

Oliver Bisley 2024 Outstanding Department Volunteer for the Marion County Legal Counsel

Oliver stepped into his volunteer role with ease, and from day one was eager to help with any task, no matter how small or tedious. His commitment to following through, his warm welcome to patrons, and his willingness to ask clarifying questions have not only saved staff time but also improved the experience for everyone who visits the library.

Oliver's contributions go far beyond what was expected. For instance, while scanning documents, he took the initiative to rename them based on existing protocol —making them much easier for staff to locate later.

He's offered practical suggestions to streamline processes and shows exceptional attention to detail, especially when adding subject headings to catalog records. This careful work helps both staff and patrons find the information they need more efficiently.

Finally, Oliver exemplifies collaboration and teamwork. Drawing on his background and interest in law, Oliver took on research projects that help staff assist library patrons more efficiently.

Oliver's respectful communication, readiness to offer constructive feedback, and natural ability to work alongside others have made him an invaluable member of the team.

Please join me in congratulating Oliver.

