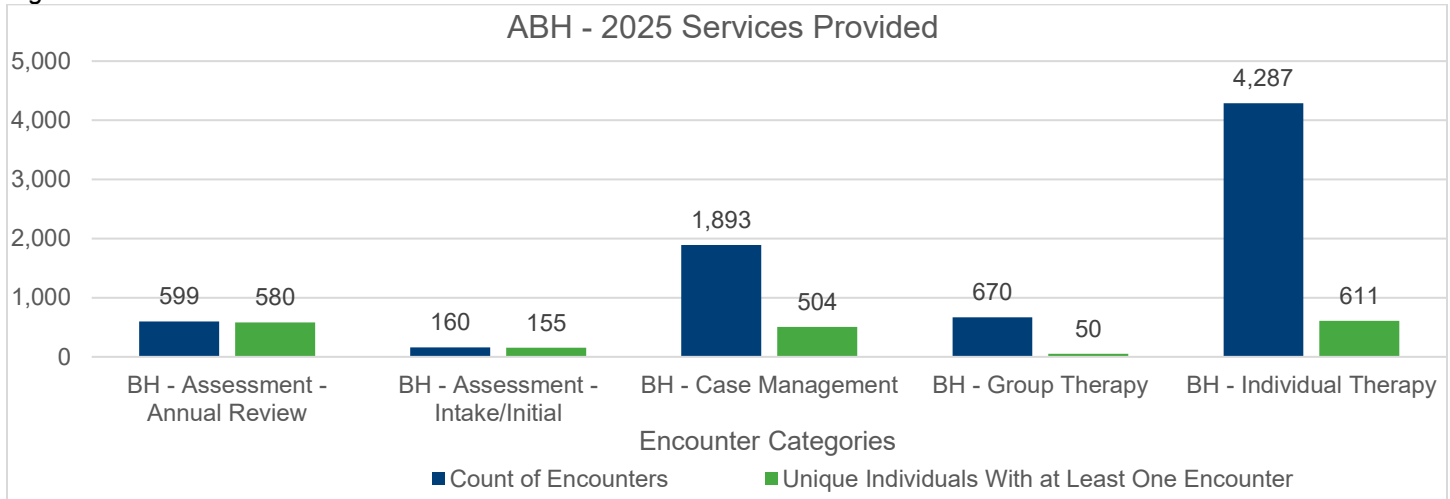
Figure 21



## ABH Encounters

ABH provides additional services beyond what is included in the graph below. The graph focuses on mental health assessments, case management, and therapy. The graph below shows the number of encounters, and number of individuals with an encounter for select categories.

Figure 22



## ABH Staffing and Vacancy

The chart below shows the ABH 2025 monthly staffing, hires, and separations. Figure 24 shows ABH 2025 staffing averages for DrCloud direct service providers. Total FTE includes both filled and vacant positions. Temporary employees are not included in the charts below.

Figure 23

ABH 2025 - Regular (Non-temporary) Staffing					
Month	Total FTE	Filled FTE	Vacancy Rate	Hires	Separations
Jan	75.5	52.5	30.5%	2	2
Feb	75.0	52.0	30.7%	2	1
Mar	75.0	52.0	30.7%	0	1
Apr	74.0	51.0	31.1%	0	3
May	74.0	47.0	36.5%	1	0
Jun	67.0	49.2	26.6%	0	0
Jul	68.0	49.2	27.7%	2	0
Aug	66.0	51.2	22.4%	1	2
Sep	64.0	50.2	21.6%	1	0
Oct	64.0	51.2	20.0%	1	3
Nov	64.0	48.2	24.7%	0	1
Dec	63.0	47.2	25.1%	0	0
	<b>Average Total FTE</b>	<b>Average Filled FTE</b>	<b>Average Vacancy Rate</b>	<b>Total Hires</b>	<b>Total Separations</b>
	<b>69.1</b>	<b>50.1</b>	<b>27.3%</b>	<b>10</b>	<b>13</b>

Figure 24

*ABH 2025 - DrCloud Direct Service Provider Staffing		
Average Total FTE	Average Filled FTE	Average Vacancy Rate
<b>55.8</b>	<b>38.9</b>	<b>30.3%</b>

\*DrCloud Direct Service Provider Staffing is based on service code assignments, which do not directly align with the organization assignments used for overall staffing.

# Behavioral Health Crisis Center (BHCC)

The Behavioral Health Crisis Center (BHCC) provides crisis intervention services 24 hours a day, seven days a week, for anyone who feels they are in a mental health crisis. BHCC Qualified Mental Health Professionals conduct assessments and make appropriate recommendations to support anyone in crisis, including referrals for ongoing mental health services. BHCC utilizes Qualified Mental Health Associates to access basic services in the community and provide training in areas such as taking prescribed medication, symptom management, and facilitating access to community resources.

## BHCC Enrollments

There were 2,909 individuals enrolled in at least one BHCC program at some point during 2025. The chart below shows how many individuals were enrolled in each program. Due to updates in the way enrollments are documented, it would not be accurate to make comparisons of enrollment data with 2024. Some individuals were in more than one program. “Unique Individual Count” counts each individual only once, even if they were enrolled in the same program more than once during the year. “Enrollment Count” is the total number of enrollments, including counting the same individual more than once if they were enrolled in the same program more than once during the year.

Figure 25

Program	Unique Individual Count	Enrollment Count
Behavioral Health Crisis Services	1888	3126
Mobile Crisis Intervention Services	700	1479
Behavioral Health Pre-Commitment	351	426
Crisis 72 Hour Call Backs	317	367
Mobile Response Stabilization Services	286	301
Brief Resource and Enhance Support Prescriber	214	218
Brief Resource and Enhance Support Assist Aid	208	216
New Crisis Respite Adult	140	218
Youth and Family Crisis Services	113	115
Crisis Community Outreach Services Youth	103	108
Brief Resource and Enhance Support	91	95
Mobile Crisis Response Team	64	68
Post Commitment	37	38
Outreach	32	102
Brief Resource and Enhance Support A&D	24	24
Primary Care Physician Consultation	6	6
Interim Respite Program	*	19

\*Suppressed

# BHCC Enrollment Demographics

The graphs below show the demographics of individuals enrolled in BHCC programs in 2025. The demographics shown are age group, sex, race, ethnicity, and living arrangement.

Figure 26

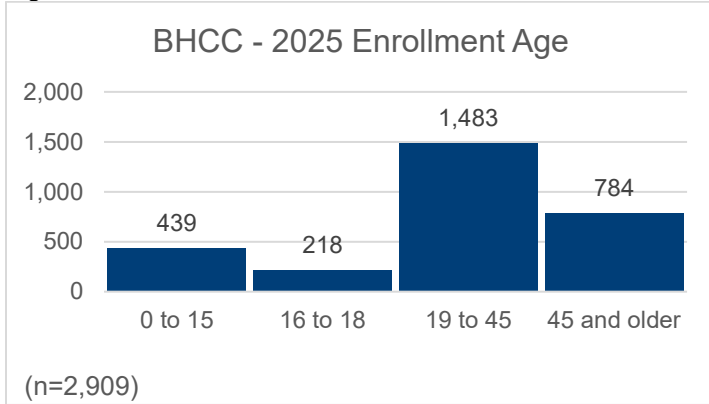


Figure 27

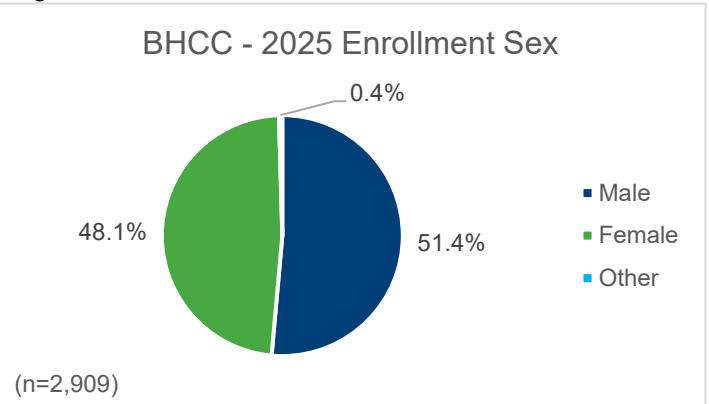


Figure 28

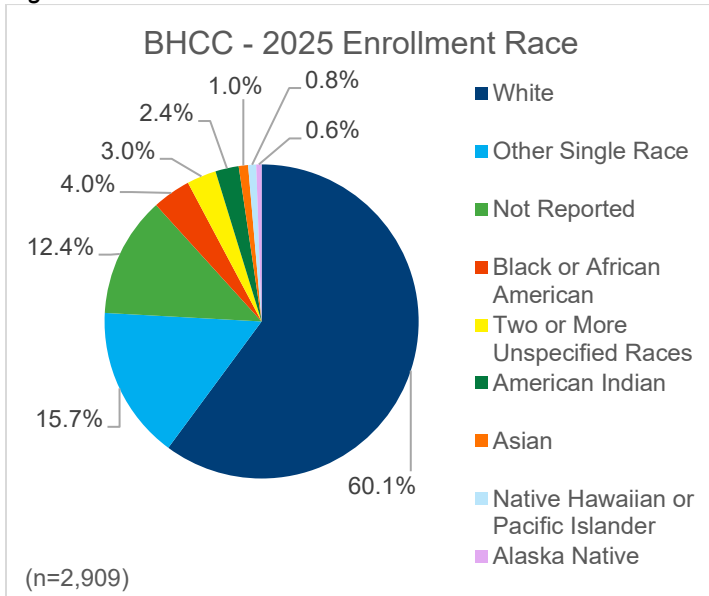


Figure 29

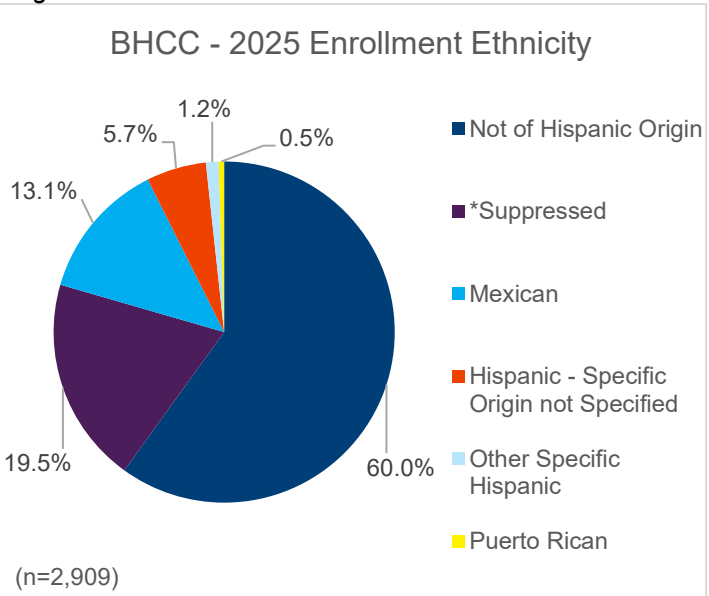
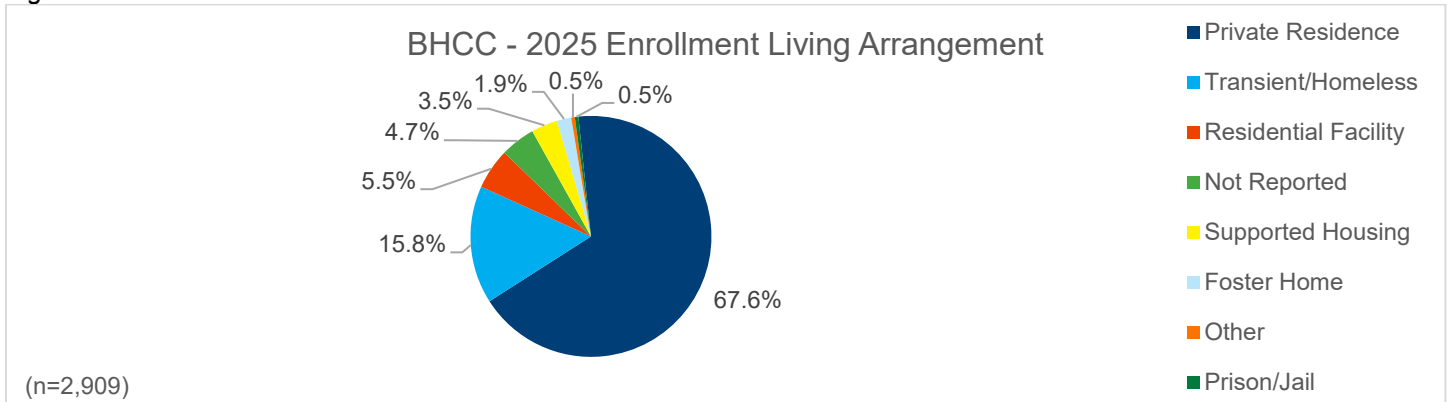


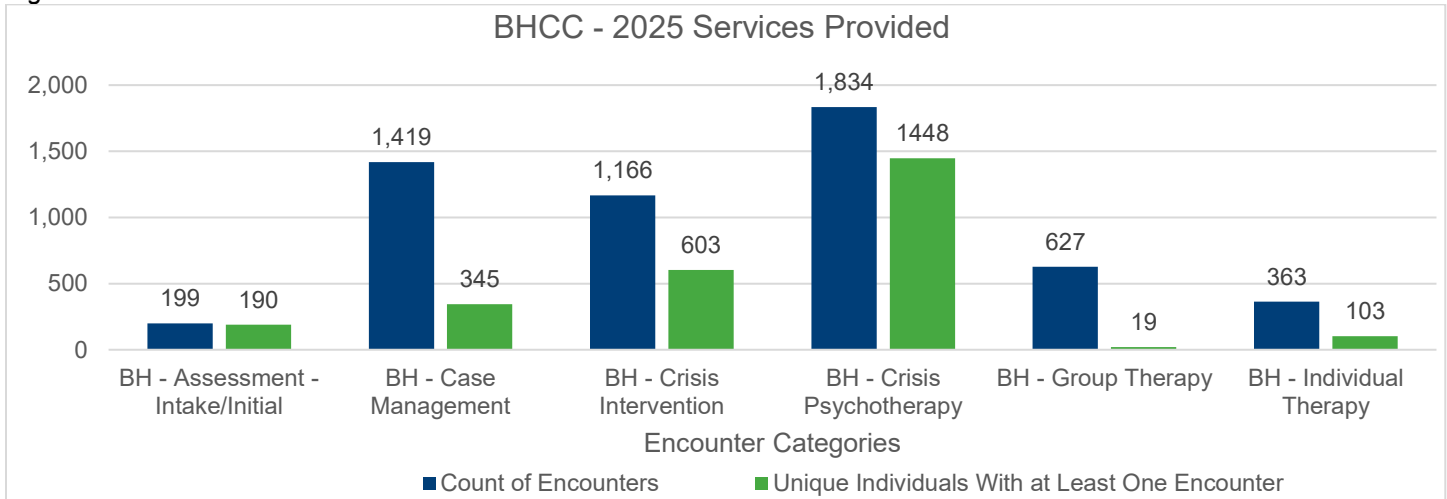
Figure 30



## BHCC Encounters

BHCC provides additional services beyond what is included in the graph below. The graph focuses on assessments, case management, crisis interventions, and therapy. The graph below shows the number of encounters, and number of individuals with an encounter for select categories.

Figure 31



## BHCC Staffing and Vacancy

The chart below shows the BHCC 2025 monthly staffing, hires, and separations. Figure 33 shows BHCC 2025 staffing averages for DrCloud direct service providers. Total FTE includes both filled and vacant positions. Temporary employees are not included in the charts below.

Figure 32

BHCC 2025 - Regular (Non-temporary) Staffing					
Month	Total FTE	Filled FTE	Vacancy Rate	Hires	Separations
Jan	73.7	58.2	21.0%	3	1
Feb	72.7	60.0	17.5%	1	2
Mar	71.7	60.0	16.3%	1	1
Apr	72.7	59.0	18.9%	1	0
May	72.7	59.9	17.6%	0	1
Jun	69.1	58.9	14.8%	1	3
Jul	69.0	56.9	17.5%	0	3
Aug	69.0	54.9	20.4%	0	2
Sep	69.0	52.1	24.4%	1	3
Oct	69.0	50.2	27.2%	1	0
Nov	69.0	53.2	22.8%	2	1
Dec	69.0	53.2	22.8%	1	0
	<b>Average Total FTE</b>	<b>Average Filled FTE</b>	<b>Average Vacancy Rate</b>	<b>Total Hires</b>	<b>Total Separations</b>
	<b>70.5</b>	<b>56.3</b>	<b>20.1%</b>	<b>12</b>	<b>17</b>

Figure 33

*BHCC 2025 - DrCloud Direct Service Provider Staffing		
Average Total FTE	Average Filled FTE	Average Vacancy Rate
<b>65.7</b>	<b>52.0</b>	<b>20.9%</b>

\*DrCloud Direct Service Provider Staffing is based on service code assignments, which do not directly align with the organization assignments used for overall staffing.

# Youth & Family Services (YFS)

Youth & Family Services (YFS) provides a variety of therapeutic and emotional wellness services to the community. YFS programs consist of Children's Behavioral Health (CBH), Early Assessment and Support Alliance (EASA), and Wraparound Services (WRAP). Within these programs, YFS also offers Peer Delivered Services, where members of the team use their lived experiences to support youth and families.

## YFS Enrollments

There were 925 individuals enrolled in at least one YFS program at some point during 2025. The chart below shows how many individuals were enrolled in each program. Due to updates in the way enrollments are documented, it would not be accurate to make comparisons of enrollment data with 2024. Some individuals were in more than one program. "Unique Individual Count" counts each individual only once, even if they were enrolled in the same program more than once during the year. "Enrollment Count" is the total number of enrollments, including counting the same individual more than once if they were enrolled in the same program more than once during the year.

Figure 34

Program	Unique Individual Count	Enrollment Count
Children's Behavioral Health Outpatient	629	640
Wraparound Program	219	223
Early Assessment and Support Alliance	114	116
DHS Foster Children Assessment	75	77

# YFS Enrollment Demographics

The graphs below show the demographics of individuals enrolled in YFS programs in 2025. The demographics shown are age group, sex, race, ethnicity, and living arrangement.

Figure 35

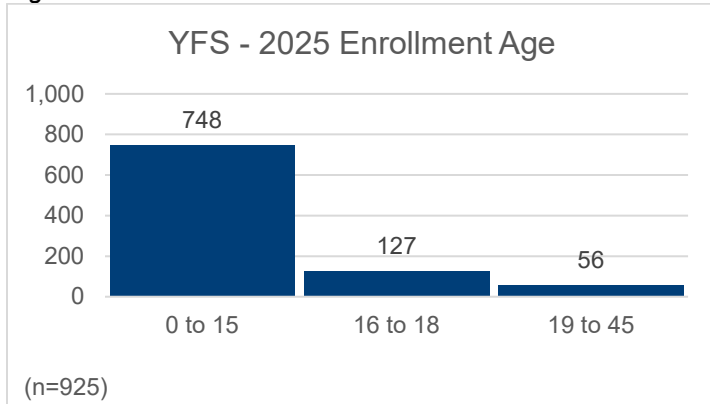


Figure 36

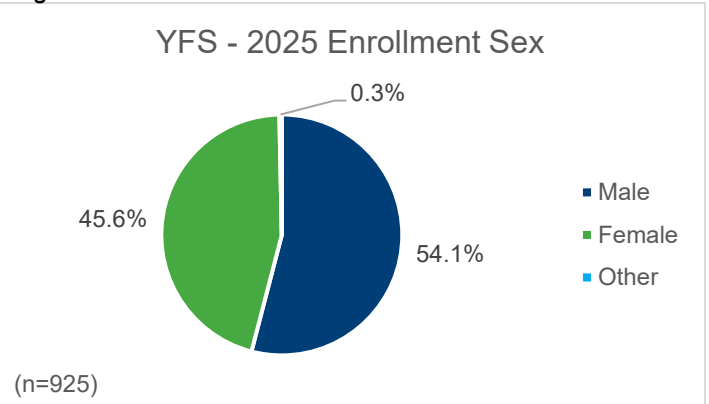


Figure 37

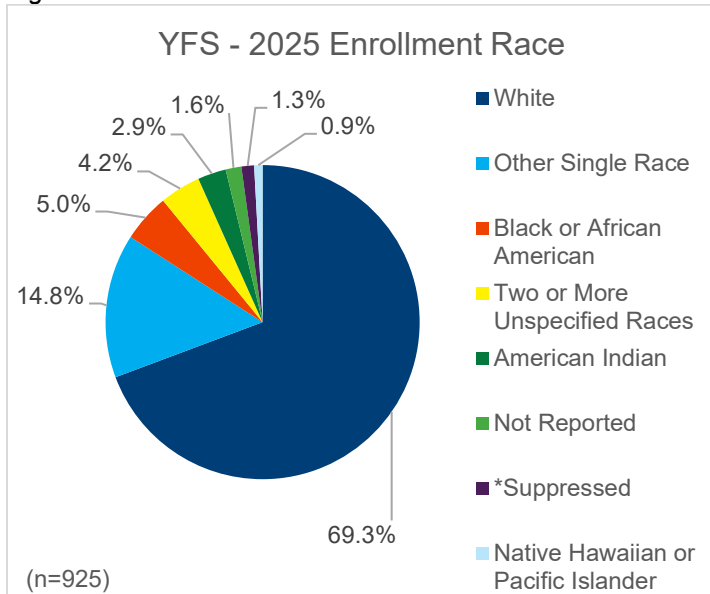


Figure 38

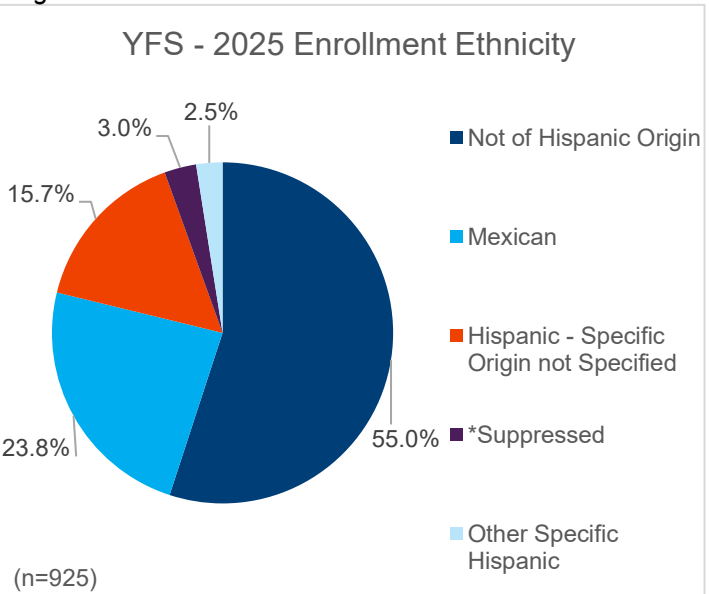
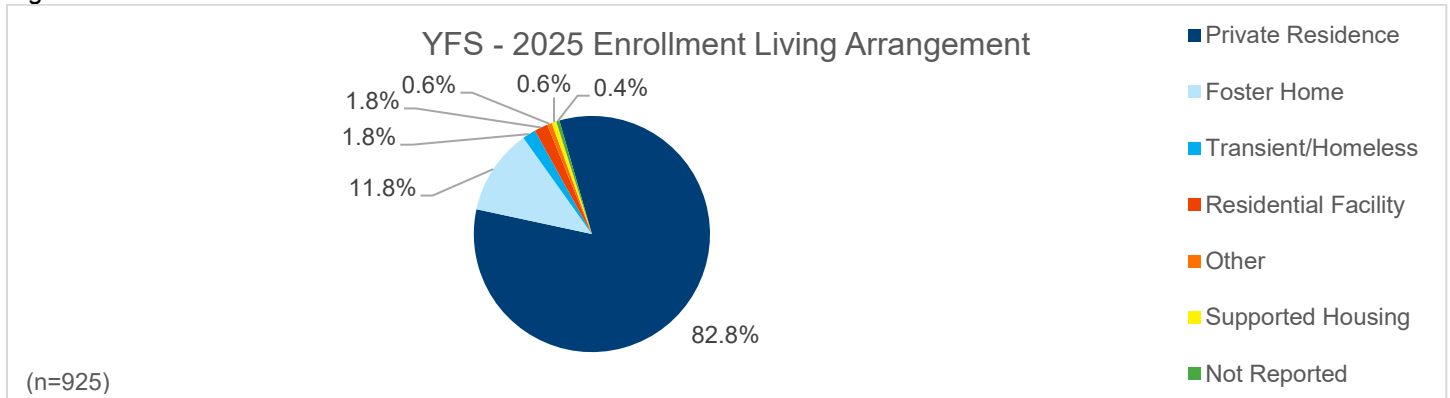


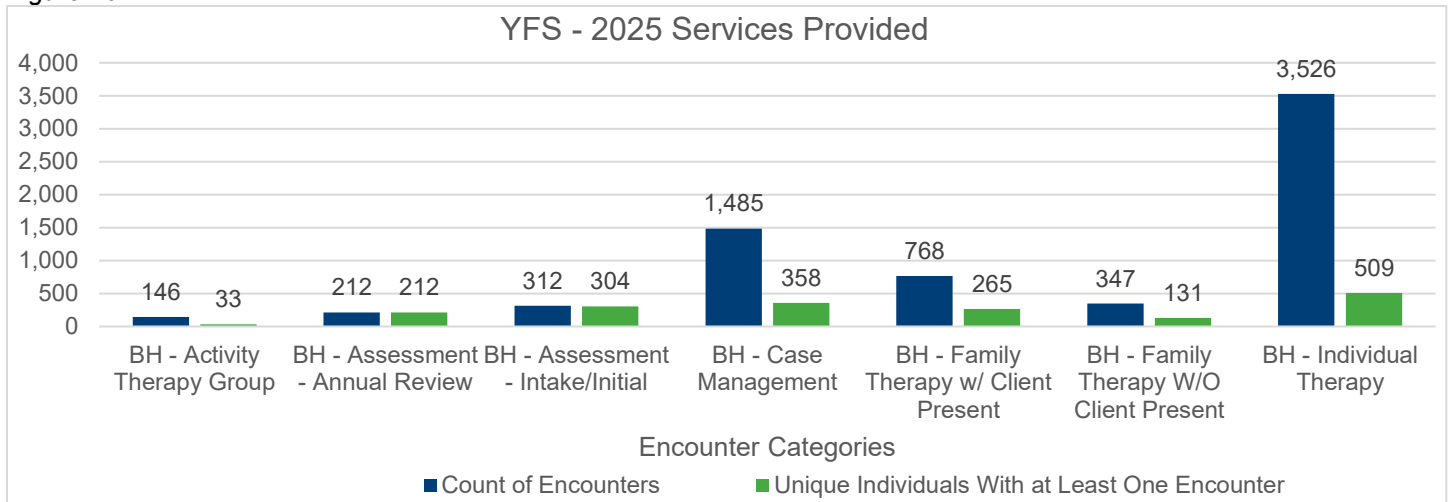
Figure 39



## YFS Encounters

YFS provides additional services beyond what is included in the graph below. The graph focuses on mental health assessments, case management, and therapy. The graph below shows the number of encounters, and number of individuals with an encounter for select categories.

Figure 40



## YFS Staffing and Vacancy

The chart below shows the YFS 2025 monthly staffing, hires, and separations. Figure 42 shows YFS 2025 staffing averages for DrCloud direct service providers. Total FTE includes both filled and vacant positions. Temporary employees are not included in the charts below.

Figure 41

YFS 2025 - Regular (Non-temporary) Staffing					
Month	Total FTE	Filled FTE	Vacancy Rate	Hires	Separations
Jan	60.3	52.8	12.4%	0	0
Feb	60.3	52.8	12.4%	0	1
Mar	60.3	52.8	12.4%	0	0
Apr	59.8	52.3	12.5%	0	0
May	59.8	52.3	12.5%	0	1
Jun	57.8	51.5	10.9%	1	0
Jul	60.0	51.5	14.2%	1	4
Aug	58.0	49.0	15.5%	1	1
Sep	59.0	50.0	15.3%	0	1
Oct	58.0	49.0	15.5%	0	0
Nov	58.0	49.0	15.5%	0	1
Dec	58.0	48.0	17.2%	1	0
	<b>Average Total FTE</b>	<b>Average Filled FTE</b>	<b>Average Vacancy Rate</b>	<b>Total Hires</b>	<b>Total Separations</b>
	<b>59.1</b>	<b>50.9</b>	<b>13.9%</b>	<b>4</b>	<b>9</b>

Figure 42

*YFS 2025 - DrCloud Direct Service Provider Staffing		
Average Total FTE	Average Filled FTE	Average Vacancy Rate
<b>40.4</b>	<b>34.1</b>	<b>15.6%</b>

\*DrCloud Direct Service Provider Staffing is based on service code assignments, which do not directly align with the organization assignments used for overall staffing.

# Housing Programs and Services

The mission of Housing Programs and Services is to assist individuals and families facing serious and persistent mental illness, substance use disorders, and/or intellectual/developmental disabilities. Housing programs work to help them find, afford, and keep long-term, safe, and secure housing. Housing program services include navigation, subsidies, case management, care coordination, and peer support services.

Horizon House is a residential treatment facility that offers high-quality, evidence-based mental health treatment options. Horizon House residents are supported to achieve their highest level of health so that they can move toward lower levels of care and independent living.

## Housing Enrollments

There were 90 individuals enrolled in at least one housing program at some point during 2025. Due to updates in the way enrollments are documented, it would not be accurate to make comparisons of enrollment data with 2024. The chart below shows how many individuals were enrolled in each program. “Unique Individual Count” counts each individual only once, even if they were enrolled in the same program more than once during the year. “Enrollment Count” is the total number of enrollments, including counting the same individual more than once if they were enrolled in the same program more than once during the year.

Figure 43

Program	Unique Individual Count	Enrollment Count
Rental Assistance Program Adults	42	42
Young Adult Rental Assistance Program	23	24
Family Rental Assistance Program	14	14
Horizon House Residential Treatment	11	11

# Housing Enrollment Demographics

The graphs below show the demographics of individuals enrolled in housing programs in 2025. The demographics shown are age group, sex, race, ethnicity, and living arrangement.

Figure 44

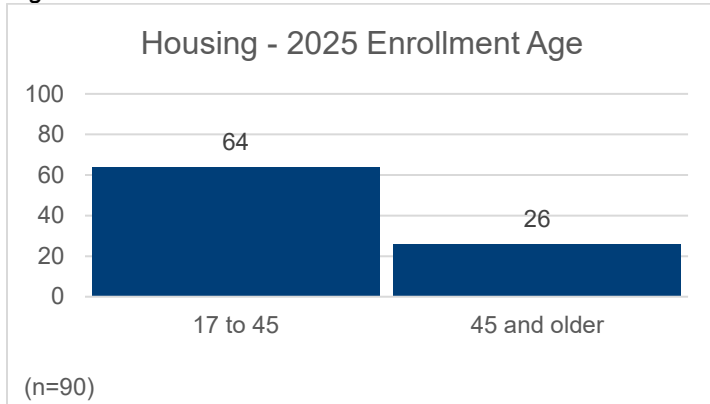


Figure 45

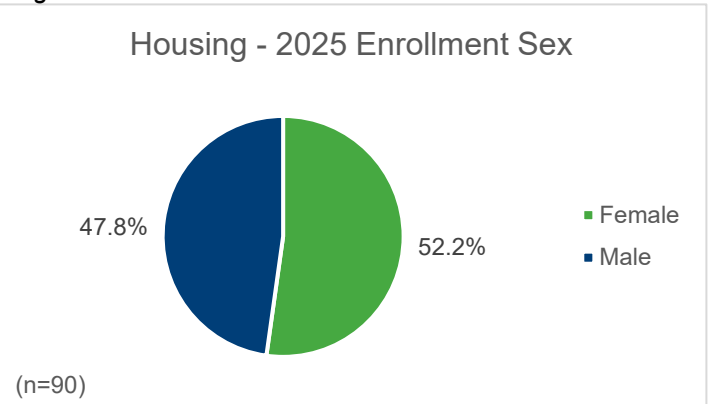


Figure 46

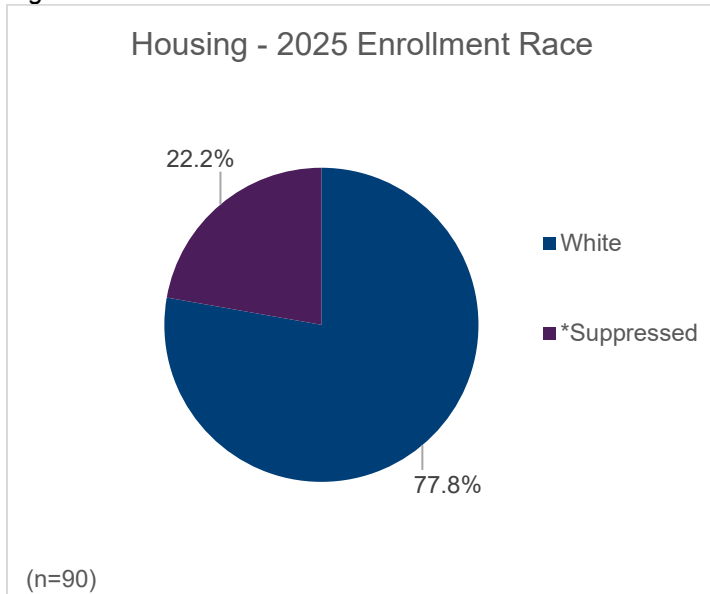


Figure 47

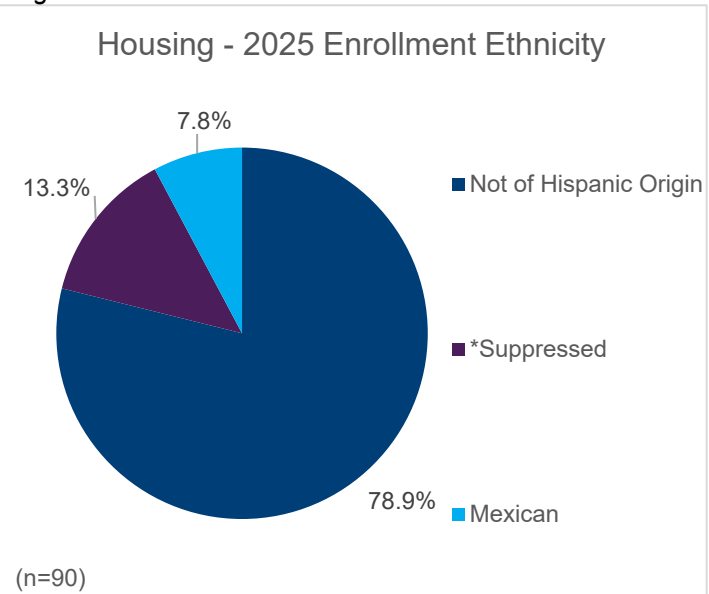
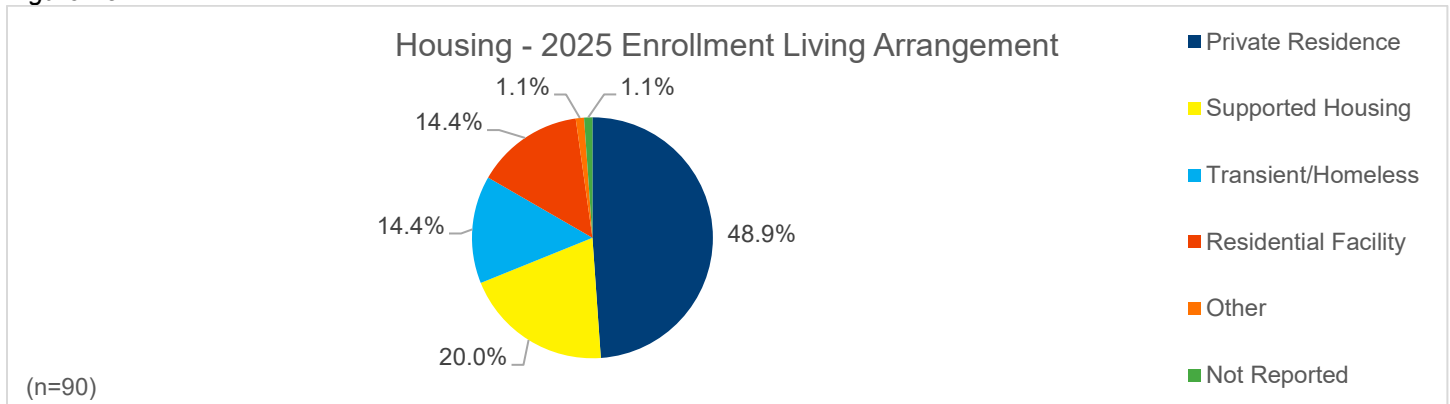


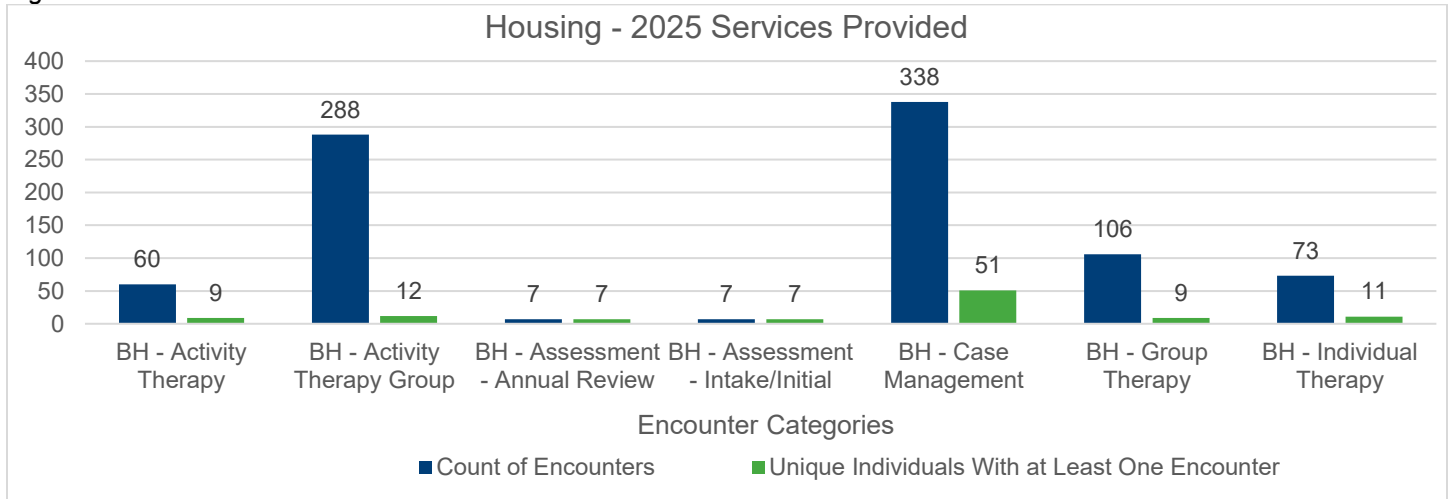
Figure 48



## Housing Encounters

Housing programs provide additional services beyond what is included in the graph below. The graph focuses on therapy, mental health assessments, and case management. The graph below shows the number of encounters, and number of individuals with an encounter for select categories.

Figure 49



## Housing Staffing and Vacancy

The chart below shows the housing 2025 monthly staffing, hires, and separations. Figure 51 shows housing 2025 staffing averages for DrCloud direct service providers. Total FTE includes both filled and vacant positions. Temporary employees are not included in the charts below.

Figure 50

Housing 2025 - Regular (Non-temporary) Staffing					
Month	Total FTE	Filled FTE	Vacancy Rate	Hires	Separations
Jan	24.0	20.0	16.7%	0	0
Feb	24.0	20.0	16.7%	0	1
Mar	24.0	20.5	14.6%	1	0
Apr	24.0	22.0	8.3%	0	0
May	24.0	22.0	8.3%	0	0
Jun	24.0	21.5	10.4%	1	0
Jul	24.0	23.0	4.2%	0	1
Aug	24.0	22.5	6.3%	0	0
Sep	24.0	23.0	4.2%	0	1
Oct	25.0	22.0	12.0%	0	0
Nov	25.0	22.0	12.0%	0	0
Dec	25.0	22.0	12.0%	1	1
	<b>Average Total FTE</b>	<b>Average Filled FTE</b>	<b>Average Vacancy Rate</b>	<b>Total Hires</b>	<b>Total Separations</b>
	<b>24.3</b>	<b>21.7</b>	<b>10.5%</b>	<b>3</b>	<b>4</b>

Figure 51

*Housing 2025 - DrCloud Direct Service Provider Staffing		
Average Total FTE	Average Filled FTE	Average Vacancy Rate
<b>13.4</b>	<b>12.9</b>	<b>3.5%</b>

\*DrCloud Direct Service Provider Staffing is based on service code assignments, which do not directly align with the organization assignments used for overall staffing.

# Public Health

The Public Health Division is responsible for more than 20 programs, provided by a physician health officer, registered nurses, licensed dietitians, certified prevention and health education specialists, certified lactation consultants, nurse practitioners, public health workers, epidemiologists, supervisors, and support staff.

Public Health programs covered in this report include Early Childhood Nursing, Immunizations, Public Health Clinic, and Sexually Transmitted Diseases. Public Health programs not covered in this report include Communicable Diseases (Epidemiology), Environmental Health, Health Promotion & Prevention Services, Public Health Emergency Preparedness, and WIC (Women, Infants & Children).

Due to previous documentation methods in Public Health, 2025 enrollment data do not accurately represent the number of individuals served by its programs. Therefore, enrollment information, including demographics, is not included in this report for Public Health. Instead, service information is provided by encounters below.

## Public Health Encounters

Public Health documented encounters for 1,903 unique individuals throughout the year. The below chart shows how many individuals had encounters in each program.

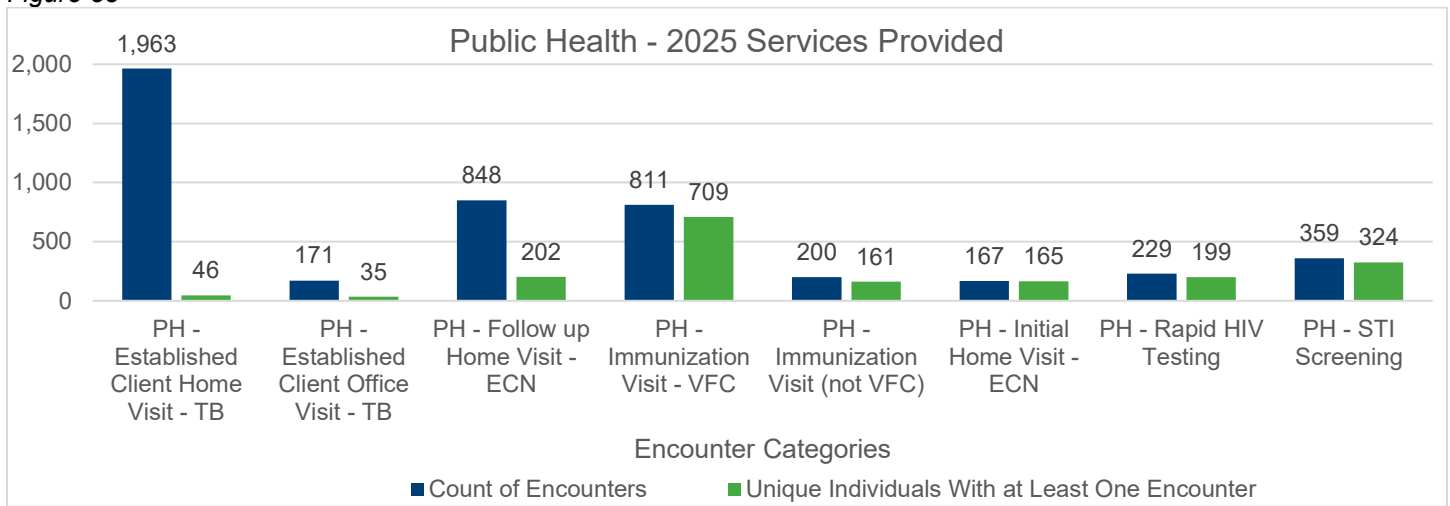
Figure 52

Program	Unique Individuals With at Least One Encounter
Immunizations	929
Early Intervention and Outreach Services	299
Sexually Transmitted Infections/Disease	293
Tuberculosis	142
CaCoon	129
Babies First	115
Expanded Babies First Mothers	23
Expanded Babies First	23
Expanded Cacoon	6
Oregon Mother's Care	*
Measles Outbreak	*
Communicable Disease	*
HIV Prevention	*
<b>Grand Total</b>	<b>1903</b>

\*Suppressed

Public Health provides additional services beyond what is included in the graph below. The graph shows the top eight services by number of encounters, including Tuberculosis visits, immunizations, and STI screenings. The graph below shows the number of encounters, and number of individuals with an encounter for select categories.

Figure 53



## Public Health Staffing and Vacancy

The chart below shows the Public Health 2025 monthly staffing, hires, and separations. Figure 55 shows Public Health 2025 staffing averages for DrCloud direct service providers. Total FTE includes both filled and vacant positions. Temporary employees are not included in the charts below.

Figure 54

Public Health 2025 - Regular (Non-temporary) Staffing					
Month	Total FTE	Filled FTE	Vacancy Rate	Hires	Separations
Jan	75.5	70.5	6.6%	1	0
Feb	75.5	71.5	5.3%	0	0
Mar	75.3	71.3	5.3%	0	2
Apr	75.3	69.3	8.0%	0	1
May	75.3	68.3	9.3%	0	0
Jun	73.9	68.3	7.6%	0	0
Jul	73.9	68.3	7.6%	0	0
Aug	72.9	68.3	6.3%	0	0
Sep	72.9	68.5	6.0%	0	1
Oct	72.8	67.4	7.4%	1	0
Nov	72.8	68.0	6.6%	1	1
Dec	73.0	68.0	6.9%	1	0
	<b>Average Total FTE</b>	<b>Average Filled FTE</b>	<b>Average Vacancy Rate</b>	<b>Total Hires</b>	<b>Total Separations</b>
	<b>74.1</b>	<b>69.0</b>	<b>6.9%</b>	<b>4</b>	<b>5</b>

Figure 55

*Public Health 2025 - DrCloud Direct Service Provider Staffing		
Average Total FTE	Average Filled FTE	Average Vacancy Rate
<b>5.1</b>	<b>4.0</b>	<b>20.0%</b>

\*DrCloud Direct Service Provider Staffing is based on service code assignments, which do not directly align with the organization assignments used for overall staffing.

## Conclusion

This report provides an overview of service activity and staffing for select Marion County Health and Human Services programs during 2025. It shows how many individuals were served, what types of services were provided, and how staffing levels changed during the year. Staffing levels varied by program and over time. These changes may affect service capacity and should be considered when reviewing the data in this report.

The information in this report is intended to support program planning and decision making. This report does not include all MCHHS programs and only reflects services documented in DrCloud. Despite these limits, the report provides a consistent summary of program activity for 2025 and can be used as a reference for future planning and monitoring.

For questions or comments regarding this report, please contact:

[HealthData@co.marion.or.us](mailto:HealthData@co.marion.or.us)

## Glossary

**Demographics:** Statistical data relating to the population and particular groups within it.

**DrCloud Direct Service Provider:** A staff member that provides direct service to individuals, in the services that are documented in DrCloud. This excludes management and support positions. This also excludes positions that provide direct services documented outside of DrCloud.

**Encounter:** A documented interaction between a provider and an individual, or the individual's health record. Encounters include services provided to the individual, as well as clinical documentation such as lab results, forms, chart notes, etc.

**Enrollment:** The registration of an individual into a program in the electronic health record DrCloud.

**FTE:** Full-time equivalent. FTE is used to represent a position's scheduled work hours compared to a full-time 40 hour per week position. 1.0 FTE is equal to one full-time position. 0.5 FTE represents a 20 hour per week part-time position.

**Organization Assignments:** The assignment of employee positions to a program or division based on organizational structure.

**Service Code Assignments:** The assignment of employee positions to a program or division based on service codes. Employee positions are assigned to one or more service codes based on budget allocations and the type of work performed.

**Staffing:** A comparison of the total number of FTE assigned to a program, with the number of FTE filled by staff.

**Total FTE:** The total number of FTE assigned to a program. This includes both vacant positions and filled positions.

**Unique Individuals:** In the context of this report, unique means unduplicated. This method of summarizing counts the individual once, even if they received services multiple times.

**Vacancy Rate:** The percent of total FTE that is vacant.

**Vacant FTE:** FTE that is assigned to a program but is not currently staffed.