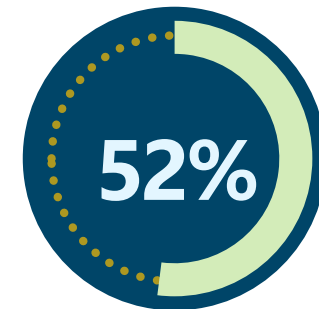## Calls for Service by Month



## Total Calls for Service

In August 2023, there were 1,567 calls for service in the East Salem Service District (ESSD). This represents 32% of all calls for service in Marion County.

From September 2022 – August 2023, there were 19,380 total calls for service in ESSD, a 2% decrease compared to September 2021 – August 2022.

## Monthly Cases

The 1,567 calls for service in ESSD generated 324 case numbers in August, **52% of all Marion County Sheriff's Office cases.**
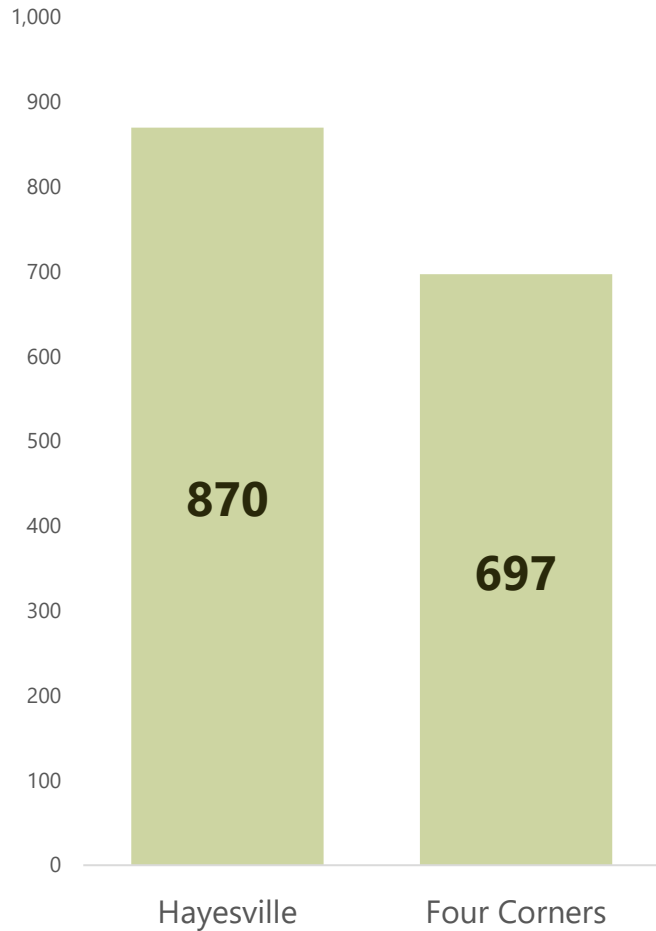


**52%**

## Calls for Service by Neighborhood



## Percentage of Calls Responded to by ESSD Deputies

### Calls for Service by Neighborhood

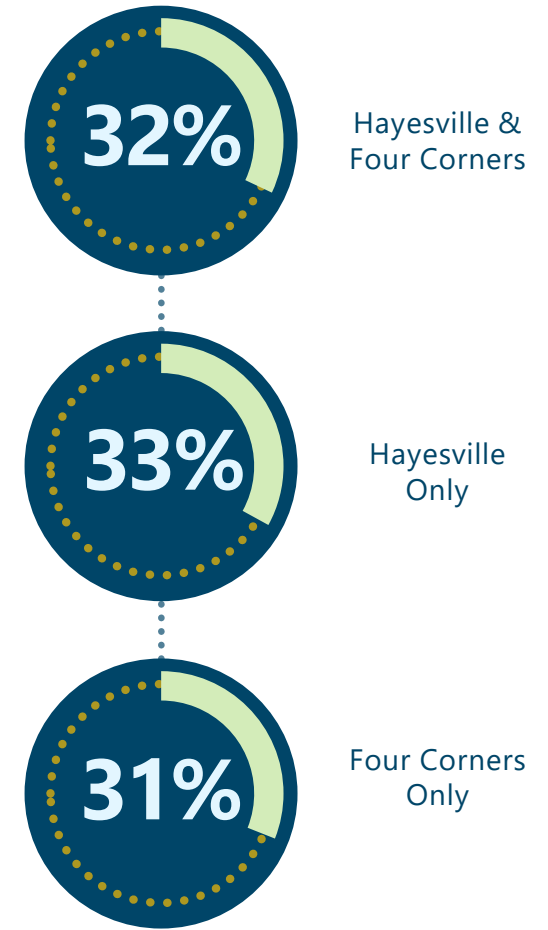In August 2023, there were 1,567 calls for service in the East Salem Service District (ESSD).

Of those 1,567 calls for service, **870 (55%) were from Hayesville** and **697 (45%) were from Four Corners**.

The communities of Hayesville and Four Corners have many of the characteristics and defined boundaries that make them similar to incorporated cities. To better serve these communities, Marion County established a public safety fee within the East Salem Service District, which funds ten patrol deputies specific to the ESSD area.

In August 2023, **32% of calls for service were responded to by deputies specifically assigned to ESSD.**

The ten deputies assigned to ESSD spend most of their time responding to calls located within the service district; 79% of the calls they responded to were in ESSD.

**32%** Hayesville & Four Corners

**33%** Hayesville Only

**31%** Four Corners Only

## Top Calls for Service - Hayesville

| Call Type | Count |
|---|---|
| Noise Complaint | 22 |
| Suspicious Person | 25 |
| Theft | 35 |
| Suspicious Activity | 36 |
| Check Welfare | 38 |
| Domestic Disturbance | 41 |
| Trespass | 48 |
| Civil Problem | 50 |
| Tow | 52 |
| Traffic Stop / Violation | 88 |
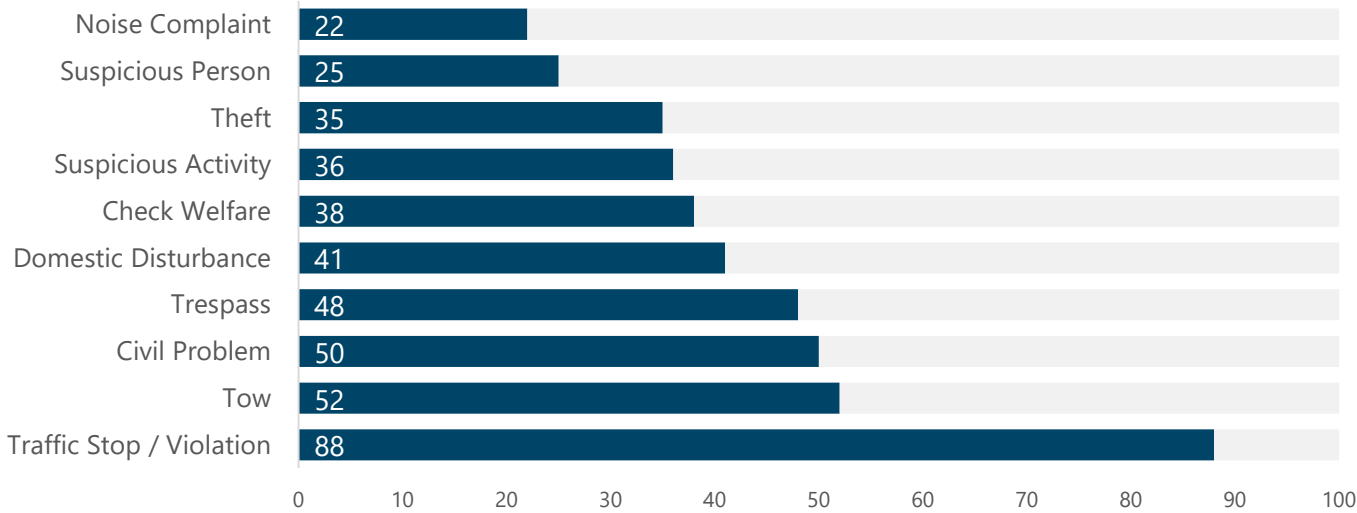
## Top Calls for Service – Four Corners

| Call Type | Count |
|---|---|
| Citizen Contact / Assist | 21 |
| Suspicious Vehicle | 22 |
| Domestic Disturbance | 25 |
| Theft - Shoplift | 25 |
| Civil Problem | 27 |
| Suspicious Activity | 30 |
| Check Welfare | 33 |
| Theft | 44 |
| Trespass | 45 |
| Traffic Stop / Violation | 69 |
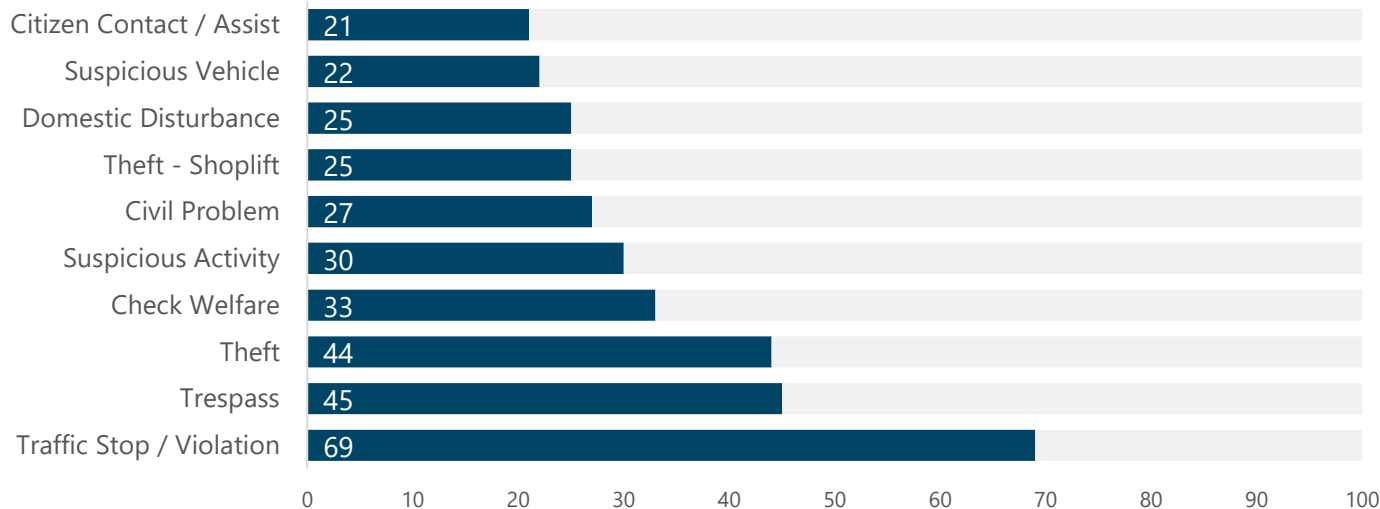
## Top Calls for Service

While there were 1,567 total calls for service in ESSD in August, some calls for service occur more frequently than others.

The top calls for service in Hayesville and Four Corners are displayed to the left.

**These calls account for 57% of all August 2023 calls for service in ESSD.**

3

## Call Priority

When someone calls the Sheriff's Office for service, dispatch will obtain details about the event occurring and assign priority to each call.

*Priority 1* – *Event in progress*
*Priority 2* – *Event no longer in progress, but occurred recently*
*Priority 3* – *Event no longer in progress, did not occur recently*
*Priority 4* – *Follow up*

When there are multiple calls for service, deputies utilize call priority to determine where to respond first.
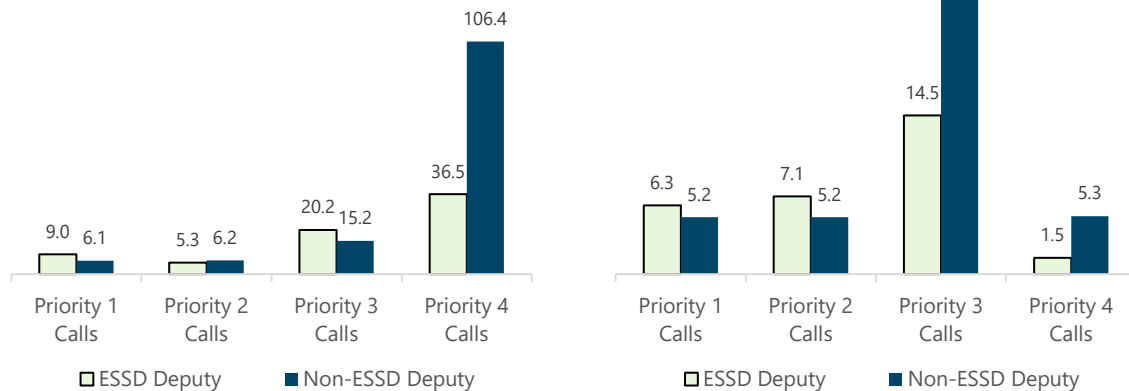
### Arrival Time

Arrival time is the amount of time it takes for a deputy to arrive after accepting a call from dispatch. Call priority significantly impacts arrival time, as deputies will respond to higher priority calls first. The average arrival time in August 2023 (regardless of call priority) was 15 minutes.
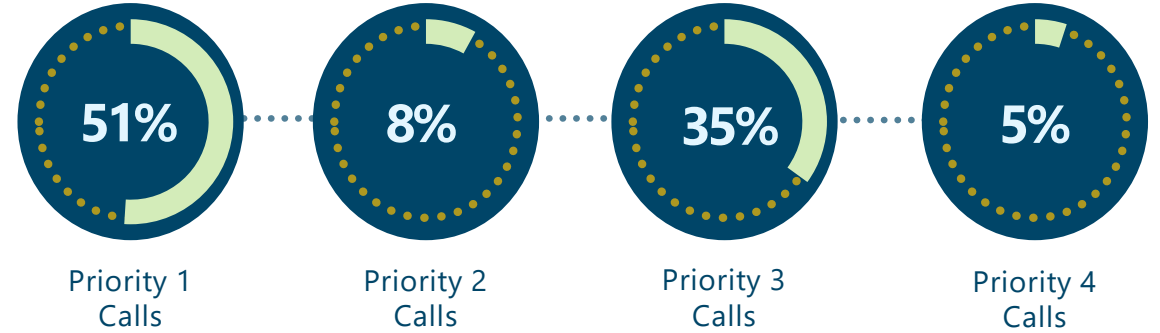
### Priority of Calls for Service in ESSD

| Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|
| 51% | 8% | 35% | 5% |

## Average Arrival Time in Minutes (excluding traffic violations)

*Hayesville*

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 9.0 | 5.3 | 20.2 | 36.5 |
| Non-ESSD Deputy | 6.1 | 6.2 | 15.2 | 106.4 |

*Four Corners*

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 6.3 | 7.1 | 14.5 | 1.5 |
| Non-ESSD Deputy | 5.2 | 5.2 | 25.2 | 5.3 |

## Average Call Length in Minutes (excluding traffic violations)

*Hayesville*

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 81.3 | 81.2 | 99.5 | 101.6 |
| Non-ESSD Deputy | 65.2 | 110.3 | 90.4 | 74.4 |

*Four Corners*

| | Priority 1 Calls | Priority 2 Calls | Priority 3 Calls | Priority 4 Calls |
|---|---|---|---|---|
| ESSD Deputy | 66.3 | 97.4 | 88.2 | 82.1 |
| Non-ESSD Deputy | 66.2 | 82.1 | 110.5 | 54.2 |