

# Wildfire Resources



## **FEMA Disaster Aid**

If you sustained uninsured losses or damage due to wildfires beginning Sept. 7, 2020, you may be eligible for disaster aid. Federal funds are available to help eligible individuals recover from wildfire in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn, and Marion counties.

- To apply, call 1-800-621-FEMA (3362)
- TTY, call 1-800-462-7585
- 711 or Video Relay Service, call 1-800-621-FEMA (3362)
- For more information or to apply online, visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

## **Call 2-1-1 for Assistance**

211info ([www.211info.org](http://www.211info.org)) connects people with health and service organizations. They have bilingual staff who speak Spanish, Russian, Arabic, Samoan, French Creole, Ukrainian, Somali, and Mandarin, and access to a 24/7 language interpreter service offering over 240 languages.

## **Business Owners**

Call Oregon's Small Business Navigator Hotline at 1-833-604-0880 for answers to questions about businesses affected by wildfire (translators available).

## **Filing an Insurance Claim**

If you file a claim with your insurance company, your insurer may require a damage inspection before you start repairs. Try to prevent further damage or theft by making temporary repairs, save receipts for temporary work, and check with your insurance company before beginning repairs. Do not get rid of anything that is damaged until your insurance company has seen it and said you can toss it out.

One of the most daunting tasks of the claim process can be filling out an inventory of your damaged personal items. Your insurance company needs this to document the personal property that is damaged or destroyed. Prepare a list that includes the item, the age, the approximate original cost, and the approximate replacement cost. Take photos of the damaged items yourself.

Contact your mortgage company to understand how it manages insurance payments. Checks may be written to both you and the mortgage company as payments are issued. If your car is damaged by the fire, you will need comprehensive coverage on your auto policy to cover the damage, even if it is parked in a garage. Damage to a vehicle is not covered under a homeowner's policy.



## Utilities

If you see electrical wires on the ground, stay clear and contact your local power company immediately. Trees and poles with deep charring, particularly if still smoking, should be considered hazardous. As you reenter your property and evaluate damage, be aware that hazardous conditions may exist, particularly if a residence or out building has burned.

- For downed power lines leave the area immediately and call 9-1-1. Then, call Pacific Power at 1-877-508-5088 or Consumers Power Inc. at (800) 872-9036.
- Power outage maps can be found here
  - For Pacific Power: View Outage Map at [www.pacificpower.net/outages-safety.html](http://www.pacificpower.net/outages-safety.html)
  - For Consumers Power, Inc: View Outage Map at [www.cpi.coop/outage/](http://www.cpi.coop/outage/)

## Septic Tanks

Septic tanks could be dangerous after a fire. If your property was affected by a wildfire, for your safety, please locate and flag off your septic tank and drain field areas prior to debris removal to avoid any accidents or damage to systems. If you have questions about your septic tank or drain field, consult with a septic service professional prior to working on your property. For more information, visit [www.co.marion.or.us/fire](http://www.co.marion.or.us/fire).

## Air Quality and Health

DEQ has a website to help you gauge air quality. It shows hourly levels of particulate matter during wildfires. It does not include longer-term concentrations. Consider both longer-term concentrations and hourly data when deciding which steps to take to protect your health. Find index, along with other wildfire information at: <http://oregonsmoke.blogspot.com>.

## Vital Records

To get a free copy of vital records lost to fire (certificates of birth, death, marriage, divorce and more), contact the Oregon Health Authority Vital Records & Certificates website or call their general information line at 1-971-673-1190.

## Mental Health Resources

If you're struggling due to the impacts of wildfires in our region, Marion County's Behavioral Health Team is available to help. We have teams on-site at the Oregon State Fairgrounds offering support to those who have been displaced.

- **Psychiatric Crisis Center:** Open 24 hours a day, 7 days a week. Call 503-585-4949.
- **Youth & Family Crisis Services:** Call 503-576-4673.
- **National Suicide Prevention Lifeline:** Open 24 hours a day, 7 days a week. Call 1-800-273-8255.