

Data Tool Work Group Meeting Minutes



Marion County
OREGON
Health & Human Services

Ambulance Service Area Advisory Committee

Date/Time: May 31st, 2023, 10:30-11:30am

Virtual

Facilitator: Matt Neuenheim Recorder: Matt Neuenheim

Attendees: Shawn Baird Sherry Bensema Rebecca Shivers Danny Freitag Matt Neuenheim Scott Heesacker
 Stephanie McClung Dan Mullen

Time	Agenda Item (Who) Information/Discussion	Description
10:30-10:35 am	Welcome-Matt	
10:35-11:00 am	<p>Data tool discussion regarding use and provider concerns.</p> <ul style="list-style-type: none"> -Determination of call code 1,2,3 -Method of obtaining information -Data sharing. -Determination of exempt calls 	<p><i>Is the Data public information?</i> Matt: I believe the raw CAD data is public record. I will confirm that fact and get back with the group.</p> <p><i>How will calls be pulled and tracked from CAD data? Date, Call Number?</i> Matt: At this point we have not gotten any raw CAD data due to the transition of systems at WVCC and METCOM. We will have a better idea once we have the raw data in hand. We are working on that and will be meeting with WVCC GIS in the very near future to identify and discuss this.</p> <p><i>How will calls be filtered for county use?</i> Matt: We haven't identified an exact method, but we have discussed the possibility of call acuity as a tracking measure to identify calls that may be code 3.</p> <p>Dan: Referring to call tracking of Code 1,2,3, it may not work to track acuity. Dan described a call that they responded to that was a high acuity call in the middle of the night. There was no traffic, and they could have gone code 1 on the call.</p>

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11:00 am-11:20 am

Open forum for questions and comments:

- Times used for tracking in data tool.
- First Response side of things (Dan)
- Why do we need data tracking tool?
- Has the county thought about changing the call tracking requirements from only code 3 to all calls?

Dan: ***Regarding ambulance dispatch time. What time will be used from the raw data, to track the response time?***

Matt: The current method would still be utilized. The time of ambulance dispatch would be when the clock would start.

Dan: We need to make sure that is the method used when using the data tracking tool.

Dan: ***Has there been a discussion on the first response side of things?***

Matt: No. I will get in touch with you to discuss further what exactly you would like to address so we might start that conversation.

Danny: ***Has the county discussed tracking all calls?***

Matt: No. The Tracking of code 3 calls is a state requirement. However, there is some discussion regarding ASA's at the state level with OHA. I have a meeting with them and will report any relevant information pertaining to the ASA to the group.

Stephanie: ***Why does the county need a data tracking tool? If needed, couldn't you get the data directly from dispatch for a needed date of call?***

Matt: I don't believe the County has requested raw data in the past. I believe it is public record, so it should be accessible, but I am not sure. I will check on that. You can look at the tool as a way for the County to translate data more easily by creating a map with incident indicators rather than comparing lines of excel data. Adam, could you add anything to this discussion?

Adam: Essentially the GIS tool allows us to collect meta data and filter it to record any data we choose. Each mapped dot on the map would hold information such as address, call #, dispatch time, scene time, and responding agency.

Sherry: The County may be able to utilize the new WVCC/METCOM dispatch data platform "Tyler", to patch CAD data for county use. There could be a tool in place that the county can leverage to get what we need.

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		<p>Matt: That is a great suggestion. We will be meeting with WVCC GIS soon and we will discuss the options. I don't believe we require any additional software to gather the data we need. GIS is capable of that. We will discuss all possibilities to ensure we are aware of all options.</p>
<p>11:20 am-11:30 am</p>	<p>Follow up and other action items.</p>	<ul style="list-style-type: none"> - Is the data public information? - How will the calls be pulled or tracked for data tool? - Determine how to track calls once county receives data sample. - Matt will meet with Dan to follow up on the first response discussion. - The county needs to ensure that the described ASA plan procedure is used for tracking start and stop of response times. - Discuss with WVCC the Tyler patch option for data during upcoming meeting. - Report on the OHA ASA discussion.