

SURVEY
Level of Satisfaction Information from Victims of Juvenile Crime

Please circle the number which best reflect your level of satisfaction in the following areas:

Level of satisfaction 1 being very Dissatisfied 5 being very Satisfied

1.	First contact with the Juvenile Department	1	2	3	4	5
2.	Written notice given to you about Oregon Victims' Rights	1	2	3	4	5
3.	Written notice given to you on Department and Court process	1	2	3	4	5
4.	Notification of initial Detention Hearing if juvenile was detained	1	2	3	4	5
5.	Notification on how to request information in order to exercise your rights	1	2	3	4	5
6.	If you requested to exercise your rights, were you notified of critical stages of the proceedings held in open Court, and were you given the opportunity to be present	1	2	3	4	5
7.	Were you given the opportunity to request restitution	1	2	3	4	5
8.	The payment amount of restitution owed to you	1	2	3	4	5
9.	Interaction with security of staff entering Court	1	2	3	4	5
10.	Helpfulness of Court reception staff	1	2	3	4	5
11.	Department staff acknowledged your presence for Court and informed you of Court process	1	2	3	4	5
12.	Opportunity to share how the crime affected you (either in Court, with a Probation Officer or via the Victim Impact Statement Form).	1	2	3	4	5
13.	The opportunity to be recognized by the Court and speak	1	2	3	4	5
14.	Were you provided with information you were entitled to: <ul style="list-style-type: none"> • Adjudication and sentence • Criminal History • Custody • Release from custody information 	1	2	3	4	5
15.	Responsiveness of Probation Officer	1	2	3	4	5
16.	Were you treated with respect	1	2	3	4	5
17.	Overall satisfaction with Juvenile Department employees	1	2	3	4	5

18. Were you notified restitution was ordered by the Court or set by the Probation Officer?
 YES NO

Comments: (use back of form or additional sheets)

Would you like to be contacted regarding your concerns or questions expressed in this survey?

YES NO **If YES, please provide contact information:**

Name: _____ Phone Number: _____

JJIS Number: _____