



Outstanding Advisory Board Volunteer 2024 Award Nomination Criteria

Recognizes an individual volunteer for their commitment, service, and leadership as a member of a Marion County advisory board, or for work on a County task force or ad hoc committee.

Criteria: Service with Care

VALUE: CUSTOMER SERVICE AND PROFESSIONALISM

Volunteer has demonstrated outstanding concern for and commitment to meet the program's needs and ensure satisfaction when performing their volunteer service.

1. Nominee has the appropriate reaction to the needs and expectations of internal and external customers.
2. Nominee understands advisory board and program policies, procedures and expectations (as they apply to volunteers) and consistently models and share with peers, staff and the public in a positive, productive manner.
3. Nominee sought ways to continuously improve while performing their volunteer services.
4. Nominee takes their volunteer role seriously and demonstrate by fulfilling the commitments they have made. Nominee has excellent communication with staff or board leadership.

Criteria: Doing the Right Thing

VALUE: INTEGRITY

Volunteer has gone "above and beyond" the call of duty in a particular situation, acting with honesty and integrity at all times.

1. Nominee contributed an extra-ordinary amount of time and energy for the good of the overall program, in a specific area, or event. Nominee consistently assists beyond normal expectations of volunteers in their same role.
2. Nominee is reliable and holds themselves to account, inspiring trust by saying and doing what is right.
3. Nominee helps others develop by investing time and effort in coaching and/or mentoring peers or others.
4. Nominee faced extraordinary challenges or circumstances, but continued to give their time, energy and perspective.



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Criteria: Driving Change and Innovation	VALUE: STEWARDSHIP
Nominee acts as a champion for change, readily embracing new ideas or adapting to change to better serve the program.	
1. Nominee looks for viable solutions to resource challenges and has contributed to the effective use of available resources.	
2. Nominee works well with staff, peers, and members of the public to remove barriers, problem solve and improve the way the work gets done. Nominee assisted with or suggested a new strategy or processes, further acting in the best interests of the board.	
3. Nominee provides a sense of purpose, vision or mission for staff and peers.	
4. Nominee demonstrates a high degree of financial responsibility, coupled with sound judgement	
Criteria: Collaboration	VALUE: STEWARDSHIP
Nominee exemplifies collaboration and cooperation.	
1. Nominee led or encouraged cooperation and collaboration, working with others to achieve a shared goal -- sharing knowledge, learning and building consensus.	
2. Nominee consistently offered support, assistance and encouragement to peers, often without being asked to do so.	
3. Nominee served as role model to others through positive and productive relationships with staff. Nominee develops trust and credibility through open, respectful communication.	
4. Nominee fosters open communication, and actively seeks to engage all members with diverse perspectives, skills and experiences.	