## Calls for Service by Month



Chart: Calls for Service by Month
- Dec-21: 1,611
- Jan-22: 1,722
- Feb-22: 1,563
- Mar-22: 1,774
- Apr-22: 1,686
- May-22: 1,736
- Jun-22: 1,548
- Jul-22: 1,631
- Aug-22: 1,637
- Sep-22: 1,664
- Oct-22: 1,716
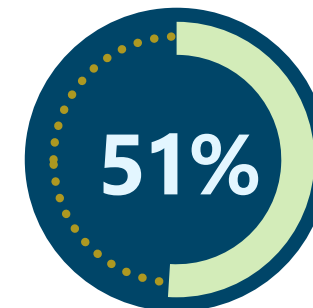- Nov-22: 1,493
- Dec-22: 1,546

## Total Calls for Service

In December 2022, there were 1,546 calls for service in the East Salem Service District (ESSD). This represents 31% of all calls for service in Marion County.

From January – December 2022, there were 19,716 total calls for service in ESSD, **a 2% increase** compared to January – December 2021.

## Monthly Cases

The 1,546 calls for service in ESSD generated 330 case numbers in December, **51% of all Marion County Sheriff's Office cases.**
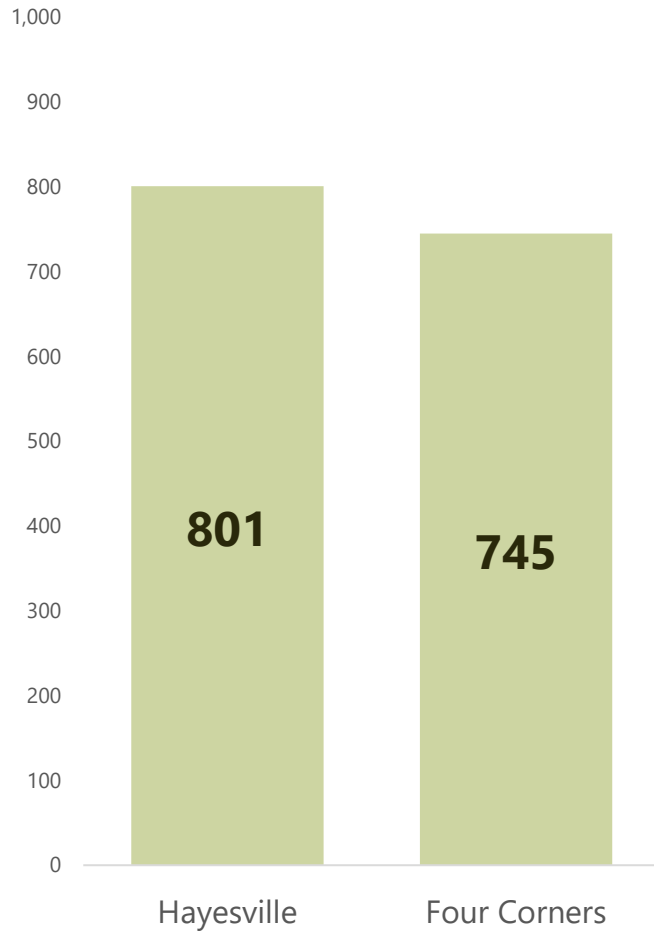
**51%**

## Calls for Service by Neighborhood



## Percentage of Calls Responded to by ESSD Deputies

### Calls for Service by Neighborhood

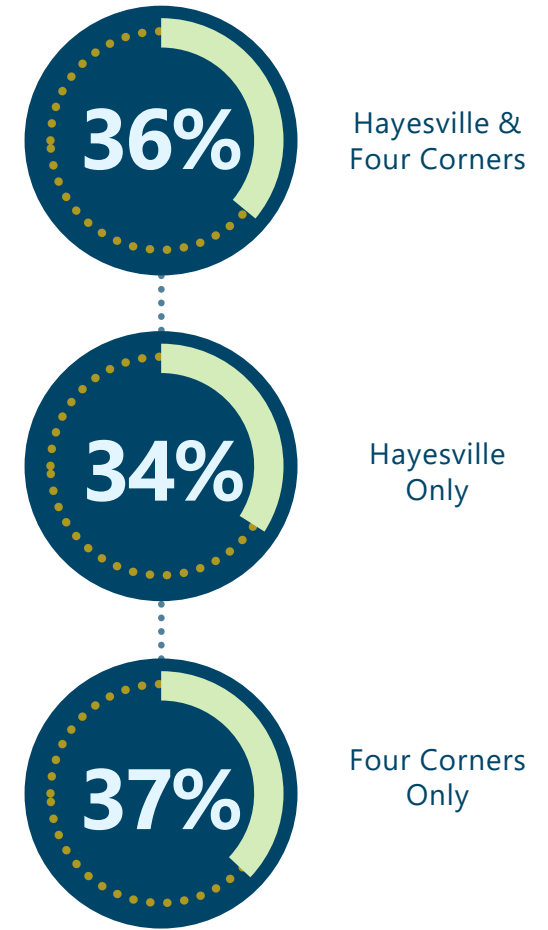In December 2022, there were 1,546 calls for service in the East Salem Service District (ESSD).

Of those 1,546 calls for service, **801 (52%) were from Hayesville** and **745 (48%) were from Four Corners**.

The communities of Hayesville and Four Corners have many of the characteristics and defined boundaries that make them similar to incorporated cities. To better serve these communities, Marion County established a public safety fee within the East Salem Service District, which funds ten patrol deputies specific to the ESSD area.

In December 2022, **36% of calls for service were responded to by deputies specifically assigned to ESSD.**

The ten deputies assigned to ESSD spend most of their time responding to calls located within the service district; 83% of the calls they responded to were in ESSD.

**36%** Hayesville & Four Corners

**34%** Hayesville Only

**37%** Four Corners Only

## Top Calls for Service - Hayesville

| Category | Value |
|---|---|
| Suspicious Activity | 27 |
| Assist Other Agency | 28 |
| Emotionally Disturbed Person | 29 |
| Check Welfare | 29 |
| Tow | 34 |
| Theft | 36 |
| Domestic Disturbance | 48 |
| Civil Problem | 56 |
| Trespass | 65 |
| Traffic Stop / Violation | 69 |
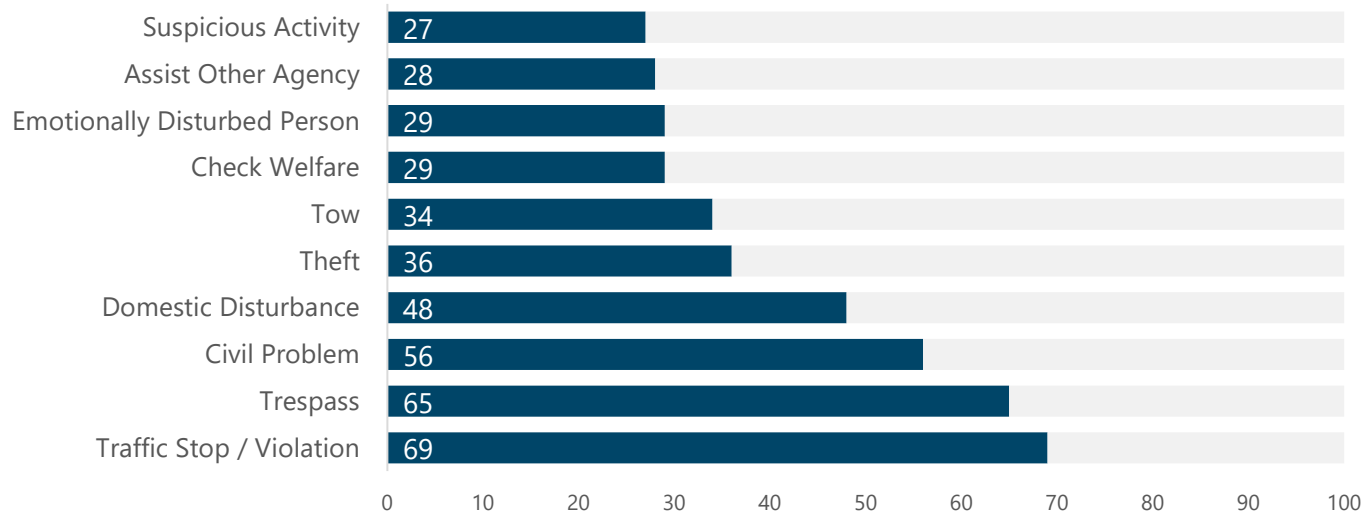
## Top Calls for Service – Four Corners

| Category | Value |
|---|---|
| Stolen Vehicle | 21 |
| Area Check | 21 |
| Domestic Disturbance | 21 |
| Suspicious Vehicle | 21 |
| Check Welfare | 21 |
| Citizen Contact / Assist | 23 |
| Suspicious Activity | 26 |
| Theft | 27 |
| Theft - Shoplift | 29 |
| Civil Problem | 34 |
| Trespass | 56 |
| Traffic Stop / Violation | 76 |
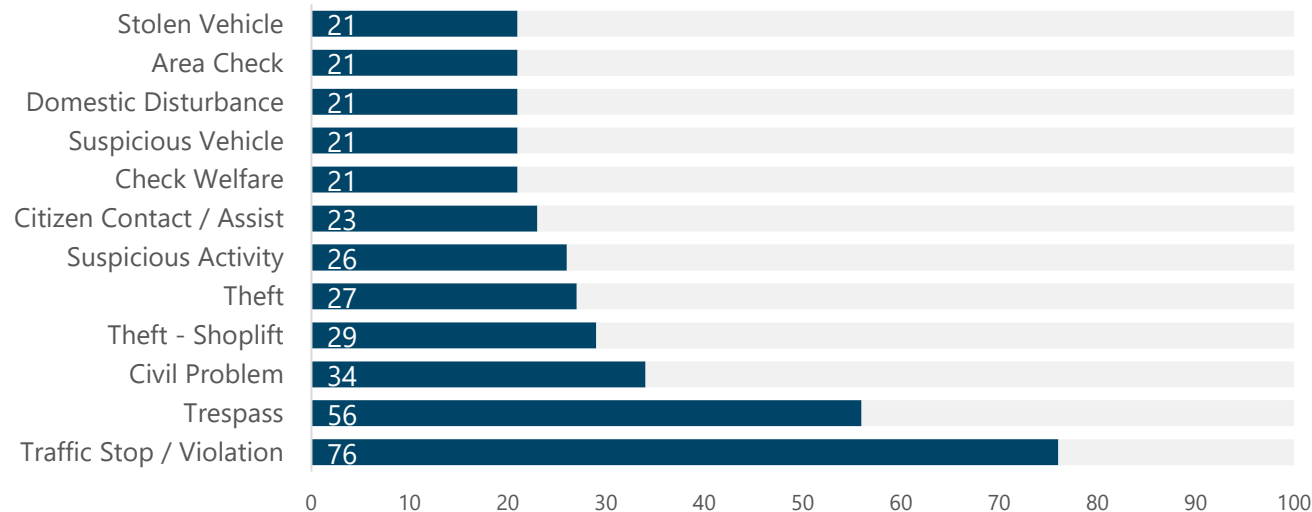
## Top Calls for Service

While there were 1,546 total calls for service in ESSD in December, some calls for service occur more frequently than others.

The top calls for service in Hayesville and Four Corners are displayed to the left.

**These calls account for 52% of all December 2022 calls for service in ESSD.**

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## Call Priority

When someone calls the Sheriff's Office for service, dispatch will obtain details about the event occurring and assign priority to each call.

*Priority 1 – Event in progress*
*Priority 2 – Event no longer in progress, but occurred recently*
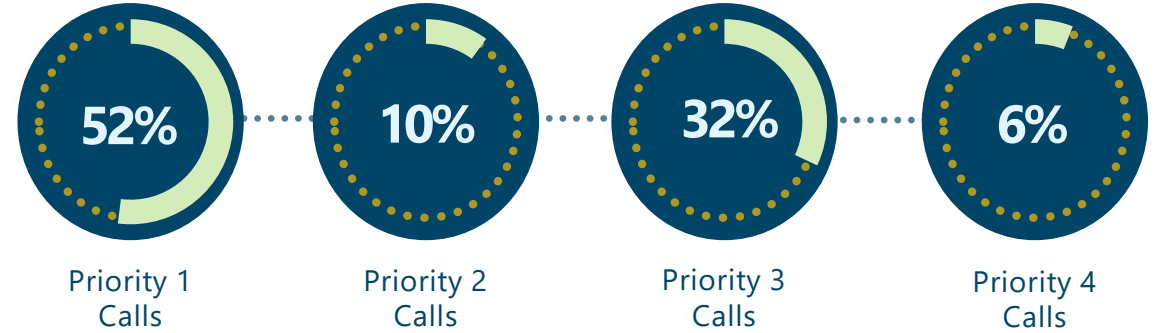*Priority 3 – Event no longer in progress, did not occur recently*
*Priority 4 – Follow up*

When there are multiple calls for service, deputies utilize call priority to determine where to respond first.
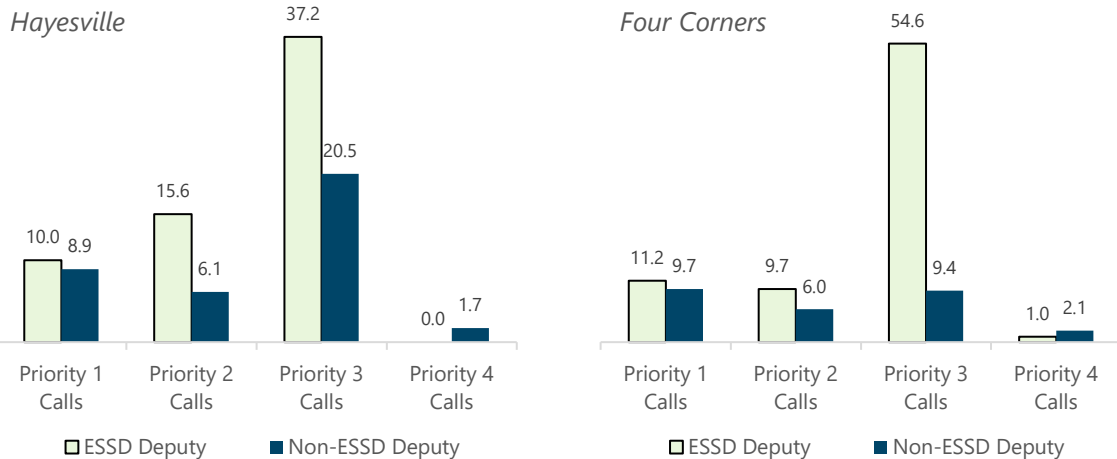
### Arrival Time

Arrival time is the amount of time it takes for a deputy to arrive after accepting a call from dispatch. Call priority significantly impacts arrival time, as deputies will respond to higher priority calls first. The average arrival time in December 2022 (regardless of call priority) was 14 minutes.

### Priority of Calls for Service in ESSD

| Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|
| 52% | 10% | 32% | 6% |

### Average Arrival Time in Minutes (excluding traffic violations)

**Hayesville**

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 10.0 | 15.6 | 37.2 | 0.0 |
| Non-ESSD Deputy | 8.9 | 6.1 | 20.5 | 1.7 |

**Four Corners**

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 11.2 | 9.7 | 54.6 | 1.0 |
| Non-ESSD Deputy | 9.7 | 6.0 | 9.4 | 2.1 |

### Average Call Length in Minutes (excluding traffic violations)

**Hayesville**

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 131.7 | 129.6 | 98.5 | 61.8 |
| Non-ESSD Deputy | 112.8 | 75.4 | 100.4 | 71.1 |

**Four Corners**

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 111.6 | 131.9 | 118.5 | 87.0 |
| Non-ESSD Deputy | 119.3 | 109.9 | 98.7 | 97.4 |